

Public

Ref: FOI/24/0049

National Energy System Operator

Faraday House

Gallows Hill

Warwick

CV34 6DA

InformationRights@nationalenergyso.com

nationalenergyso.com

18 March 2025

Dear requester

Request for Information

Thank you for your request for information which has been considered under the Freedom of Information Act 2000 (FOIA).

Request

You asked us:

I am writing to request further clarification regarding the sale of electricity generated within the UK, specifically with respect to the distribution of energy to brokers... I am concerned about the transparency of how electricity is managed and distributed from the National Grid to energy brokers. Could you please provide proof that the energy produced is indeed being sold to brokers or intermediaries, and if possible, a breakdown of the processes or agreements that govern these transactions.

Our response

The National Grid Electricity System Operator (NG ESO) was part of the National Grid PLC group of companies until 30 September 2024. On 1 October 2024, we became the National Energy System Operator (NESO) and came under government ownership as the Independent System Operator and Planner.

For information, NESO's key functions are:

- Coordinating and directing the flow of electricity over Great Britain's electricity system.

- Carrying out strategic planning and forecasting in across both the electricity and gas systems.
- Acting as an independent advisor, providing analysis and information to the Government and Ofgem.

NESO publishes information on electricity markets which you may find helpful: [Electricity markets explained | National Energy System Operator](#). Suppliers purchase electricity from generators on the wholesale market and sell to customers through the retail energy market. NESO is neither a generator nor a supplier.

We can therefore confirm that NESO does not hold information relating to the sale of energy to brokers.

This concludes our response to your request.

Advice and assistance

Elexon provides a guide to electricity trading arrangements which you may find useful: [The Electricity Trading Arrangements A Beginner's Guide - Elexon Digital BSC](#).

You may wish to contact Great Britain's energy regulator, Ofgem, in relation to your request: <https://www.ofgem.gov.uk/information-requests>

The Department of Energy Security and Net Zero (DESNZ) ran a consultation on regulating third-party intermediaries (TOIs) in the energy retail market. The information in the press release and consultation description may be of interest:

- [New protections from rogue energy brokers - GOV.UK](#)
- [Regulating Third-Party Intermediaries \(TPIs\) in the retail energy market - GOV.UK](#)

Next steps

You can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter.

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints. Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team, National Energy System Operator (NESO)