nationalgrid

SFTP Changes for accessing BSUoS backing data

National Grid BSUoS Charging Circular   **8th November 2017**

This note provides information about how we are upgrading some of our internal IS systems and the resulting changes that you should make to your SFTP setup to enable you to continue receiving BSUoS invoice backing data files.

The current SFTP IP address is changing and we are also encouraging customers at this time to change their setup to using a DNS name rather than a static IP to reach our servers. The advantage of this is that any future server/IP changes we need to make can be done with less disruption to you.

Invoices will continue to be sent in the usual way and BSUoS prices will continue to be published on our website as normal, this change only effects SFTP connectivity to allow BSUoS parties to receive their backing data.

Key Information

- Existing IP that is changing: **193.39.247.207**
- New DNS name to use: **sharedservicesftp.natgrid.co.uk**

- New IP address: **62.189.190.7**
  (Note: this new IP should only be used if the DNS name above won't work within your infrastructure)

Action Required

- You (or your responsible IS team) should check that you can resolve the DNS address above from your network.
- To ensure a smooth migration to the new server you should also check that your firewalls allow outbound (and inbound) connections to the new IP **62.189.190.7** as well as existing IP **193.39.247.207**
- We would recommend that the above changes are undertaken as soon as possible in respect of both the firewall checks / updates as necessary, and the modification of the hardcoded IP address to the DNS name (if not already in place) in order that connectivity through the existing legacy route can be confirmed in advance of the introduction of the new routing.
- Important: at this stage customers should not use the hardcoded IP address at this time as it's connection has not currently been opened up. If for any reason it is not feasible to substitute the current IP with the DNS name, the substitution to the new IP address will need to be updated following the cutover and will be communicated separately in due course.

Further Questions?

If you have any queries regarding this issue please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com[1]

Tel: 01926 654 613

Website: http://www.nationalgrid.com/bsuos/

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[1] **Please help us keep our records up to date by informing us of any changes in contact details via the email address**