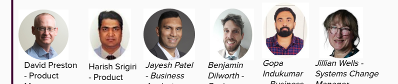
Single Markets Platform Show & Listen Session 42

Workshop date

27 02 25

Facilitators



David Preston - Product Manager; Harish Srigiri - Product Owner; *Jayesh Patel - Business Analyst*; *Benjamin Dilworth - Business Analyst*; *Gopa Indukumar - Business Analyst*; *Jillian Wells - Systems Change Manager*

Agenda

1. Introduction — 2 min
2. Update on Releases — 6 min
3. Update on Maps — 6 min
4. Update on BM Interconnectors — 8 min
5. Update on STAR Integration — 5 min
6. Update on BM Registration — 5 min
7. Customer Survey — 2 min
8. Feedback — 2 min

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

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Your Participation Role

1. **Throughout the session**
Speak up, think big, raise concerns, be patient, don't use acronyms or inside language.
2. **During activities**
Ask clarifying questions before we begin, good energy in - good results out.
3. **Remember**
This session is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your trackpad to zoom in/out. When changing devices you may need to check **Zoom Settings** in the bottom right.

The minimap
Track your view of the MURAL and zoom percentage on the minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it; hold shift while clicking objects to select more than one at once

Move Objects
After selecting the objects you wish to move, simply drag them to the desired location on the MURAL

CONTRIBUTING

Sticky Notes
Add sticky notes by right-clicking, then selecting **Add Sticky Note** or by double clicking on an empty space or the background.

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Update on Releases

Latest status

6 min

28th February - Release 3.10

1. Snapshot Manager for BM Registration data – Development of new Snapshot manager connected to SMP that will share BM Registration data to downstream Balancing Mechanism systems.
2. Data Migration – Migration of existing active BM and Non-BM unit data this weekend so that it is visible to users from Monday 3 March. Please note:- In addition to the above functionality we have also been supporting a data cleansing exercise which will now facilitate the migration. Interconnector and Supplier BMU data is still expected to be delivered for the SMP release scheduled for 28 March.
3. Slow Reserve Onboarding – Code into production in advance of when the Slow Reserve Service has approval for onboarding later this year.
4. Quick Reserve Onboarding – Addition of new fields in Pre-Qualification page to support Non-BMUs later this year
5. General Enhancements – Bug fixes for BM Registration with revised validation rules and removal of mandatory fields for Trading Agent and Control Point. Additional updates to the Internal API for Contracts and Units.

28th March - Release 3.11

1. STAR Integration (interim) - the Finance Manager can access easier the existing SharePoint solution for their invoices.
2. Design System Phase 1 - using re-usable components and design patterns libraries to ensure external portals and branding is consistent across NESO platforms.
3. BM Registration Enhancements Interconnectors - improved user experience and elimination of manual data entry for registrations of Interconnectors users.
4. Platform for Energy Forecasting Integration - to ensure all Balancing Mechanism data is accessible by the Platform for Energy Forecasting from SMP.

Review Questions and seek clarification

Questions

Feedback

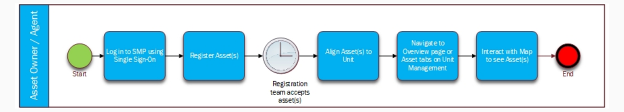
3

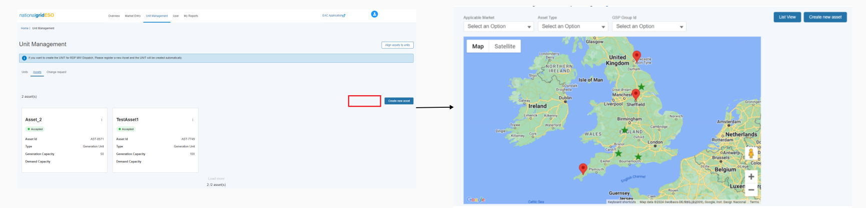
Update on Maps

Latest progress

6 min

Accessing Maps





Review Questions and seek clarification

Questions

Feedback

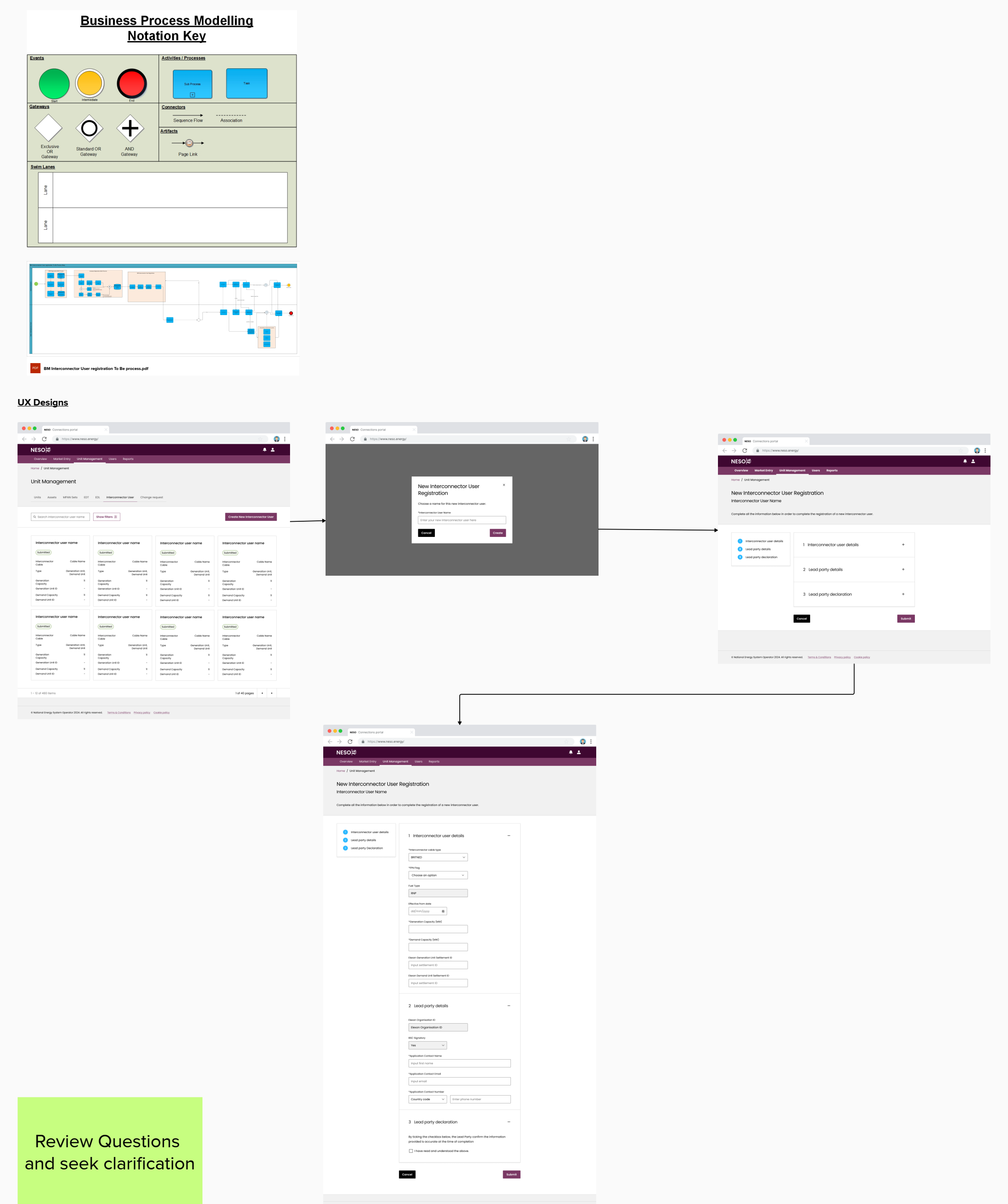
4

Update on BM Interconnectors

Proposed thinking

8 min

High Level Business Process



Review Questions and seek clarification

Questions

Feedback

5

Update on STAR Integration

What is changing on SMP

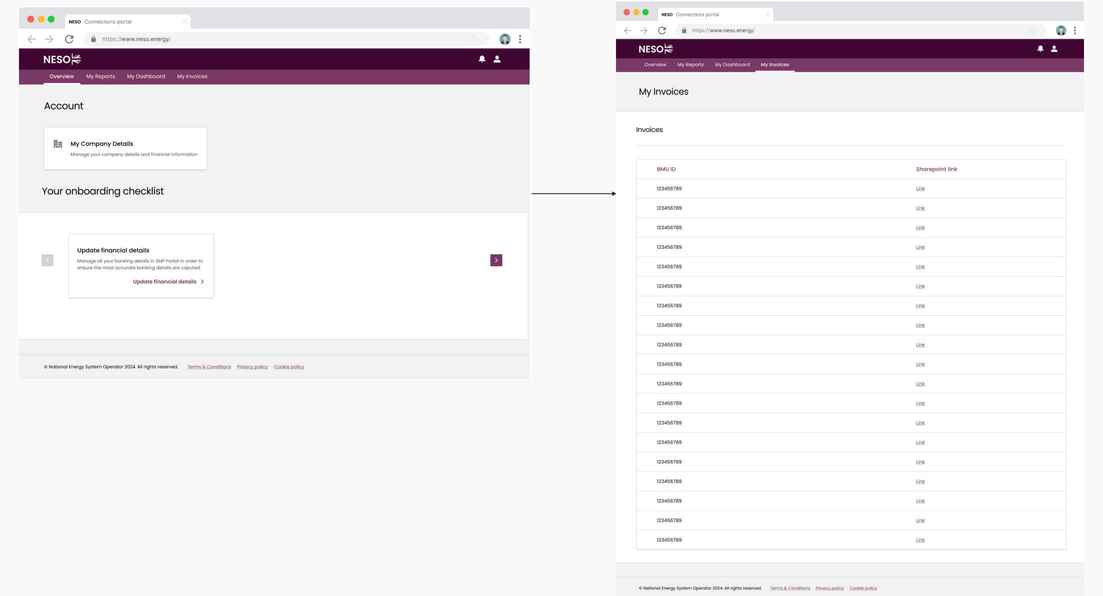
5 min

Context

The Single Markets Platform (SMP) is the one stop shop for the Registered Service Providers end to end journey from Registration through to seeing what they will get paid. Market Participants have a separate login to a Settlements (SharePoint) Portal to view their preliminary and final invoices along with backing data. Settlements manage and maintain this SharePoint Portal with support provided by the RDT team. Market Participants already utilise the Single Markets Platform (SMP) for register and prequalify for NESO market services. Through the regular SMP Show and Listen events, Market Participants have requested easier navigation to the Settlements (SharePoint) Portal to improve their user experience journey.

To-Be process

An external portal user from a Registered Service Provider who has the "Finance Manager" job role assigned will be able to navigate seamlessly from Single Markets Platform to the Settlements Portal (SharePoint) as another mechanism to the existing BAU process.



Review Questions and seek clarification

Questions

Feedback

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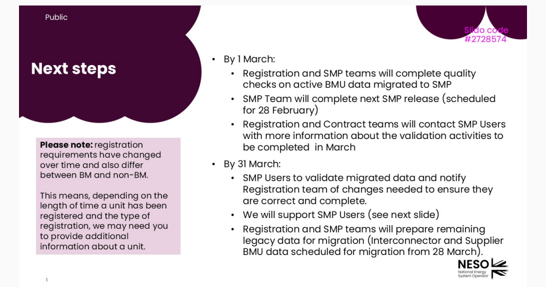
Update on BM Registration

Latest insight

5 min



How we will support you and what resources will be available for this (Slido code #2728574)

Single Markets Platform team:

- Show and Listen
- Webpage (Market information tab) - https://www.neso.energy/industry-information/balancing-services/single-markets-platform

Registrations:

- Daily drop in surgeries - .box.bmu.registration@nationalenergyso.com
- Balancing Mechanism Wider Access | Wider Access | National Energy System Operator - https://www.neso.energy/industry-information/balancing-services/balancing-mechanism-wider-access

SBMU Virtual Lead Party Registrations:

- commercial.operation@nationalenergyso.com
- Balancing Mechanism Wider Access | National Energy System Operator - https://www.neso.energy/industry-information/balancing-services/balancing-mechanism-wider-access

Review Questions and seek clarification

Questions

Feedback

7

Customer Survey

Opportunity to provide feedback to NESO

2 min

Review Questions and seek clarification

Questions

Feedback

8

Feedback

Opportunity to provide instant feedback

2 min

Please post what we did well:

Please post what we could do better:

Actions