

# Annex A Industry Responses to C9 Annual Consultation 2025-2026

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### **Procurement Guidelines Statement**

Question	Stakeholder	Industry Response	NESO Response
Do you agree with moving the detail on Dynamic Containment, Dynamic Moderation and Dynamic Regulation from Future Requirements on P16 to the Response section in Commercial Ancillary Services we expect to procure on P24?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you object to the removal of Fast Reserve from the list of tendered services in Description of Commercial Ancillary Services on P19? Please provide rationale.	The ADE	No	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the updates to the text on Balancing	The ADE	Yes we agree with the change in text in this document. We don't however agree with the design of the	Balancing Reserve (BR) is a product which has been designed to provide precision pre-fault balancing options (via BM dispatches) in real time. The size and length of the imbalances





	1		
Reserve to reflect the service launch on P20?		service which, like Quick Reserve (set out below) excludes a significant volume of low carbon flexible assets. This includes non-dedicated large-scale heat pumps, EV charge points and home energy management systems (HEMs) as a result of dispatch flexibility rules requiring assets to be able to dispatch its contracted quantity in one or multiple consecutive increments of IMW for ramping periods of 1 minute.	between demand and generation are changeable and require flexibility in dispatch to manage. Buying capacity via the BR market which cannot offer flexibility in dispatch constrains the options available to the real time dispatch engineers and we believe creates additional cost in balancing.  However, following industry feedback we have been reviewing these rules via a Cost Benefit Analysis to identify the service design which could provide the greatest value to end consumers. This requires us to tradeoff the costs of inflexible dispatch with the benefits gained by attracting more participating volume to the BR market. Unfortunately, this review can only use existing BM participating units and their dynamic parameters to determine additional volume that could join the market. We currently have limited experience of the dispatch characteristics of nondedicated large-scale heat pumps, EV charge points and home energy management systems (HEMs) operating in the BM and would welcome specific feedback on dispatch limitations from this technology type to help us with any service design changes. Please
			to determine additional volume that could join the market. We currently have limited experience of the dispatch characteristics of non-dedicated large-scale heat pumps, EV charge points and home energy management systems (HEMs) operating in the BM and would welcome specific feedback on dispatch limitations from this
Do you agree with the amendments to the text on Quick Reserve on P22 to	The ADE	Yes	set up a call.  Thank you for your response, we appreciate the feedback you have provided.





		I	
reflect the			
service			
launch?	The ADE	NIA	The similar control of
Do you agree with the addition of "Response Avoidance" following feedback during the C9 Audit process on P24?	The ADE	NA	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the deletion of the removal of words relating to Monthly Tenders under Firm Frequency Response to reflect the procurement through daily auctions on p23?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the deletion of text on MW Dispatch to reflect service launch on P27?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the updates made to the text on Demand Flexibility	The ADE	Yes, despite not agreeing with the design of the service this year, such as the removal of the guaranteed acceptance price	Registered Service Providers hold the relationship with consumers participating in the service. NESO have facilitated a free route to market for consumers to ensure maximum competition to drive innovation in the consumer offerings.





Comics in the		with and the	
Service in line		without the	NESO do not got the incentive/reverse
with planned		introduction of	NESO do not set the incentive/rewards
procurement		availability payments	mechanism that providers choose to
on P30?		to provide flexibility	share with their customers. We
		service providers and	recognise that different providers
		consumers revenue	pass on differeing %'s to their
		certainty. It is clear	customers or package rewards up in
		from the	different ways.
		procurement	
		volumes of the	NESO compare any submitted costs
		service this year that	against our alternative options, and if
		the changes that	we can meet our requirement through
		have been	trades at for example 10p/kWh, then it
		implemented have	does not make sense for us to pay for
		not been positive for	DFS at a higher price or offer a GAP or
		encouraging	availability fee, as that additional
		consumer	spend would ultimately go back on
		participation in	consumer bills.
		demand side	
		response, losing the	NESO have opened a competitive
		momentum that has	route to market for flexibility and have
		been built for the	1.7m MPAN's registered already this
		service over the past	year which surpasses the winter
		two years.	2022/23 service with GAP's associated.
		two years.	We feel momentum is gathering
			steadily for this iteration of the service
			considering the wider flex
			opportunities now available outside of
D- 11511	Th - 455	V	DFS for consumers.
Do you agree	The ADE	Yes	Thank you for your response, we
with the			appreciate the feedback you have
update of the			provided.
go live date			
on DFFR to			
align with			
procurement			
plans on			
P32?			
Do you agree	The ADE	Yes	Thank you for your response, we
with the			appreciate the feedback you have
updates to the			provided.
text made for			
alternative			





	I	I	
voltages projects under Reactive Power on P34?			
Do you agree with the updates to Table 2 Active Commercial Ancillary Services table on P40?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the updates made to Part E Information Provision to reflect the correct years for the regulatory framework on P44?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the addition of SFFR, DC, DM and DR into Information Provision Detail to reflect the publication of tender information on a monthly or daily basis service dependent on P45?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.





Do you agree	The ADE	Yes	Thank you for your response, we
with the			appreciate the feedback you have
changes			provided.
made i.e			
naming			
updates,			
license			
references, to			
reflect the			
updates to			
naming from			
the NGESO to			
NESO			
transition?	The ADE	V	The similar control of
Do you agree with the	The ADE	Yes	Thank you for your response, we appreciate the feedback you have
changes			provided.
made i.e			provided.
naming			
updates,			
license			
references, to			
reflect the			
updates to			
naming from			
the NGESO to			
NESO			
transition?			
Do you agree	The ADE	Yes	Thank you for your response, we
with the			appreciate the feedback you have
housekeeping			provided.
changes			
relating to			
updates to			
format, grammar and			
link updates?			
Do you have	The ADE	Fast Reserve' has not	Thank you for your response. Fast
any further	THE ADL	been removed from	Reserve has been removed from the
comments or		page 36	list of Tendered Services on P19 to
amendments		3	reflect the correct procurement of the
you would like			service. However, the method of
to see			procurement outlined in the table on





regarding the	P36 remains correct so Fast Reserve
Procurement	does not need to be removed here.
Guidelines?	



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#### **ABSVD Statement**

Question	Stakehold	Industry	NESO Response
	er	Response	
Do you	Habitat	No.	Many thanks for your response, NESO appreciate
agree with	Energy	As identified in	the feedback you have provided.
the updates		BSC Issue 114,	
to the table		NESO currently	NESO ABSVD settlement process has been
"BM ABSVD		submits ABSVD	consistent over time. This update proposed here
Applied" on		against	is to ensure the methodology is updated and
P10?		Secondary BM	remains factual in line with the BSC process.
		Units. This is	
		despite the live	Until the inconsistencies identified as part of
		Methodology	Issue Group 114 are amended within the BSC we
		Statement	are not able to propose changes which address
		stating that BM	those inconsistencies. Further detail on these
		ABSVD will only	inconsistences <u>BSCP40: Change Management</u>
		be applied	
		against	If changes are made once solutions to those
		Primary Units.	inconsistences within BSC are implemented then
		The proposed	NESO will update the C9 Statements to reflect the
		updates align	most up to date process.
		the	
		Methodology	NESO would urge all industry stakeholders to
		Statement with	participate in the process for Issue Group 114 in
		NESO's current	order to reach a holistic solution together.
		practice but do	
		not address	In the meantime, NESO ancillary services will
		the	continue to submit ABSVD volumes for primary
		inconsistency	and secondary units to be included in the
		identified in	imbalance calculation performed by Elexon.
		Issue 114.	
		If a Secondary	
		BM Unit	
		receives a BOA,	
		the Balance	
		Responsible	
		Party - i.e.	
		Supplier - has	
		its imbalance	
		position	
		adjusted	
		through	





	submission of	
	MSID Pair	
	delivered	
	volumes. This is	
	the	
	mechanism	
	used for Non-	
	BM Provider	
	ABSVD, and	
	Secondary BM	
	Units meet the	
	definition of a	
	Non-BM	
	Provider in Part	
	A of the	
	Methodology	
	Statement.	
	If an	
	imbalance	
	adjustment for	
	a BOA	
	delivered by a	
	Secondary BM	
	Unit needs to	
	be processed	
	at the MSID Pair	
	level to ensure	
	the Balance	
	Responsible	
	Party is not	
	affected, why is	
	NESO not	
	seeking to do	
	the same for	
	balancing	
	services	
	included in	
	ABSVD?	
The ADE	Yes, we agree	Thank you for your response, we appreciate the
AND ADE	with this	feedback you have provided.
	amendment	1.000.000 you have provided.
	and that this	
	should align	
	anould diign	



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	with the BSC	
	and outputs of	
	Issue 2, as set	
	out in Issue	
	Group 114.	
Centrica	We are	Many thanks for your response, NESO appreciate
	concerned that	the feedback you have provided.
	NESO's position	
	on the	NESO ABSVD settlement process has been
	application of	consistent over time. This update proposed here
	ABSVD to	is to ensure the methodology is updated and
	secondary	remains factual in line with the BSC process.
	BMUs is	
	increasingly	Until the inconsistencies identified as part of
	unclear and	Issue Group 114 are amended within the BSC we
	inconsistent.	are not able to propose changes which address
	Specifically,	those inconsistencies. Further detail on these
	NESO has	inconsistences <u>BSCP40</u> : <u>Change Management</u>
	proposed to	
	remove the	If changes are made once solutions to those
	"Unit Type"	inconsistences within BSC are implemented then
	column from	NESO will update the C9 Statements to reflect the
	the "BM ABSVD	most up to date process.
	Applied" table	
	in the updated	NESO would urge all industry stakeholders to
	ABSVD	participate in the process for Issue Group 114 in
	Methodology	order to reach a holistic solution together.
	statement.1 We	
	have	In the meantime, NESO ancillary services will
	interpreted this	continue to submit ABSVD volumes for primary
	change as	and secondary units to be included in the
	meaning	imbalance calculation performed by Elexon.
	ABSVD is now	
	applicable to	NESO have considered the request regarding the
	both Primary	removal of references to "references to
	and Secondary	"Balancing Responsible Party" and "Balancing
	BMUs	Services Provider"
	delivering	
	Dynamic	The definition of Balancing Responsible Party is
	Frequency	found within EBGL Art. 2(7) 'balance responsible
	Response	party' means a market participant or its chosen
	Services.	representative responsible for its imbalances;
		whilst the definition of "Balancing Services





Whilst we acknowledge NESO's rational, this change comes just 10 months after NESO's ABSVD methodology statement published in April 20242 which indicated that **ABSVD** was applied only to Primary BMUs. This interpretation was rolled forward into the v18 version of the document published in October 2024.3 When we asked NESO to confirm the rules applying to secondary BMU's, it responded by referring to the October 2024 methodology document and confirming that "As described on page 10 in the NESO **ABSVD** methodology4 only Primary

Provider" is found within EBGL Art. 2(6) "'balancing service provider' means a market participant with reserve-providing units or reserve-providing groups able to provide balancing services to TSOs;" as these are both included in retained law we do not feel it would be appropriate to remove these references at this time. However NESO continues to keep retained law under review and will seek to make changes to the statements should it become necessary.





units will be used in **Imbalance** Calculation".5 Before the April 2024 document, NESO had not provided any documentatio n making it explicitly clear that ABSVD applied only to Primary BMUs for Dynamic Frequency Response Services. We had therefore thought NESO was providing explicit clarity on ABSVD's application to the market. The now shifting interpretation of ABSVD application in this consultation is creating significant commercial uncertainty and making it challenging for Centrica to optimise its assets effectively. Bid





prices for these services vary significantly depending on whether ABSVD is applied or not, and misinterpretati on of the rules has substantial financial consequences. This lack of regulatory clarity undermines market confidence and reduces the effectiveness of strategies to manage assets efficiently. To ensure a level playing field among battery storage providers, we acknowledge that ABSVD should be applied consistently to both BMUs and non-BMUs. In that sense we welcome this change, however NESO must ensure it





remains consistent going forward. **NESO** should also provide further clarity on how exactly ABSVD is applied and settled as we currently are unable to reconcile the information provided by NESO and Elexon with observed actions from other VLP market participants. A consistent approach would enhance market transparency and improve the efficiency of the market. Assuming we have interpret the application of ABSVD correctly, we believe the document itself could be made more explicit. For example, the section that has had the



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		I	
		"Unit Type"	
		amendment	
		could be	
		labelled	
		"Primary and	
		Secondary	
		BMUs". Further,	
		the second	
		Non-BMU	
		section could	
		be qualified	
		with 'for assets	
		that are	
		registered in	
		SMRS and not	
		registered in a	
		secondary	
		BMU".	
		We would also	
		ask NESO to	
		consider	
		removing	
		references to	
		"Balancing	
		Responsible	
		Party" and	
		"Balancing	
		Services	
		Provider", given	
		these are not	
		terms	
		applicable in	
		the UK.	
		We look	
		forward to	
		NESO's	
		response and	
		further	
		clarification on	
		the issues	
		raised.	
Dovou	Habitat		Thank you for your rannons are approximate the
Do you		No.	Thank you for your response, we appreciate the
agree with	Energy		feedback you have provided.





		<u> </u>	
the updates		The revised	
to the text		wording	The details around ABSVD submission for LCM
relating to		retains the	can be found in the LCM Services Terms 17.1:
LCM on P14?		caveat that	
		NESO will	As mentioned in LCM Service Terms 17.1, all and
		submit ABSVD	any energy volumes associated with an LCM
		for LCM where	instruction are included in ABSVD data, subject to
		it is feasible to	Clause 17.2. which states: "17.2. The Service
		do so. Does this	Provider may elect by notice in writing to NESO to
		mean that	exclude LCM Volumes from the Applicable
		NESO is not	Balancing Services Volume Data if it provides
		able to submit	evidence to NESO's reasonable satisfaction that"
		ABSVD for LCM	
		in all	For the full text of the LCM service terms relating
		situations? It	to ABSVD, please see the service terms here:
		would be	https://www.neso.energy/document/277791/dow
		preferable to	nload with terms relating to ABSVD beginning on
		have more	Page 11.
		clarity.	
	The ADE	Yes in	Thank you for your response, we appreciate the feedback
		alignment with	you have provided.
		the newly	
		implemented	
		opt-out	
		solution in the	
		LCM.	
Do you	Habitat	Yes	Thank you for your response, we appreciate the feedback
agree with	Energy		you have provided.
the changes			
made i.e	The ADE	Yes	Thank you for your response, we appreciate the feedback
naming			you have provided.
updates,			
license			
references,			
to reflect the			
updates to			
naming			
form the			
NGESO to			
NESO			
transition?			
Do you	Habitat	Yes	Thank you for your response, we appreciate the feedback
agree with	Energy	1.55	you have provided.
agree with	Lileigy		•





the			
housekeepin g changes relating to updates to format, grammar and link updates?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you have any further comments or amendment s you would like to see regarding the ABSVD Methodolog y?	Habitat Energy	Will NESO also update Service Terms where there are inconsistencies with the proposed changes? For example, the current Service Terms for Response Services state that volumes associated with delivering the service will not be included in ABSVD save where the Response Unit is BM Participating (for the avoidance of doubt as a Primary BM Unit).	Thank you for your response, we appreciate the feedback you have provided. Service Terms will be updated where there are consistencies with the proposed changes, Response Services will be consulted upon in Spring 2025 for proposed changes to the Service Terms, Art 18 and C9 statements.
	The ADE	No further comments until the issues set out in Issue Group 114 have	Thank you for your response, we appreciate the feedback you have provided.











## **Balancing Principles Statement**

Question	Stakehold	Industry	NESO Response
	er	Response	
Do you	The ADE	Despite	Many thanks for your feedback. In the Routes to
agree with		agreeing with	Market review for Demand Side Flexibility, we
the		the additional	presented five evaluation criteria against which
replacemen		obligations	we assess actions to remove barriers to
t of the text		that have	participation, more detail on these criteria can be
in Part B		been set out	found in the presentation here:
General		under C9.8	https://www.neso.energy/document/349491/dov
Principles to		and the detail	nload
reflect the		that NESO	
additional		have provided	While applying these criteria, we were also
obligations		on page 9	mindful that not all flexibility services are suitable
under C9.8		regarding	for participation by all providers. Some barriers to
beginning		their	participation are in fact core
on P9?		obligations,	system security requirements (such as "time to
		we are unable	full delivery"), and these requirements will
		to agree with	necessarily remain as part of the service design.
		the statement	However, other barriers can be mitigated to allow
		that 'current	for wider participation.
		principles	
		allow zero	These updates to the Balancing Principles as
		carbon	result of the obligations under C9.8 are an initial
		technologies	update during the first review of the statements
		to fully	following the transition to NESO, we will continue
		participate in	to refine our approaches and suggest changes to
		our balancing	provide greater clarity to industry during followin
		activities,	reviews of the Balancing Principles Statement an
		providing	NESO welcome industry feedback on any future
		competitive	changes.
		services	_
		which meet	
		system need'.	
		There is a	
		significant	
		volume of	
		short duration	
		flexible assets	
		that are	





unable to participate in **NESO** balancing markets as a result of how they are designed, which is demonstrated clearly in the Routes to **Market Review** work currently underway. The process to revoke existing service design has been problematic, creating a heavy burden of proof on industry as to why changes are needed, which we think must be reversed to become the obligation of NESO to prove why not. Further requirements are needed within the **NESO licence** conditions to facilitate this, to achieve the objectives of



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		the BPS and	
		Clean Power	
		by 2030. It is	
		positive to see	
		that emphasis	
		has been	
		given to the	
		requirement	
		to meet Clean	
		Power by 2030	
		objectives, yet	
		there is more	
		to be done to	
		'refine	
		innovative	
		approaches	
		to balancing	
		services', so	
		we are	
		supportive of	
		keeping the	
		KPS under	
		consistent	
		review.	
Do you	The ADE	We support	We believe there are many asset types which can
agree with		the	participate in the Quick Reserve service that
the updates		introduction	match the requirements. Batteries, pump storage,
made to		of positive	small BMUs, CCGT and possibly wind units are all
Quick		and negative	expected to participate, helped in some part by
Reserve to		Quick Reserve	the allowance of non-zero baselines. Due to the
reflect the		in 2024.	fast-acting and flexible nature of the requirement,
service		However, we	the service does lend itself to more flexible and
launch on		have made	fast-acting units and is a direct reflection of the
P33?		clear to NESO	needs of the system to manage an ever-more
		on multiple	volatile frequency profile. Whilst we are
		occasions the	technology agnostic, that does not mean we can
		negative	make all services accessible to all providers. The
		impact that	services we design are merely a reflection of what
		the	is required in order to economically and efficiently
		continuation	manage the network, and we have no bias on
		of products	particular technology types. We do aim to have a
		designed	variety of services which allow a variety of asset
		specifically for	types to have routes to market and achieve value





batteries will have on the future of flexibility and the importance of delivering services that are technology agnostic, in principle and practically. We again must make this clear for the design of Quick Reserve. Quick Reserve has become another service designed to be dominated by batteries, the fifth ancillary service introduced through RIIO-2 to do this due to the requirements for assets to be able to get to maximum delivery in 1 minute and the maximum recovery period of 3 minutes. Not

from their capabilities. We have analysed the market and found that there is around 5.5GW (minimum) of potential capacity that is eligible for the Quick Reserve market, of which would be competing for a typical 500MW +ve/300MW -ve volume. This includes many technology types, not just batteries.

only is this an





unrealistic expectation for many short duration flexible assets, but this could also have a significant impact on asset health. Seeing the 1Hz granularity Operational Metering requirements continued is also disappointing, given the work that is currently being undertaken by NESO in the 300MW trial in the balancing mechanism. This work makes the case clear for relaxing these requirements if we are going to prevent investment in assets that do not have the ability to participate in flexibility. We cannot expect to see the





		value of the implementati on of Enduring Auction Capability (EAC), Single Markets Platform (SMP) or the Open Balancing Platform (OBP) if distributed energy resources are unable to participate in NESO markets.	
Do you agree with the changes made i.e naming updates, license references, to reflect the updates to naming from the NGESO to NESO transition?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the housekeepin g changes relating to updates to format, grammar	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.





and link updates? Please provide rationale.			
Do you have any further comments or amendment s you would like to see regarding the Balancing Principles	The ADE	As Above	Thank you for your response, we appreciate the feedback you have provided.







### **BSAD Statement**

Public

Question	Stakeholder	Industry Response	NESO Response
Do you agree with the housekeeping changes made throughout the document i.e naming updates, license references, to reflect the updates to naming from the NGESO to NESO transition?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the housekeeping changes relating to updates to format, grammar and link updates?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you have any further comments or amendments you would like to see regarding the BSAD Methodology?	The ADE	No	Thank you for your response, we appreciate the feedback you have provided.

#### **SMAF Statement**

Question	Stakeholder	Industry Response	NESO Response
Do you agree with the addition of point 5, System Management in Part B Flagging on P7?	The ADE	NA	Thank you for your response, we appreciate the feedback you have provided.





Do you agree with the updates to the text relating to Black Start to reflect the changes to Electricity System Restoration on P11?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the changes made i.e naming updates, license references, to reflect the updates to naming form the NGESO to NESO transition?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you agree with the housekeeping changes relating to updates to format, grammar and link updates?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.
Do you have any further comments or amendments you would like to see regarding the SMAF Methodology?	The ADE	Yes	Thank you for your response, we appreciate the feedback you have provided.





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