

Transfer of BSUoS Charging Administration



Nolan Robertson - Settlements Manager

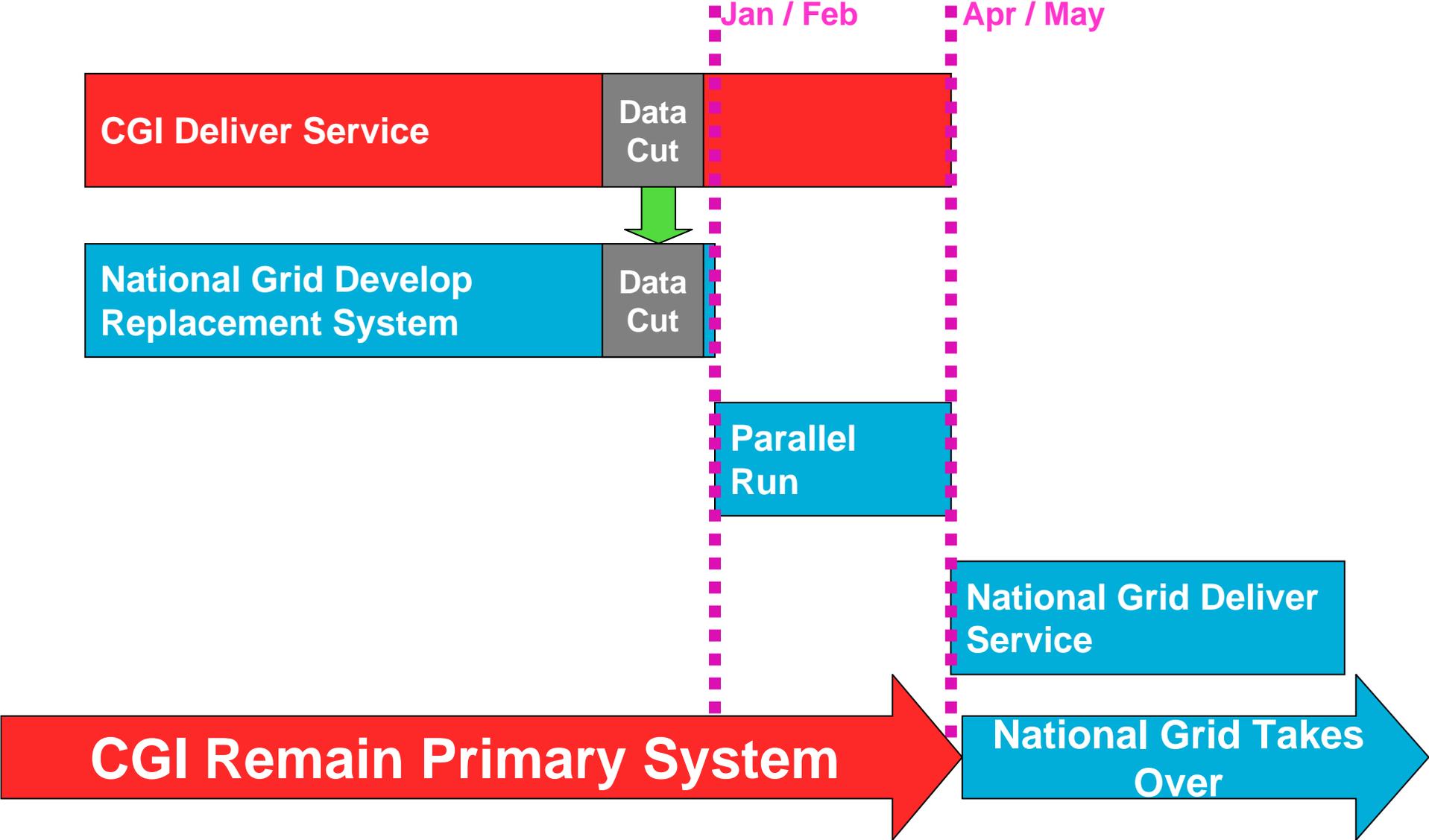
BSUoS Charging

- Recover monies spent by the System Operator in balancing the Electricity Transmission network
 - ~£5m per day
- Currently outsourced
 - CGI
 - Fully packaged service
- Review of business benefits
 - Transfer BSUoS charging admin to National Grid in 2014

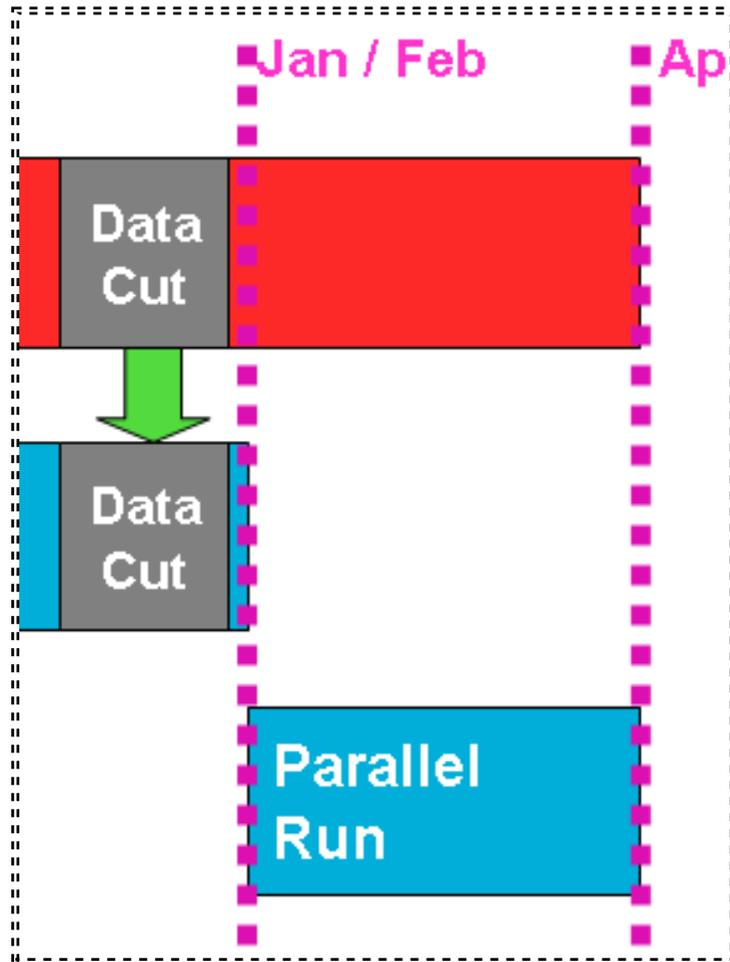
What to expect

- Seamless transfer
 - Familiar “look and feel” to Invoices
 - Bank Accounts
 - Credit Arrangements
- } “like for like” transfer
- New customer experience
 - Dedicated helpdesk, website etc
 - Trained & Knowledgeable team
 - Regular communications

Timeline of Events



Parallel Run



- Due to begin Jan / Feb 2014
 - Last 4-6 Weeks
- Data Cut prior Parallel Run
 - Ensure a “like for like” transfer of arrangements
 - Contact Details
 - Banking Details
 - Credit Arrangements
- Opportunity to participate
 - Checking sample invoices
 - Cross checking of results
 - Test our Helpdesk

Next Steps

- There is no need to take action at this time
- National Grid planning for a “like for like” transfer of data and arrangements
 - Any specific issues we will contact you directly
- We will contact you again in December
 - Outline “next steps”
 - Registered BSUoS Contacts

Contacts @ National Grid

- To change or add company contacts
- Or you would like to participate in Parallel Run testing
- Or if you have any questions,

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Q&A

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