



Public
FOI/24/0009

National Energy System Operator
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5 December 2024

Dear requester

Request for Information

Thank you for your request for information which we received on 18 November 2024. We have considered your request under the Freedom of Information Act 2000.

Request

You asked us:

- *Please could you inform me how many fax machines are a) owned by and b) used by the National Energy System Operator.*

Our response

We confirm that we hold information in scope of your request.

We have 18 fax machines in total across our sites.

NESO is phasing out the use of fax machines and anticipate that this will be complete by the end of February 2025.

This concludes our response to your request.

Next steps

You can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter.

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints. Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team

National Energy System Operator (NESO)