nationalgridESO

Single Markets Platform Show & Listen Session 37

Workshop date

19 09 24

Facilitators

Daniel Fields - Product Manager | Harry Sugi - Product Owner | Business Analyst | Andy Pridmore - Business Analyst | Ankur Parmar - Consultant

Agenda

1. Introduction — 5 min
2. Update on Releases — 5 min
3. Update on Roadmap — 5 min
4. Portfolio Management (Context Switching) Demo — 5 min
5. Walkthrough of Customer Personas — 5 min
6. Feedback — 5 min

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. **Throughout the session**
   Speak up, think big, raise concerns, be patient, don't use acronyms or inside language.
2. **During activities**
   Ask clarifying questions before we begin, good energy in - good results out.
3. **Remember**
   Your presence is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your trackpad to zoom in/out. When changing devices you may need to check **Zoom Settings** in the bottom right.

The minimap
Track your view of the MURAL and zoom percentage using minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it, hold shift while clicking objects to select more than one at once

Move Objects
After selecting the objects you wish to move, simply drag them to the desired location on the MURAL.

CONTRIBUTING

Sticky Notes
Add sticky notes by right-clicking, then selecting **Add Sticky Note** or by double clicking on an empty space or the background.

2 Update on Releases

Latest status

5 min

9th July - Release 3.3

1. Open Balancing Platform (OBP) Integration Day 1 - Contract data from SMP is identified and made available for the Open Balancing Platform that is required for the Quick Reserve Service launching later this year.
2. Technical Debt Phase 3 - improvements to code errors and automation of how code implements validation rules.
3. Update API Phase 2 - code moved into Production for Market Participants ability to update Units.

6th September - Release 3.4

This release was originally due to be deployed on 23rd August however due to delays in testing of the mulesoft process as part of Open Balancing Platform this mean the release was pushed back to September.

1. Open Balancing Platform (OBP) Integration Day 2 - Unit registration and pre-qualification data from SMP is identified and made available for the Open Balancing Platform that is required for the Quick Reserve Service launching later this year.
2. General Enhancements - improvements to Related Entity workflows.

20th September - Release 3.5

1. CIAM Enduring solution Phase 1 - this will enable the external customers to access all their accounts through Single Sign-On and allow market participants to switch between companies if they access more than one company.
2. Update API Enhancements - improvements to the existing APIs.
3. RDP Enhancements Phase 5 - improvements to the user experience for the RDP NW Dispatch Service and reduction of manual errors through system rules.
4. DFS Enhancements - minor changes to the pre-qualification data as part of the the onboarding journey.

1st October - Release FSO

1. FSO rebranding to National Energy System Operator

Review Questions and seek clarification

Questions

Feedback

3 Update on Roadmap

Upcoming features

5 min

Ref	Go-Live	Features
R3.5	20 Sep 24	• CIAM Enduring solution Phase 1 • ~~Onboarding checklist Phase 2~~ • Update API Enhancements • RDP Enhancement Phase 5 • DFS Enhancements
FSO	1 Oct 24 (latest estimate)	FSO rebranding to National Energy System Operator
R3.6	18 Oct 24	• General Enhancements • EAC outcome conflict report
R3.7	22 Nov 24	• Related Entity Enhancement 4 • RDP Enhancement Phase 6 • General Enhancements
R3.8	13 Dec 24	• Technical Debt Phase 4 • Performance Monitoring Integration • Pre-Qualification Dashboard Enhancement Phase 3 (Dynamic reporting filter) • Restoration Services • BM Registration (existing process) • STAR Integration (Interim)
R3.9	17 Jan 25	• Connections integration • ENAMs/PODE Integration • General Enhancements • ABSVD MVP
R3.10	21 Feb 25	• Slow Reserve Onboarding • Quick Reserve Onboarding (Non-BM) • General Enhancements • ABSVD integration • Pre-Qualification Dashboard Enhancement Phase 2 (Salesforce Map Integration) • Design System Phase 1
R3.10	21 Mar 25	• PreQualification Dashboard Enhancement Phase 4 (TBC) • Platform for Energy Forecasting (PEF) Integration • Potential Pathfinder involvement (contract management) • Design System Phase 2

Review Questions and seek clarification

Questions

Will the Unit Calibration section of prequalification be ammended to show more relevant questions for the dynamic services rather than the STOR based parameters that are used now?

Feedback

4 Portfolio Management (Context Switching) Demo

Opportunity to provide feedback

5 min

Standardised approach to switch over Registered Service Providers for Portfolio Management via Single Sign-On.

Review Questions and seek clarification

Questions

Feedback

5 Walkthrough of Customer Personas

Opportunity to verify personas are accurate

5 min

Personas are fictional characters created based upon insights from the SMP Team and Account Managers that represent the different type of external users that may use the Single Markets Platform. Creating personas helps us understand users' needs, experiences, behaviours and goals. These personas are draft versions for comment and review by Registered Service Providers to help identify what is missing.

Review Questions and seek clarification

Questions

Feedback

6 Feedback

Opportunity to provide instant feedback

5 min

Please post what we did well:

Please post what we could do better:

Actions