

Public

Ref: FOI/24/0015

National Energy System Operator

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23 December 2024

Dear requester

Request for Information

Thank you for your request for information which was received by NESO on 29 November 2024.

Request

You asked us:

Under the FOI Act, I would like to request how many power cuts as a result of failures across the national grid have been reported in each month over the last four years - dating back from November 2024.

I would also like to request how much has been spent on repairs to the grid over each of the last four financial years (FY 2020/21-2023/24)

Our response

The National Energy System Operator (NESO) does not hold information in scope of your request.

Advice and Assistance

Your request was for information on power cuts relating to failures across the national grid and the amount spent on repairs. We believe that these questions relate to the electricity network infrastructure, not to power cuts resulting from an energy shortage, and you may wish to direct your questions to Great Britain's Transmission Operators and Distribution Network Operators.

NESO is the UK's independent system planner and operator. We manage the flow of electricity from generation to transmission and are responsible for planning and coordinating the design of

electricity networks. This includes making sure there is enough supply to meet consumer demand. Information on our operations is available here: [Operational information | National Energy System Operator](#).

NESO does not own or operate the electricity network infrastructure but moves high voltage electricity from where it's generated, such as a wind farm, through the energy system using the infrastructure owned by the three transmission companies:

- National Grid Electricity Transmission
- Scottish Hydro Electric Transmission Ltd
- SP Energy Networks.

This high voltage electricity is passed onto the fourteen Distribution Network Operators (DNOs) which own the local networks. DNOs are responsible for fixing local power outages as they maintain the power lines connecting homes and businesses to the transmission network. Information on DNOs can be found in the link at the bottom of this page: [Energy outages | National Energy System Operator](#).

Next steps

You can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter.

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints. Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team

National Energy System Operator (NESO)