

Opportunities for Feedback

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- **Hosting 3 informal sessions after Lunch**

Account Management & Settlement	Routes to Market	Information Provision
How do we manage your expectations and Settlements of ancillary Services?	What can we do to further develop services and shape our routes to Market for Future?	Is the market information we provide what you need? Help us shape what we publish.
Nicola Lond & Jo Barker	Rebecca Yang & Vicci Walsh	Matt Hofton & Team
In this room	In this room	Stephenson Room

- **Your feedback on how we can do things better is important to us.**