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NESO Operational Transparency Forum

04 December 2024

NESO
National Energy System Operator

Introduction | Sli.do code #OTF

Slido code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF.

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please provide your name or organisation**. This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum, please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com
- **Questions will be answered in the upvoted order whenever possible**. We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions in advance** (before 12:00 on Monday) at: https://forms.office.com/r/k0AEfKnai3
- **Ask questions anytime** whether for inclusion in the forum or individual response at: box.nc.customer@nationalenergyso.com

Stay up to date on our webpage: https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum (OTF Q&A is published with slide packs)

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Future deep dive / focus topics

Slido code #OTF

Today's deep dive / focus topics

Early November Dunkelflaute and costs impacts

NESO's next RIIO-2 Business Plan (BP3): Consultation launch

Future

Strategic Energy Planning – 11 December

Initial National Demand Outturn – TBC

If you have suggestions for future deep dives or focus topics, please send them to us at: box.nc.customer@nationalenergyso.com and we will consider including them in a future forum

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BM outage

A BM outage was scheduled for Thursday 28th November to carry out essential maintenance and improvement work.

During a BM outage, it is not possible to process interconnector reference programmes, therefore interconnector operators will cancel intra-day capacity auctions.

Following publication of the day-ahead interconnector reference programmes on Wednesday 27th November, it was identified that large volumes of interconnector trades would be required for Thursday 28th November to resolve system and energy requirements.

A decision was therefore taken to postpone the BM outage to the backup date of Tuesday 3rd December.

Unfortunately, a similar situation occurred on Tuesday 3rd December, and the BM outage was postponed to tomorrow (Thursday 5th December).

Currently, the BM outage is still planned to go ahead tomorrow, with a final decision being made early this afternoon. Please check system messages on the Elexon website for the most up to date information.

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Capacity Market Notice (CMN) Tuesday 3rd December

At 13:02 yesterday, a CMN was automatically issued for 17:30.

The automatic calculation at this point did not include planned interconnector trades for the period in question.

Following completion of these trades, the CMN was cancelled at 14:33.

Operational margin was maintained throughout the day.

Future of registration

- We are changing the way we manage Registrations for the Balancing Mechanism (BM). Early in the new year the process will be moving to the Single Markets Platform (SMP). This will bring BM Registration in line with Balancing Services and enable customers to input and update their unit data directly.

- To register for updates on progress and/or the Webinar 23 January please follow the link below:

Register

Future of registration

Future Event Summary

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Event	Date & Time	Link
FRCR 2025 Webinar – 2: Model and Data	11 December 2024 (1:30 – 2:30pm)	Sign up Sign up links will also be shared via SQSS mailbox.
Future of Registration webinar	23 January 2025	Register here

Public

Dunkelflaute Nov 2024

Balancing Costs Impact Analysis

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Dunkelflaute

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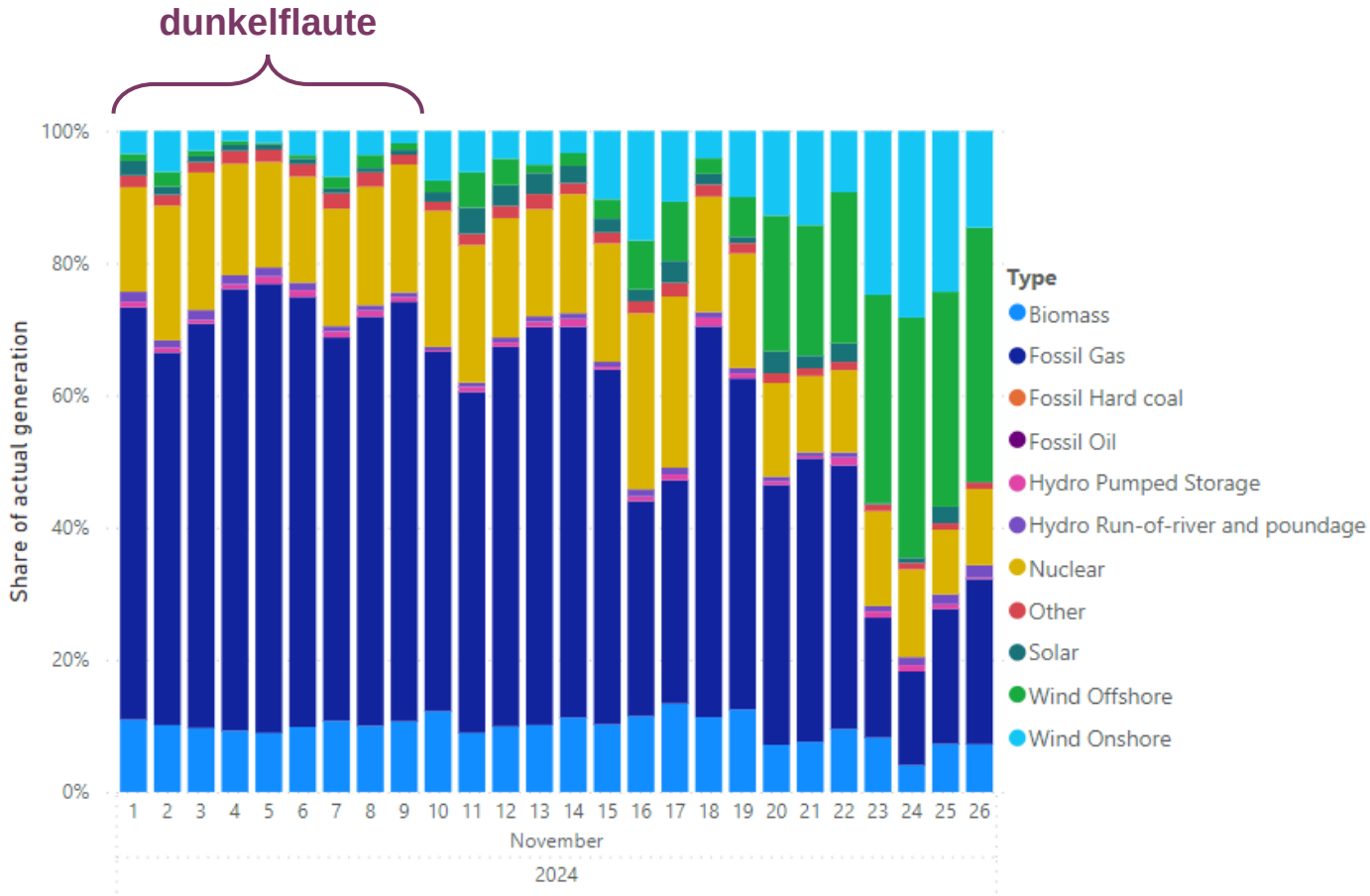
Periods of minimal wind and solar outturn

- There was a particularly low wind (offshore & onshore) and solar generation between 1st and 9th of November 2024, known as a dunkelflaute period.
- Across the daily averages, onshore wind generation in the fuel mix (excluding exports and imports) was consistently below 6.93%, while offshore wind and solar accounted for a maximum of 2.25% and 2.17%, respectively.
- The lowest share of wind/solar generation occurred on the 5th, when offshore and onshore wind, along with solar, combined to account for only 2.85% of the total mix.
- For comparison, in October solar and offshore & onshore wind accounted for roughly 21% of the generation mix on average.
- During this period, there is a higher dependency on gas-fired generation compared to the rest of the month.
- Wind generation eventually ramped up since Nov 20th, mainly driven by weather conditions derived from Storm Bert.



Dunkelflaute

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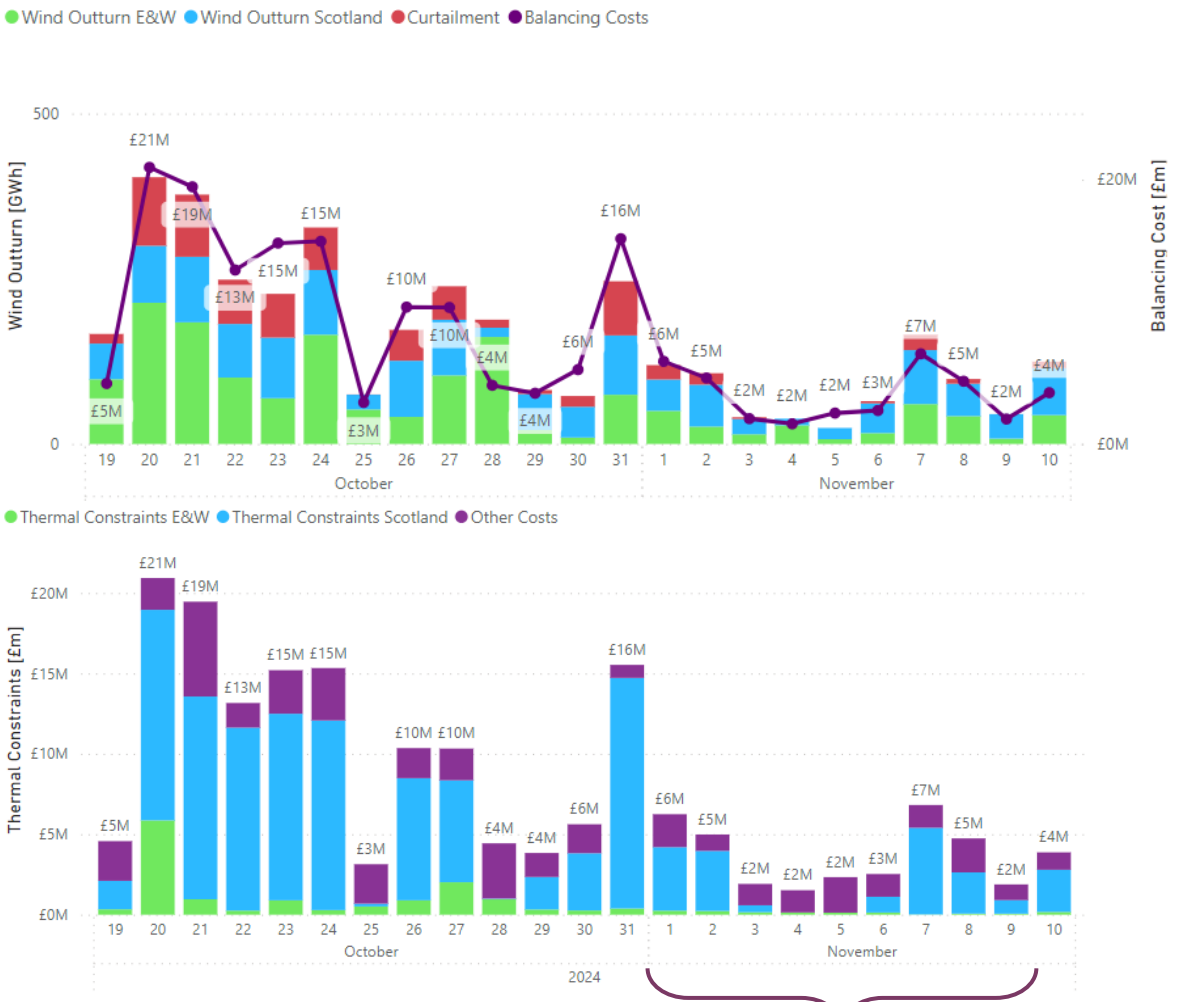
Dunkelflaute periods have minimal balancing cost impact on the system…

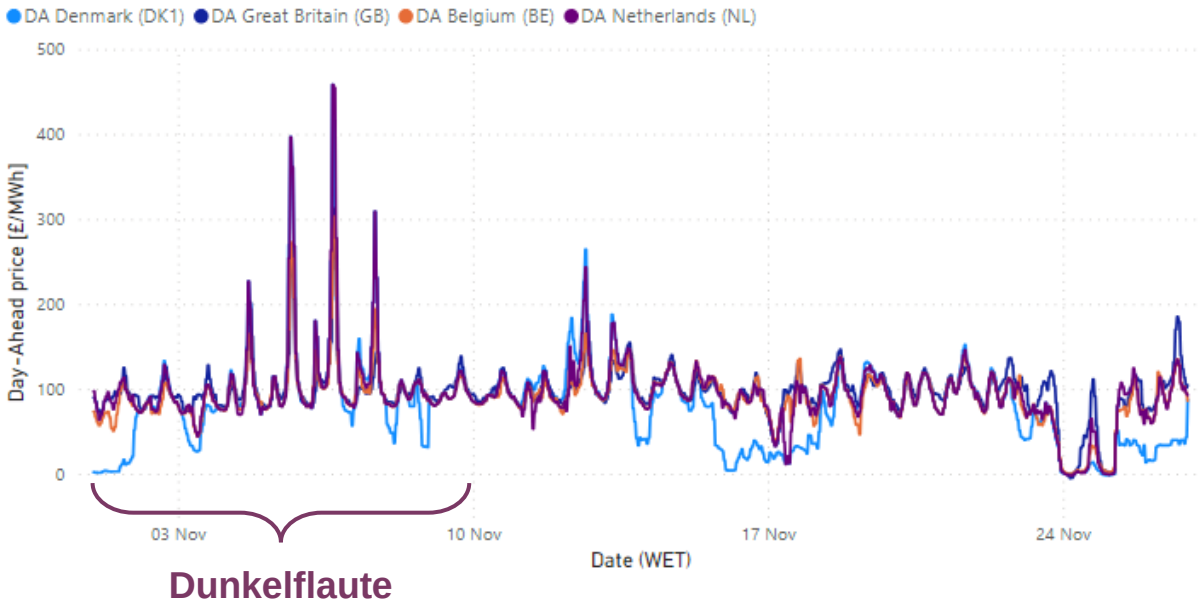
- There is a strong correlation between balancing costs and wind curtailment. The system usually spends more on windy days when curtailment is needed to manage congestion across boundaries, mainly B4 and B5.
- Most of the cost is usually driven by thermal constraints and it is exacerbated by outages that limit the transfer capacity of the boundaries. There was **zero spending on Scottish constraints on the 4th and the 5th of Nov.**
- During the dunkelflaute period, balancing costs remained relatively "low". Spending between the 1st and 9th was on average £3.6m/day, and curtailment averaged 8 GWh/day.
- For comparison, the most expensive day in October corresponded to the 20th, accounting for roughly £21m in total balancing costs and 104 GWh in curtailment volumes.



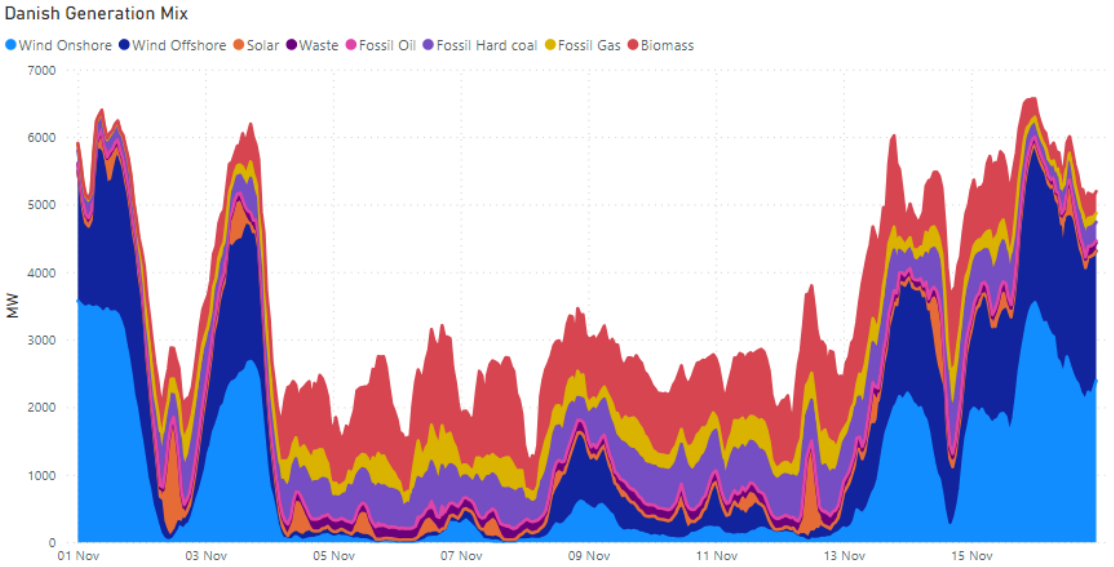
Dunkelflaute

Slido code #OTF

Dunkelflaute periods result in lower balancing costs in Great Britain, but they come at the expense of higher wholesale prices.



- Low wind and solar outturn have significant impact in wholesale prices. Over the dunkelflaute, prices peak up to £312/MWh in Great Britain, £458/MWh in Denmark, £458/MWh in the Netherlands and £302/MWh in Belgium.



- Denmark also experienced the Dunkelflaute period, presumably with a greater impact due to a higher share of wind in the total generation mix. This differs from Great Britain, where gas-fired power stations have a greater share in the fuel-mix of the system.

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Draft NESO RIIO-2 Business Plan (BP3) Consultation Launch

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What is BP3?

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Business Plan 3 (BP3) April 2025 – March 2026

BP3 will be our first business plan as NESO

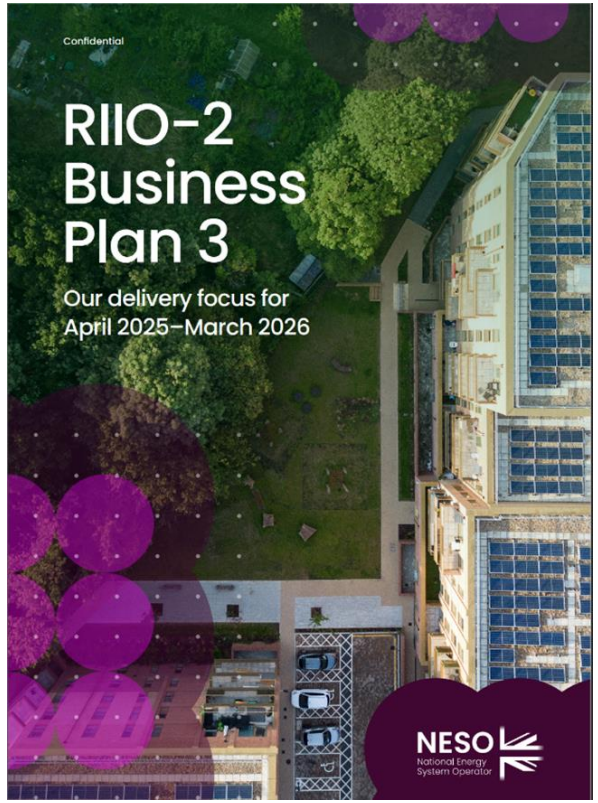
BP3 will be less granular than the previous RIIO-2 plans

Sets out our Strategic Priorities and proposed high level Performance Objectives for the period, costs for delivery, and how we will measure success

Plan aligns to the Business Planning Guidance published by Ofgem in November 24

BP3 is built on the publication of our 'Introducing NESO' Day 1 Document

Developed alongside our budget



RIIO-2				
2021-22	2022-23	2023-24	2024-25	2025-26
BP1		BP2		BP3

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Strategic Priorities

Our ‘Clean Power’, ‘Decarbonised Energy’ and ‘Consumer Value’ priorities describe holistically ***what*** we will deliver before April 2026.

Clean Power
We will enable a zero-carbon electricity system by adopting a whole system approach, encouraging innovation and collaboration.

Decarbonised Energy
We will develop integrated plans for a decarbonised, efficient and flexible energy system fit for the future.

Consumer Value
We will have unlocked around £3 billion of consumer benefits by 2026 through delivery of our commitments.

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Our BP3 Performance Objectives

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Clean Power 2030 Implementation

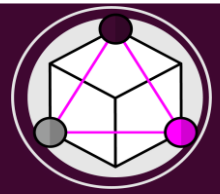
Strategic Whole Energy Plans

Connections Reform

Fit-for-Purpose Markets

Secure and Resilient Energy Systems

Operating the Electricity System



Enhanced Sector Digitalisation and Data Sharing

Separated NESO Systems, Processes and Services

Each of our Performance Objectives is underpinned by a set specific deliverables, success measures and key performance indicators that will support the delivery of our Strategic Priorities between April 2025 and March 2026.

Where can I find out more?

Slido code #OTF

Draft BP3 Consultation Webinar Series Launch

Monday 9 December 2024 - 14:30 – 15:30

Draft BP3 Webinar Series: Clean Power 30 & Strategic Whole Energy Plans

Tuesday 10 December – 11:00 – 12:00

Draft BP3 Webinar Series: Operating the Electricity System & Secure and Resilient Energy

Thursday 12 December – 11:00 – 12:00

Draft BP3 Webinar Series: Connections Reform & Fit-for-Purpose Markets

Friday 13 December 09:00 – 10:00

Draft BP3 Webinar Series: Enhanced Sector Digitalisation and Data Sharing & Separated NESO Systems, Processes and Services

Friday 13 December 16:00 – 17:00

Slido code #OTF

Have your say on our draft plan

Step 1: Draft BP3
NESO published this on 2 December 2024

Step 2: Review and Consultation
NESO conducts consultation in December 2024-January 2025

Step 3: Final BP3
NESO publishes by 31 January 2025

Step 4: Ofgem's Draft Determinations
Ofgem publishes in March 2025

Step 5: Ofgem's Final Determinations
Ofgem publishes in a timely manner post Step 4

Consultation now open until **10 January 2025.**
Responses via the form on the NESO website or can be emailed to box.neso.riio2@nationalenergyso.com

Demand | Last week demand out-turn

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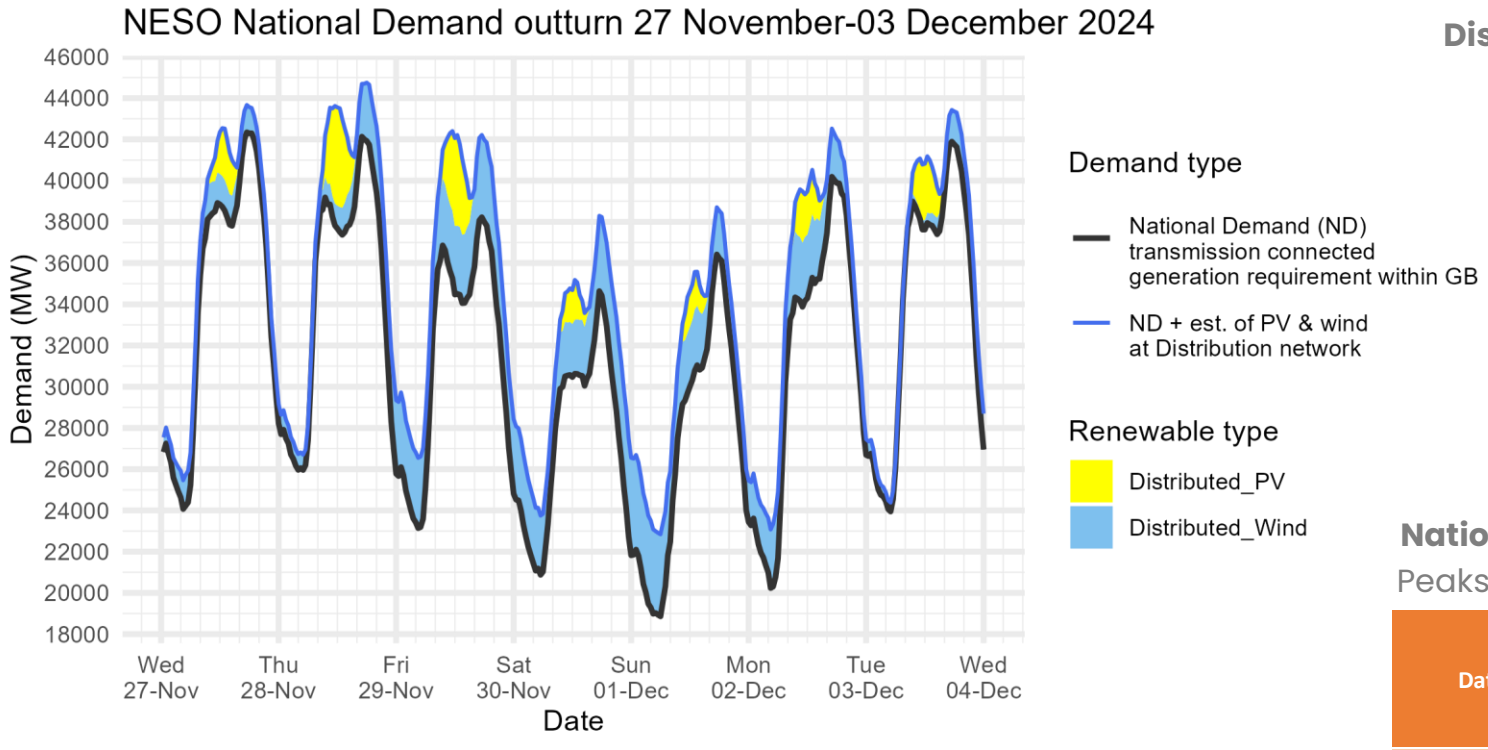


Distributed generation

Peak values by day

Date	OUTTURN	
	Daily Max Dist. PV (GW)	Daily Max Dist. Wind (GW)
27 Nov 2024	2.5	1.7
28 Nov 2024	4.8	3.6
29 Nov 2024	4.4	4.1
30 Nov 2024	1.9	4.8
01 Dec 2024	1.8	4.7
02 Dec 2024	2.5	3.5
03 Dec 2024	2.7	2.0

National Demand

Peaks and troughs

Date	Forecasting Point	OUTTURN			
		National Demand (GW)	Triad Avoidance est. (GW)	N. Demand adjusted for TA (GW)	Dist. wind (GW)
27 Nov 2024	Evening Peak	42.3	1.3	43.6	1.3
28 Nov 2024	Overnight Min	26.0	n/a	n/a	0.7
28 Nov 2024	Evening Peak	42.1	0.0	42.1	2.6
29 Nov 2024	Overnight Min	23.1	n/a	n/a	3.4
29 Nov 2024	Evening Peak	38.2	0.0	38.2	4.0
30 Nov 2024	Overnight Min	20.9	n/a	n/a	2.9
30 Nov 2024	Evening Peak	34.6	0.0	34.6	3.7
01 Dec 2024	Overnight Min	18.9	n/a	n/a	4.0
01 Dec 2024	Evening Peak	36.4	0.0	36.4	2.3
02 Dec 2024	Overnight Min	20.2	n/a	n/a	2.8
02 Dec 2024	Evening Peak	40.2	0.0	40.2	2.3
03 Dec 2024	Overnight Min	23.9	n/a	n/a	0.4
03 Dec 2024	Evening Peak	41.9	1.0	42.9	1.5

The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

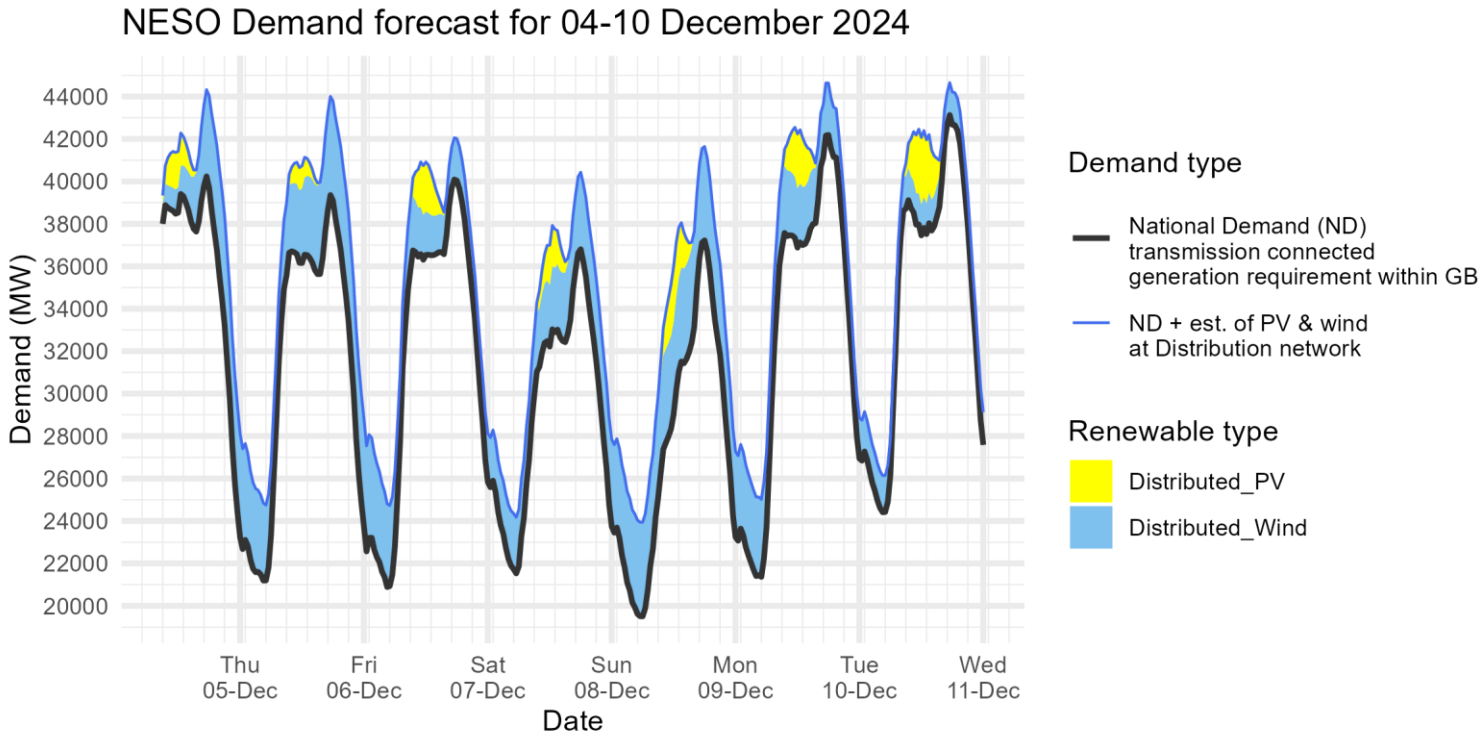
ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the NESO Data Portal in the following data sets: Historic Demand Data & Demand Data Update

Demand | Week Ahead

Slido code #OTF



National Demand

Peaks and troughs

Date	Forecasting Point	FORECAST (Wed 04 Dec) National Demand (GW)	FORECAST (Wed 04 Dec) Dist. wind (GW)
04 Dec 2024	Evening Peak	40.2	4.1
05 Dec 2024	Overnight Min	21.2	3.7
05 Dec 2024	Evening Peak	39.4	4.6
06 Dec 2024	Overnight Min	20.9	3.9
06 Dec 2024	Evening Peak	40.1	2.0
07 Dec 2024	Overnight Min	21.5	2.6
07 Dec 2024	Evening Peak	36.8	3.6
08 Dec 2024	Overnight Min	19.5	4.4
08 Dec 2024	Evening Peak	37.2	4.4
09 Dec 2024	Overnight Min	21.4	3.7
09 Dec 2024	Evening Peak	42.2	2.4
10 Dec 2024	Overnight Min	24.4	1.7
10 Dec 2024	Evening Peak	43.1	1.5

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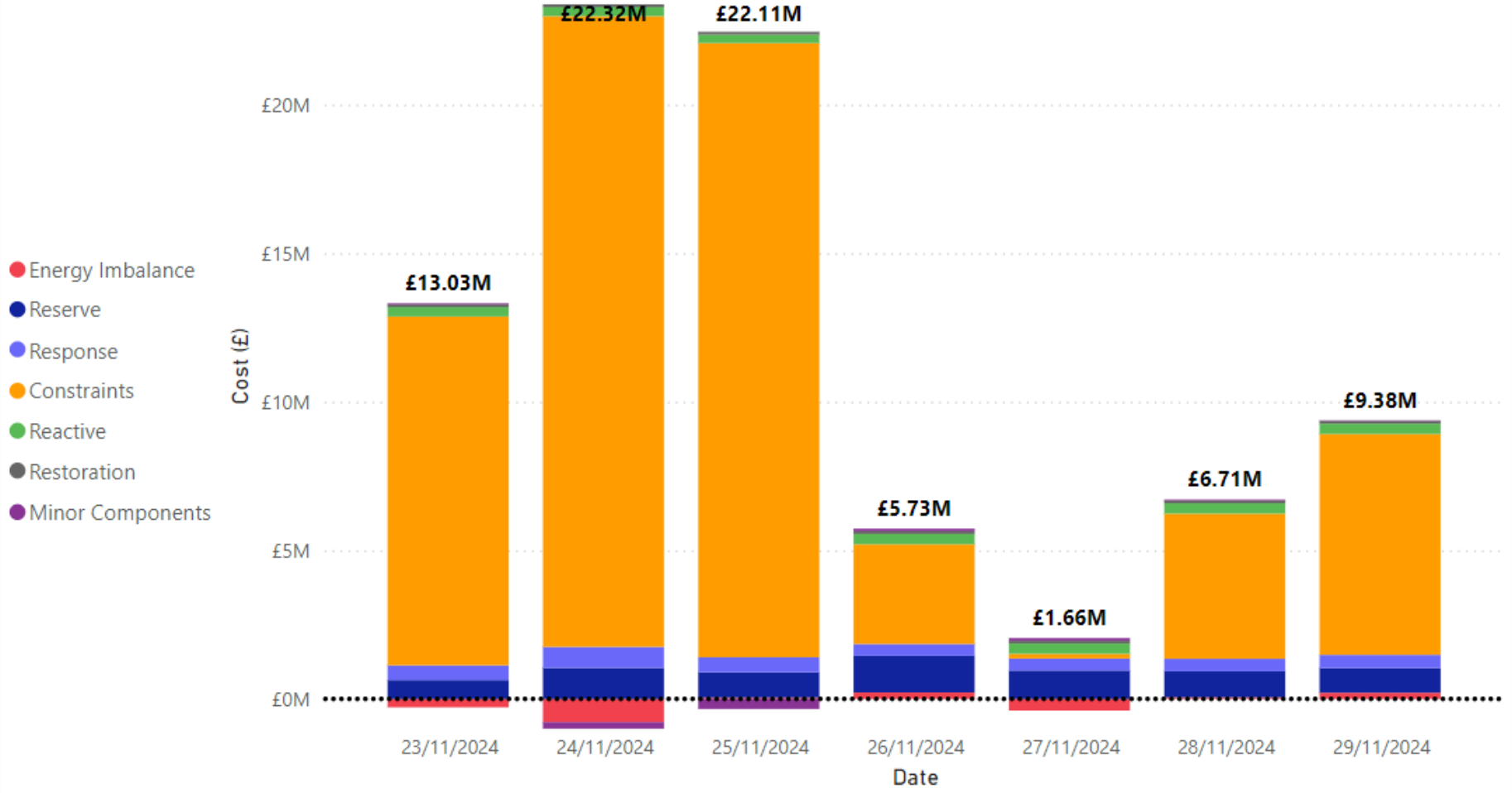
NESO Actions | Category Cost Breakdown

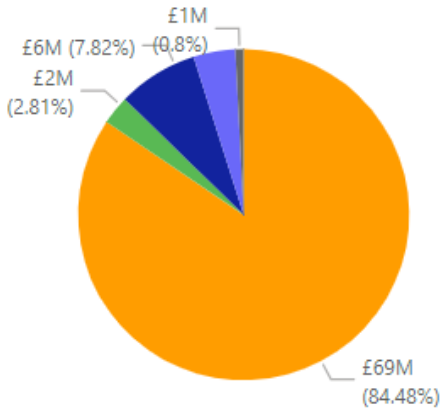
Date
23/11/2024 29/11/2024

Weekly Total Costs (£)	Last Week Total Costs (£)	Past 30-Day Average Costs (£)
£80.9M	£60.1M	£7.5M



Date	Total Outturn Cost
23/11/2024	£13,034,589
24/11/2024	£22,323,978
25/11/2024	£22,112,091
26/11/2024	£5,729,605
27/11/2024	£1,655,508
28/11/2024	£6,709,650
29/11/2024	£9,376,073
Total	£80,941,494

Weekly Cost (£) and Share (%)

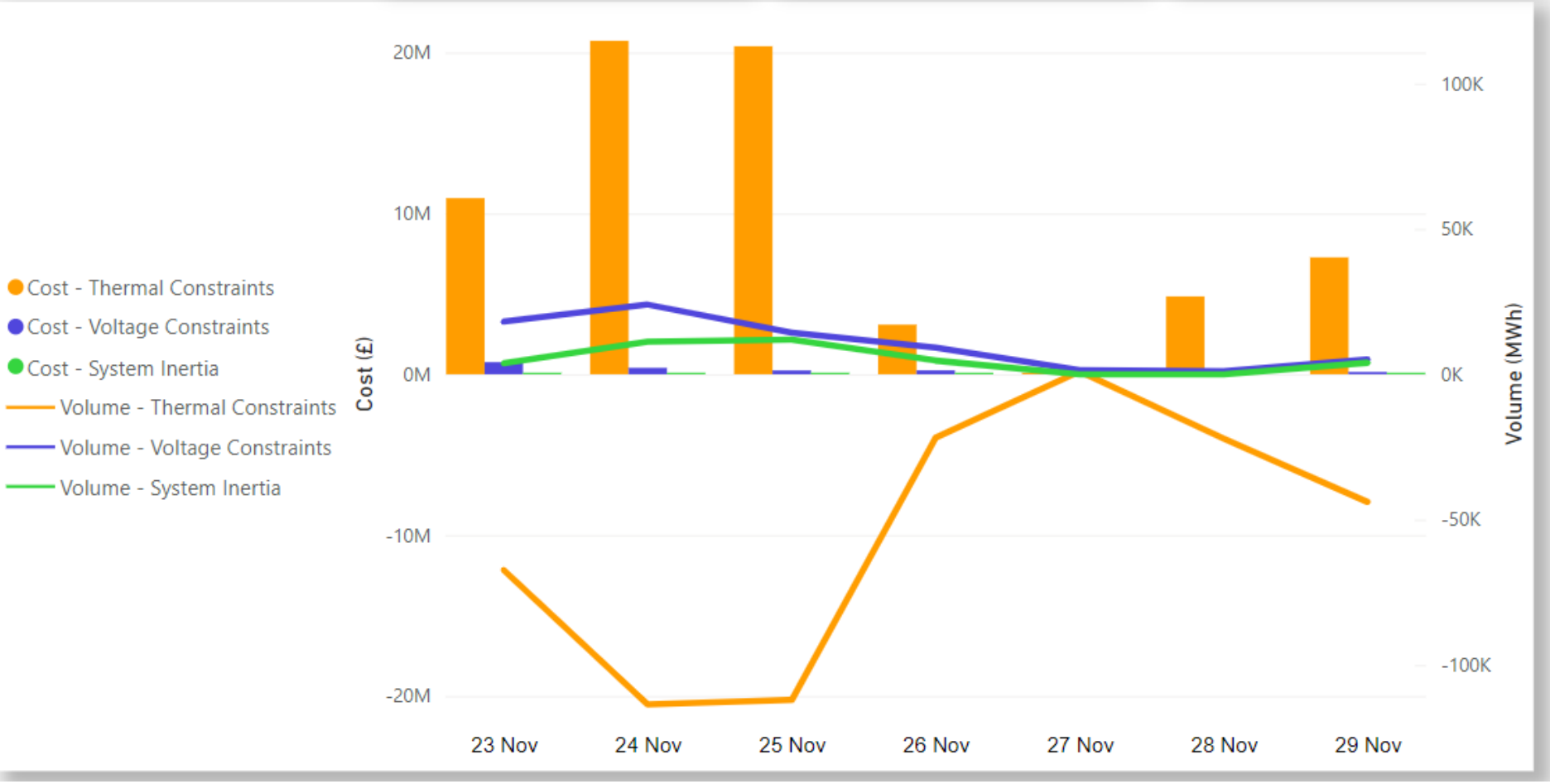


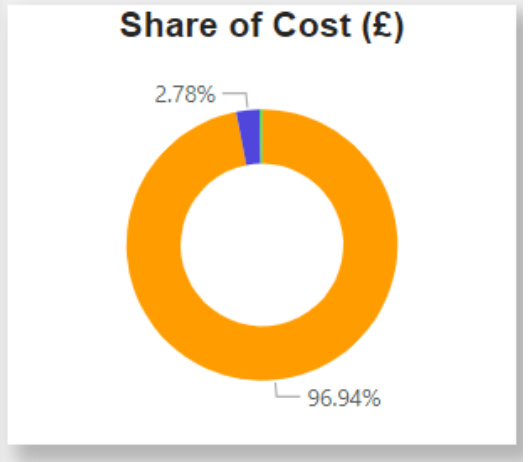
NESO Actions | Constraint Cost Breakdown

Date

23/11/2024 29/11/2024

Thermal Constraints		Voltage Constraints		System Inertia	
Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)
67.30M	379.91K	1.93M	73.04K	198.71K	35.56K





NESO Actions | Peak Demand – SP spend ~ £19k
Wednesday 27th November

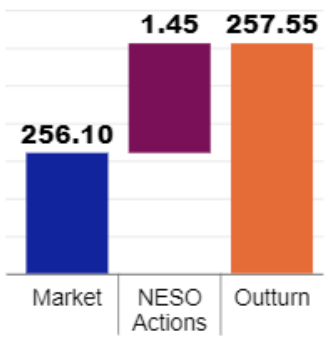
Slido code #OTF

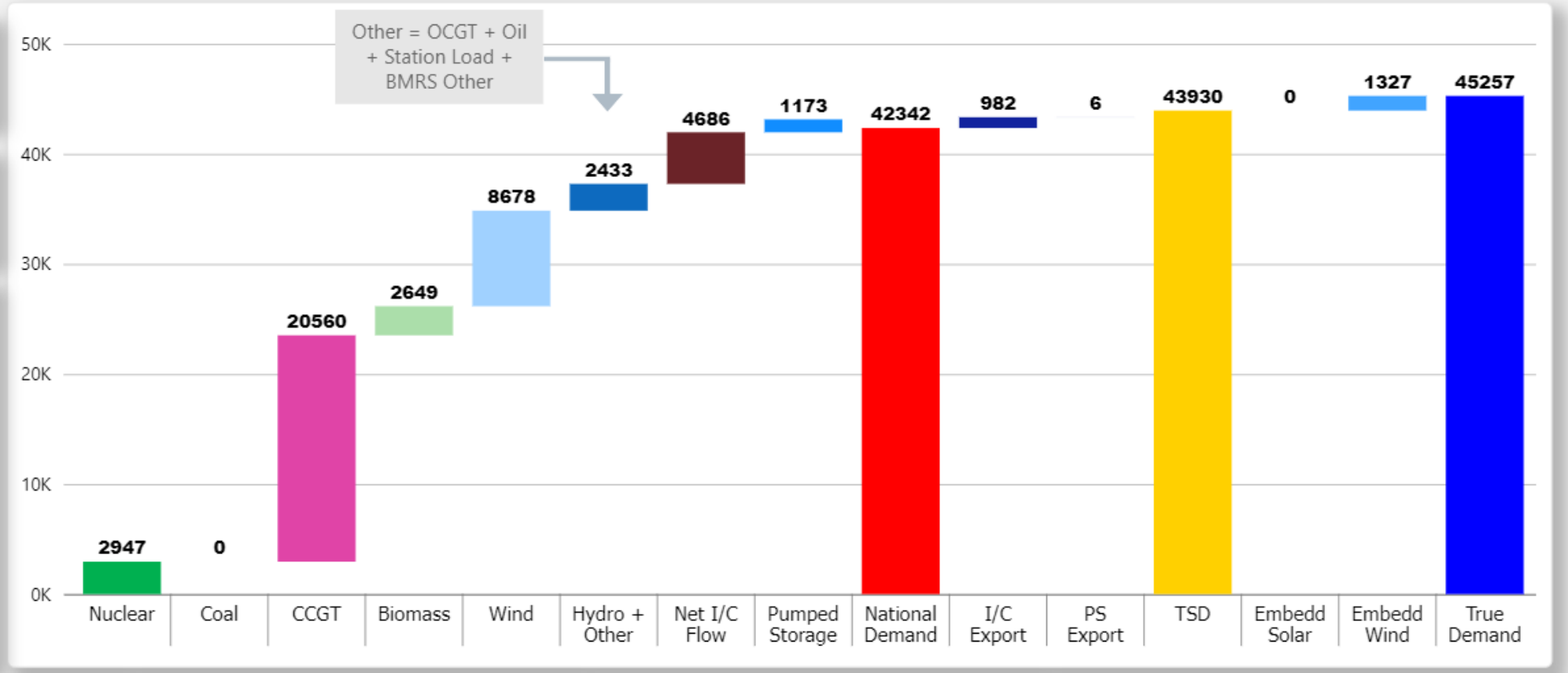
Date 27/11/2024

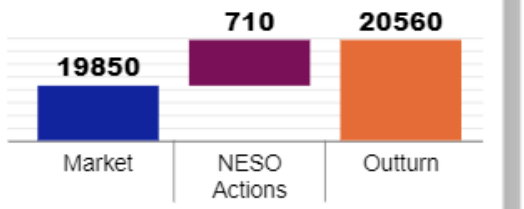
SP 35

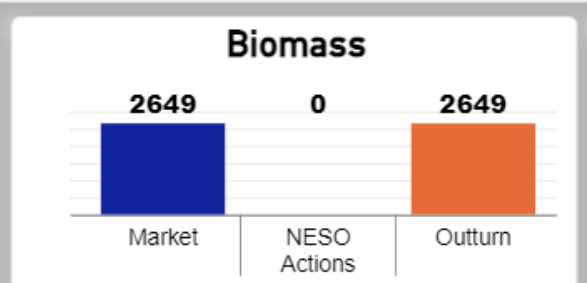
Half-hour preceding

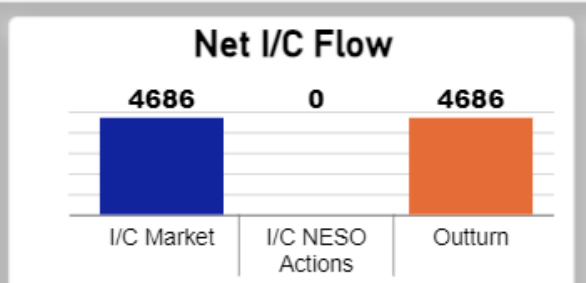
17:30

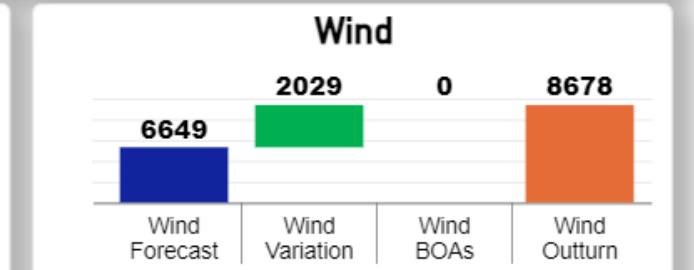






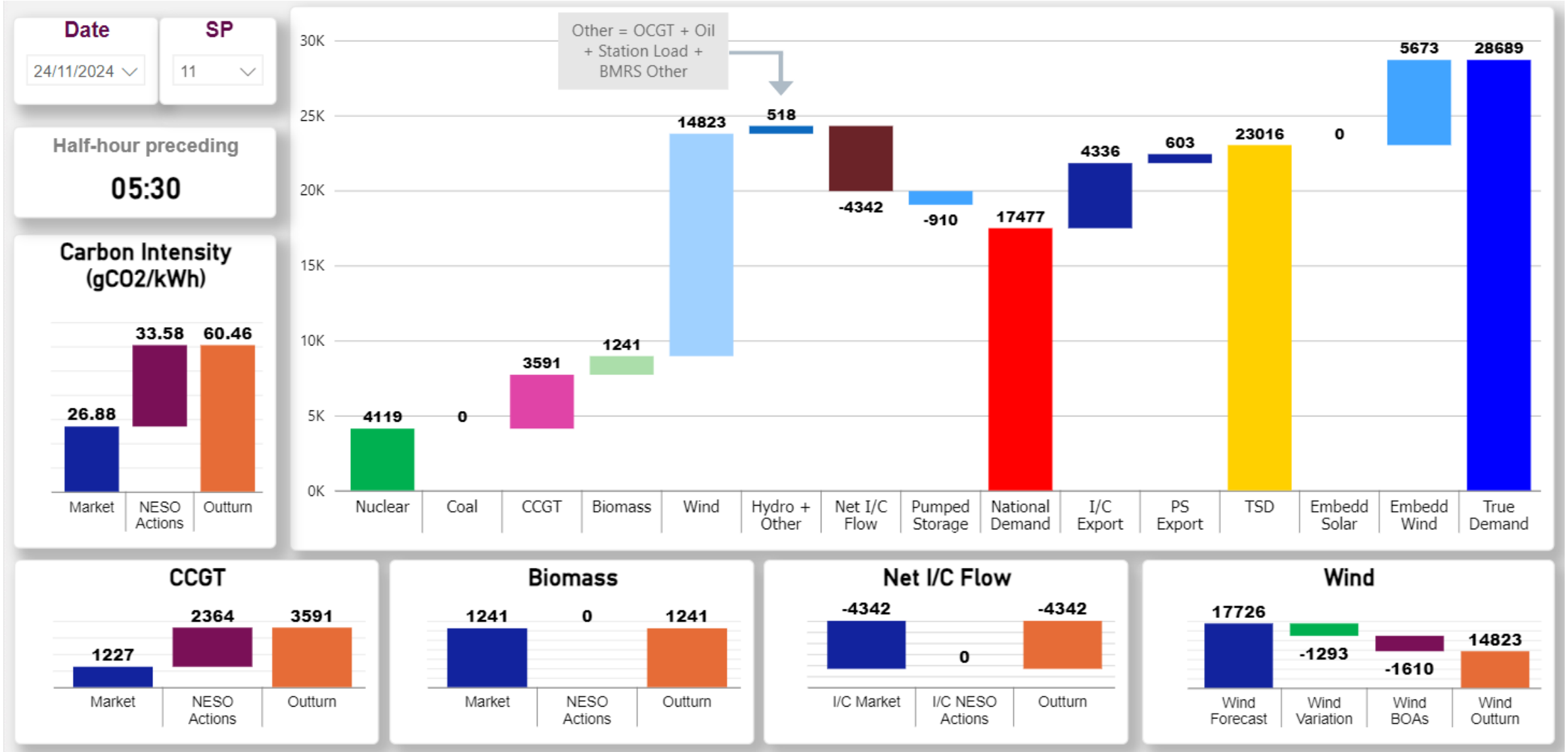






NESO Actions | Minimum Demand – SP spend ~ £17k
Sunday 24th November

Slido code #OTF



NESO Actions | – Highest SP spend ~ £581k Monday 25th November

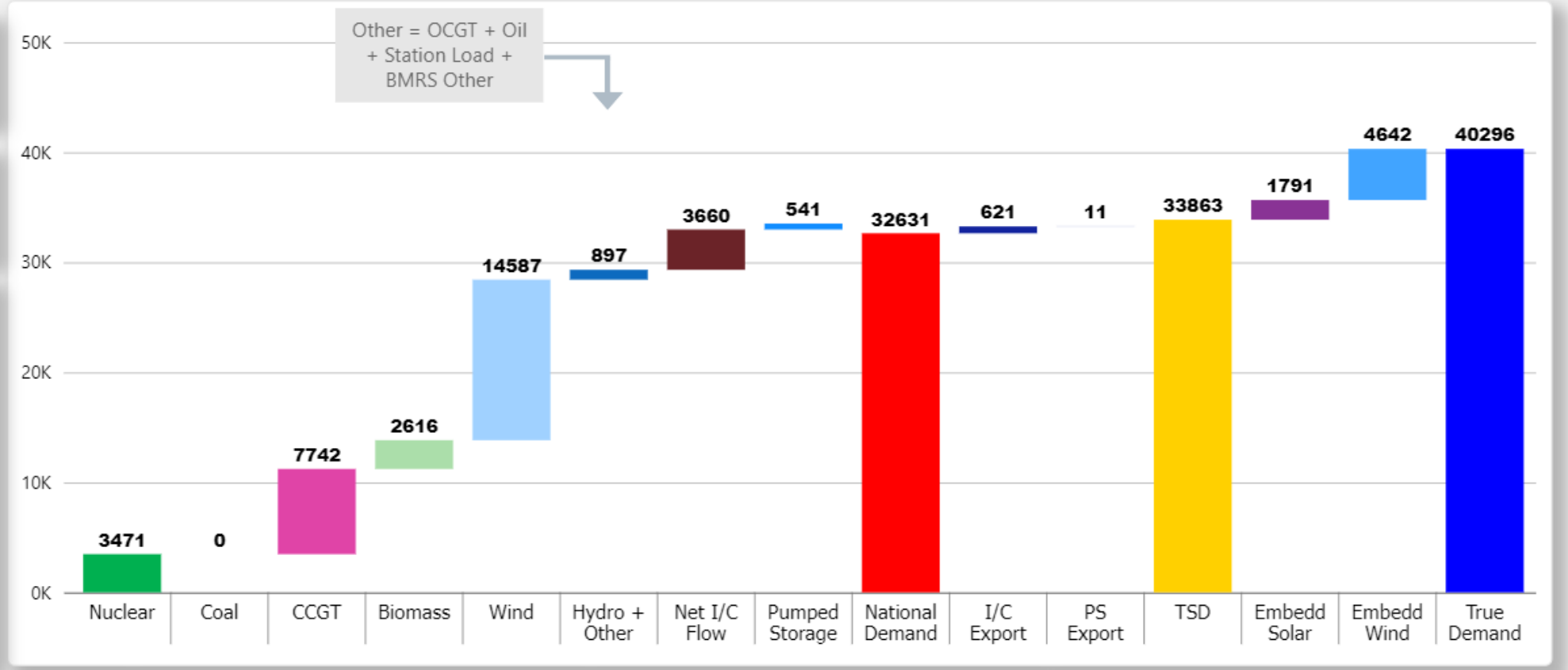
Slido code #OTF

Date: 25/11/2024

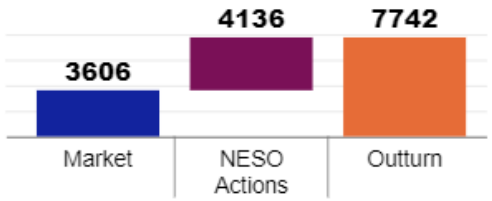
SP: 19

Half-hour preceding: 09:30

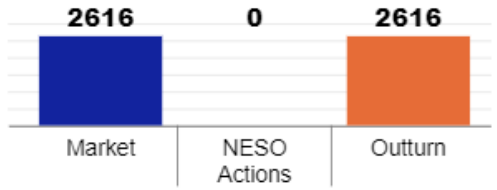
Carbon Intensity (gCO2/kWh)



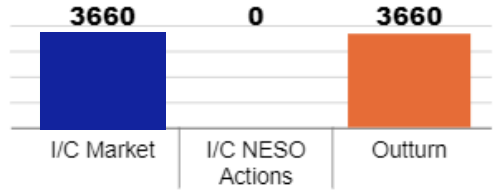
CCGT



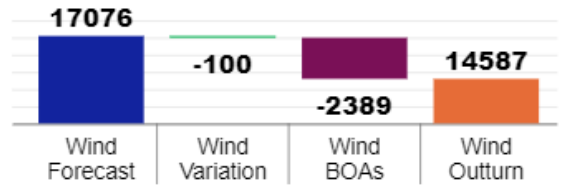
Biomass



Net I/C Flow

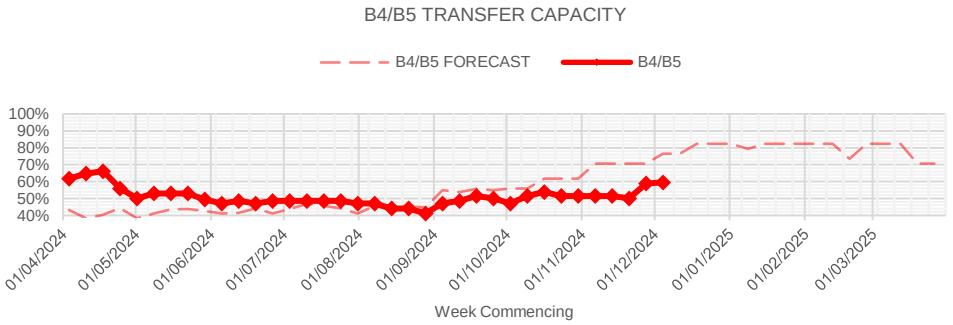


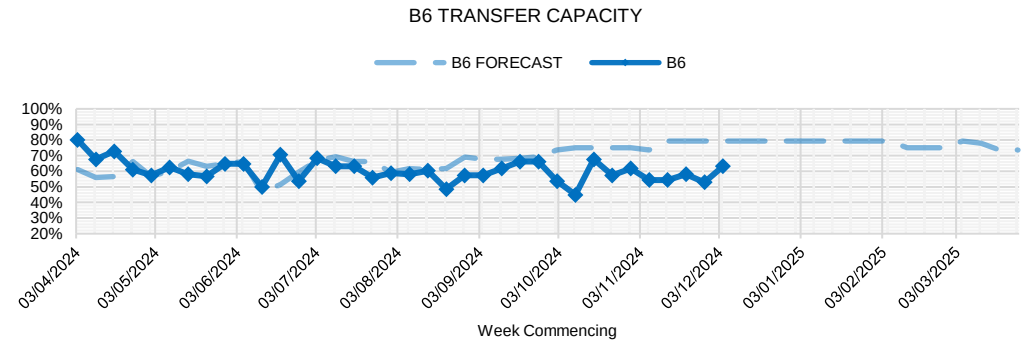
Wind

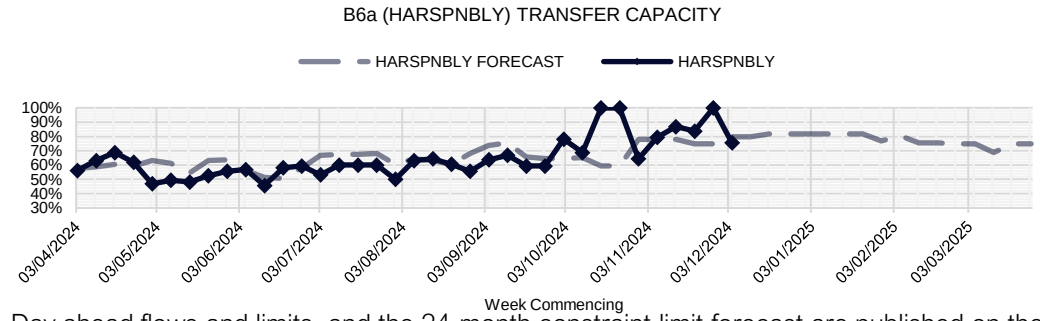


Transparency | Network Congestion

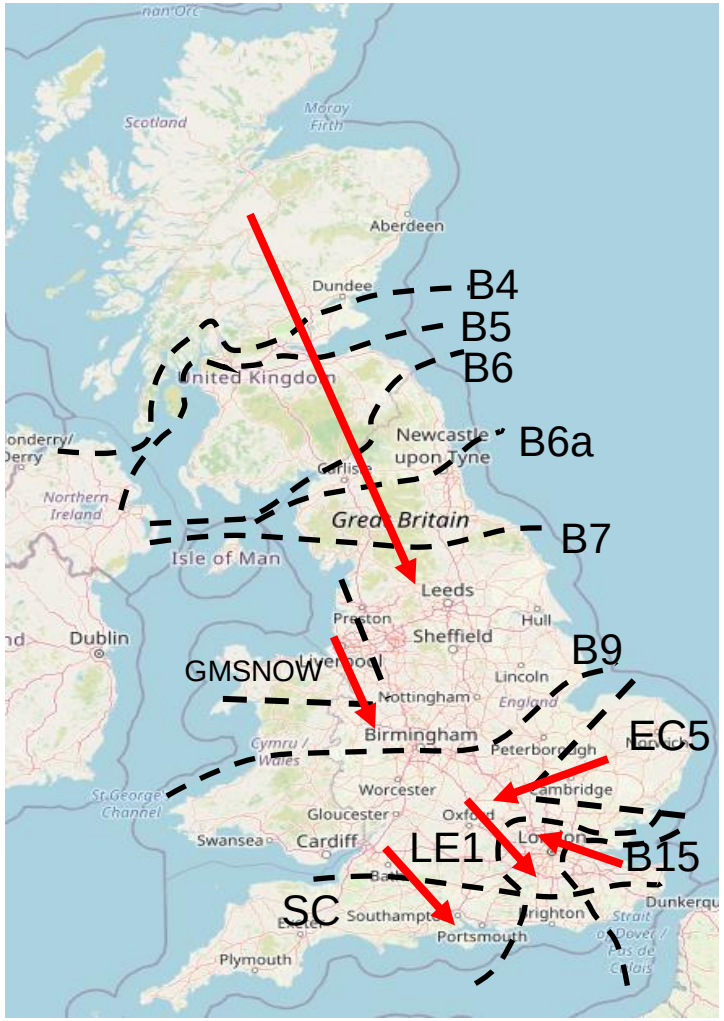
Slido code #OTF







Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	60%
B6 (SCOTEX)	6800	63%
HARSPNBLY	8000	76%
B7 (SSHARN)	8325	90%
GMSNOW	4700	53%
EC5	5000	100%
LE1 (SEIMP)	8500	85%
B15 (ESTEX)	7500	85%
SC1	7300	100%

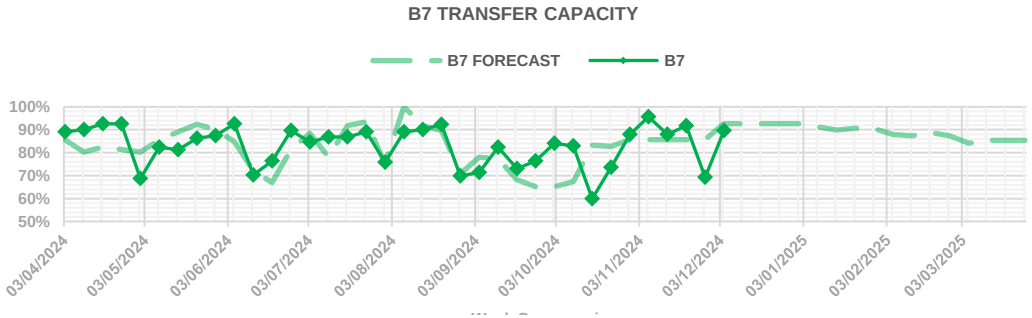


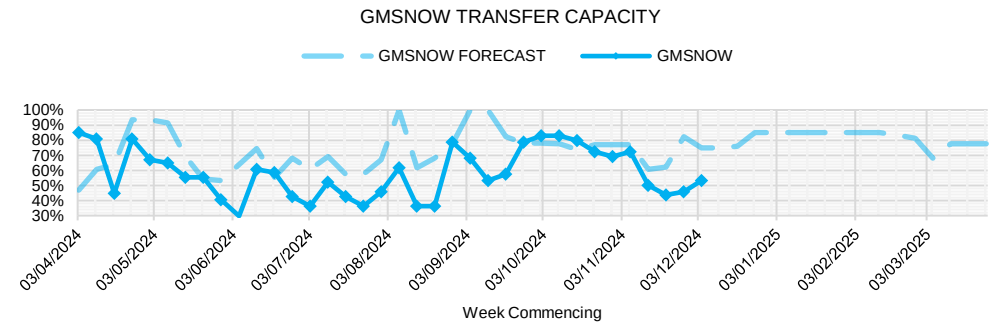
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: [Constraints Management]

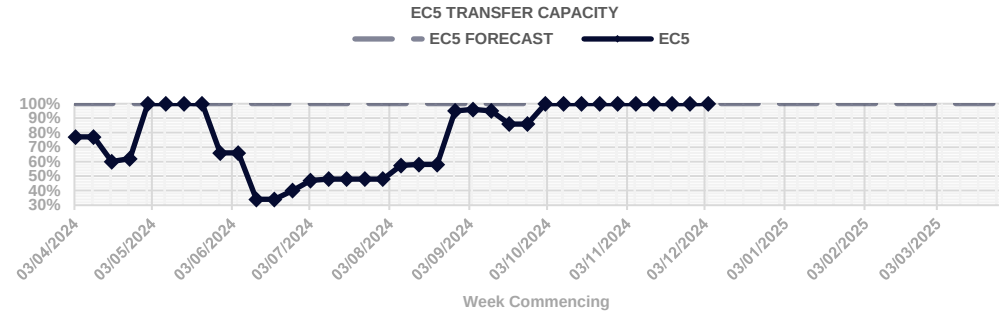
(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)

Transparency | Network Congestion

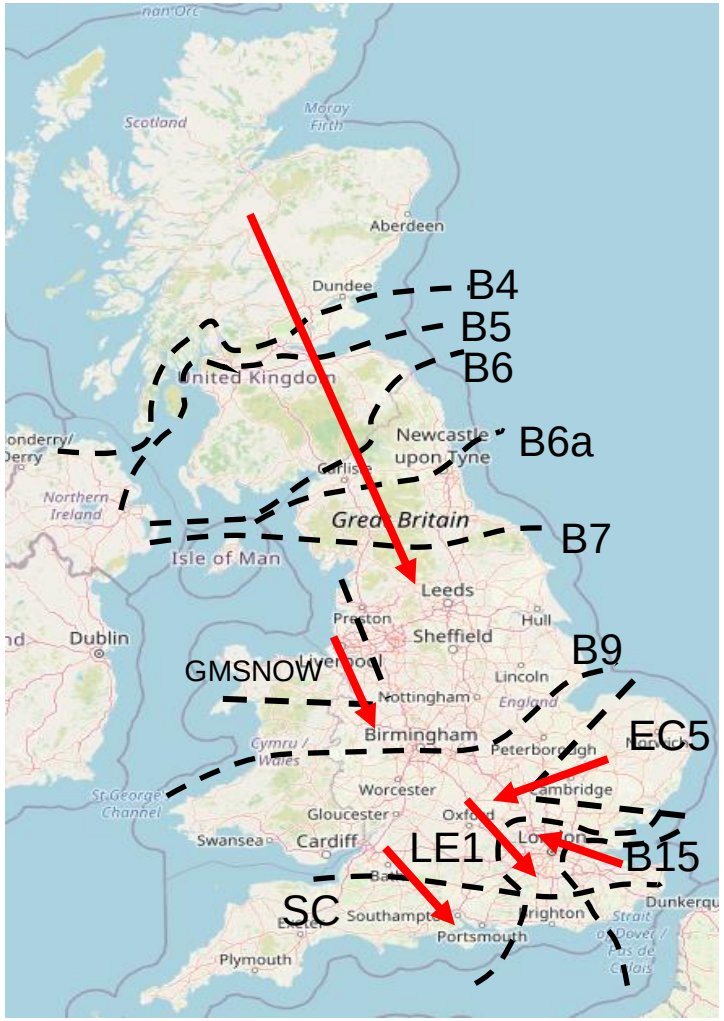
Slido code #OTF







Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	60%
B6 (SCOTEX)	6800	63%
HARSPNBLY	8000	76%
B7 (SSHARN)	8325	90%
GMSNOW	4700	53%
EC5	5000	100%
LE1 (SEIMP)	8500	85%
B15 (ESTEX)	7500	85%
SC1	7300	100%



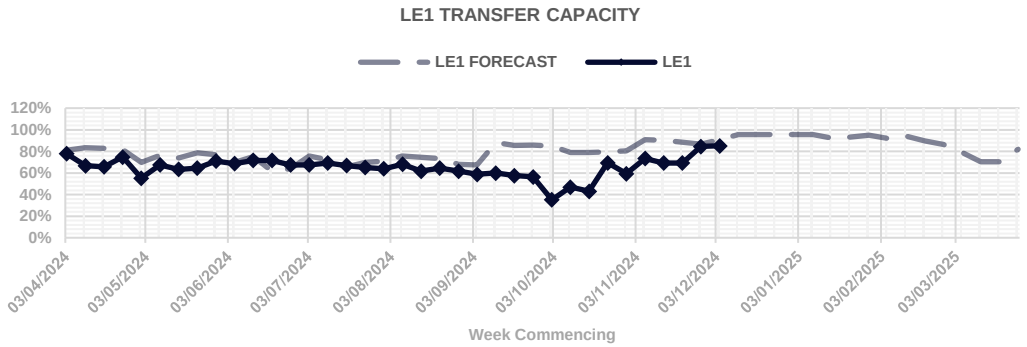
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: Constraints Management

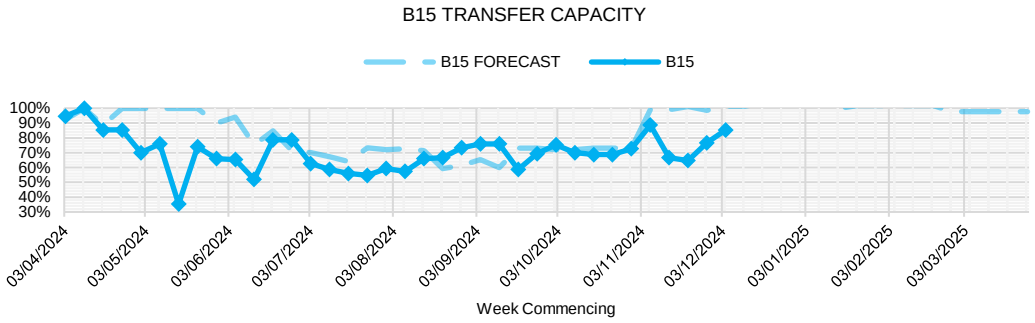
(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)

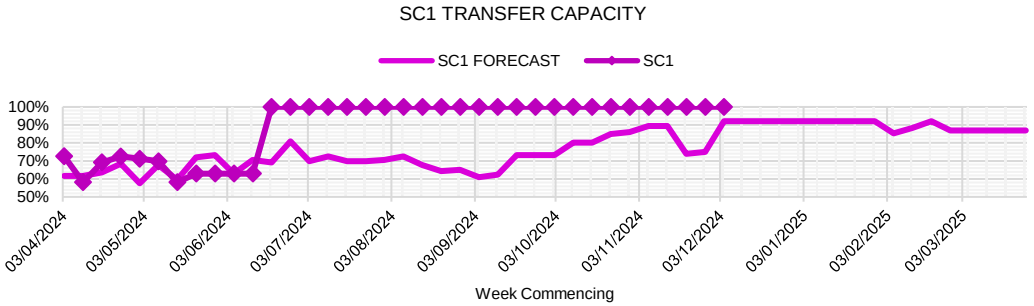
NESO National Energy System Operator

Transparency | Network Congestion

Slido code #OTF







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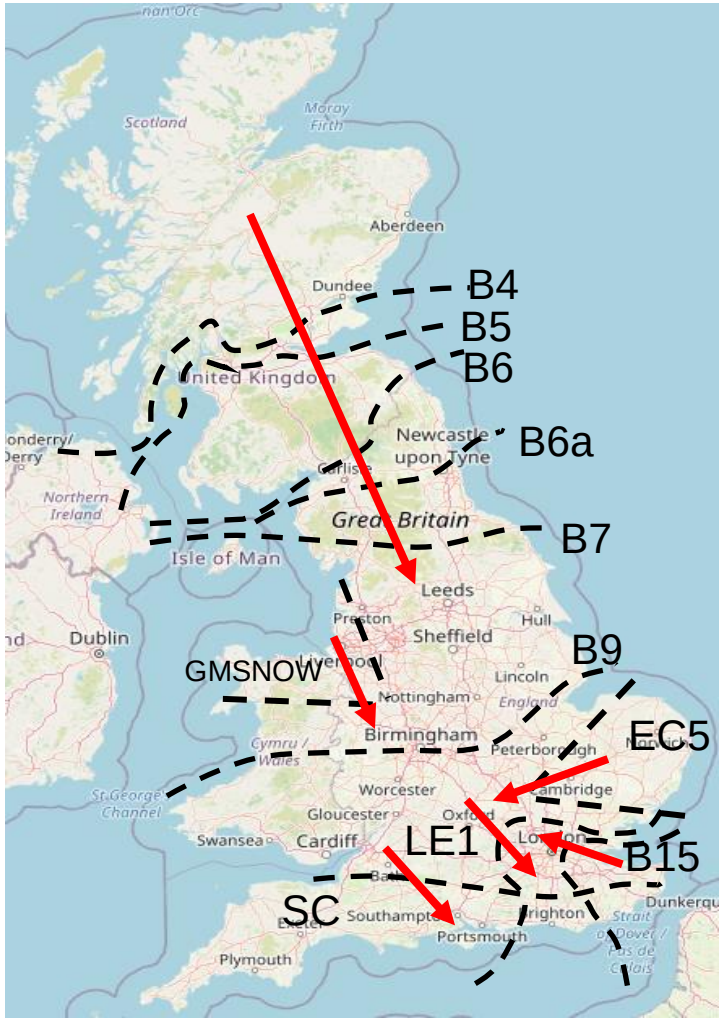

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Previously Asked Questions

Q: In the 4 Dec ‘dunkelflaute’ session can you include the 14 Oct CMN which had largely the same cause? Thanks

A: Thank you for the suggestion. Due to time constraints, we have not been able to include this in the Dunkelflaute session this week. It is worth noting that there is not necessarily a link between dunkelflaute events and CMNs. CMNs can be caused by a variety of reasons, it is not necessarily due to low wind/solar. On the 14 October, we did have low wind and solar on the system. However, the CMN called yesterday was during a period of relatively high wind, but high levels of constraints and high reliance on IC trades.

14 Oct 2024 - CMN Deep Dive

Previously Asked Questions

Q: Will NESO align FRCR reporting with Grid Code and use units of MWs (MegaWattseconds) and refrain from using MVAs as a measure of inertia?

A: Thank you for the suggestion. Different parts of the NESO have used MW.s or MVA.s (MegaVoltAmpereseconds)and unfortunately we have not been very consistent between the two. For the tenders we generally use MVA.s but caveat that for the tender so we consider 1 MW.s = 1 MVA.s. As part of the GB Grid Forming Expert Group work we think it would be useful to clarify this definition to ensure some consistency going forwards.

Q: Are plants that are run for volts (particularly in SWest inc SWales) run for pre fault (steady state) volts or post fault volts. Where you run 2 units at same station, is that to mitigate loss of first unit? What impact do you think new IC from Pembroke to Ireland will have on these constraints?

A: We despatch MVARs at generators to ensure we meet our security standards across all timescales i.e. we need to maintain pre-fault and post-fault voltage security (in essence it is run for both pre and post fault conditions). The plant mix is assessed to secure against the most onerous fault, this is generally NOT the loss of another generator but occasionally it can be. In the instance of multiple units from one station being run, this is due to seeing the need for more MVARs than a single unit can provide. This is not simply as a backup, but because more MVARs are needed to keep the system within the standards. All recently connected voltage sourced convertors have assisted in our voltage control strategy / operation, and we expect the same of Greenlink though this link has a lower capacity and this is reflected in the voltage assistance it can provide.

Previously Asked Questions

Q: What is the reason for the ~4x increase in Negative BR procurement in December?

A: As mentioned in the slide in last week's OTF, we have increased the Negative Balancing Reserve (NBR) requirement to our baseline 1450MW requirement however we are not intending to routinely procure this volume firm at day ahead over winter.

We will price the volume in the auction at £0 whilst we do not see value in procuring it firm.

The reason for still submitting the volume to auction is to provide transparency that there is a requirement for negative reserve even if there is no value in firm procurement at this time. We will continue to review the value of firm procuring and will update our pricing if we forecast periods where there is value in firm procurement at day ahead.

Q: In CP2030, are BELLA/BEGA-holding projects considered for the Distribution or Transmission capacity buckets/pathways?

A: They are considered based on the connection point and so it would be the distribution buckets.

Advance Questions

Slido code #OTF

Q (21/11/2024): In the overnight period between the evening of 20th November and morning of 21st November, we noticed large frequency dips occur exactly on the half hour, every half hour. This was a sharp frequency drop every time occurring in every half hour. Please can NESO explain: 1) why this is happening, 2) why at this interval, and 3) why the frequency is only decreasing (i.e. not increasing)?

Q (26/11/2024): Regarding CP2030 (Repeated - I'm not sure whether the old Q&A Link worked)

1) Please can NESO provide data on which GBR Zone each TEC Register entry falls into? Alternatively, data on the GBR Zone for each Transmission substation (existing and planned) present in the TEC Register.

2) Will BEGA/BELLA-holding projects be considered for Transmission or Distribution CP2030 capacity buckets?

I have not received an answer from box.connectionsreform on these above questions to date.

Thanks!

Q (02/12/2024): On Sunday 1st December from periods 29 through 47 we saw 350MWh of upregulation priced at £0 on the North Sea Link in DISBSAD. Was this a CTPT trade similar to those that appeared across Moyle earlier in the year, and therefore won't end up affecting the imbalance price? If so, can you implement a holistic data cleaning fix for all possible CTPT trades, rather than firefighting those that do appear, as appears to have happened with Ireland ?

Outstanding Questions

Slido code #OTF

Q: On FRCR again. We have range of legacy converter based performance from mid 1980s to today. To different specifications, tolerances & capabilities. Some of the assumptions surrounding lower inertia require understanding risks of devices present. Care needed on Transients impacting C&P measurement

Q: Are NESO able to share the CP2030 GBR Zone of each TEC Register entry? Alternatively, the GBR Zone of each Transmission Substation?

A: We have had this question from a number of stakeholders and are working on the best approach.

Q: Will FRCR 2025 consider frequency risks associated with sub synchronous oscillations which have been seen in the GB system? Based on recent NESO presentations these appear not to be directly related to low levels of inertia.

Reminder about answering questions at the NESO OTF

Slido code #OTF

- **Questions from unidentified parties will not be answered live**. If you have reasons to remain anonymous to the wider forum, please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com
- **Questions will be answered in the upvoted order whenever possible**. We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

NESO National Energy System Operator

slido

Audience Q&A

ⓘ Start presenting to display the audience questions on this slide.

Slido code #OTF

Feedback

Please remember to use the feedback poll in Sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address: box.nc.customer@nationalenergyso.com

NESO National Energy System Operator

Appendix

Participation in the Operational Transparency Forum

Thank you to everyone who participates in the OTF, whether you join weekly, monthly, on specific occasions or follow up with the webinar recordings and published slides. We hear from participant feedback and our NESO colleagues that all of us value the opportunity to share information, ask questions and share the answers.

One of the reasons this format works so well is the professional courtesy we see demonstrated every week.

However, in recent weeks there have been some Slido questions and comments in the Q&A session directed at specific market participants suggesting their actions are not appropriate. This is concerning because:

- The statements are being made in a public forum without the opportunity to reply
- The negative comments may impact these businesses directly, or indirectly e.g.: through social media, etc.
- The individuals asking questions could not be traced using the details provided in Slido
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com

Remember, if you have reasons to remain anonymous to the wider forum or have concerns your question may not be one to ask in public, you can use the advance questions or email options.

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Purpose and scope of the NESO Operational Transparency Forum

Purpose

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short-term future (1-2 weeks). The OTF will also signpost other NESO events, provide deep dives into focus topics, and allow industry to ask questions.

Scope

Aligns with purpose, see examples below:

In Scope of OTF

Material presented i.e.: regular content, deep dives, focus topics
NESO operational approach & challenges
NESO published data

Out of Scope of OTF

Data owned and/or published by other parties
e.g.: BMRS is published by Elexon
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ
Data owned by other parties
Details of NESO Control Room actions & decision making
Activities & operations of particular market participants
NESO policy & strategic decision making
Formal consultations e.g.: Code Changes, Business Planning, Market development

NESO National Energy System Operator

Managing questions at the NESO Operational Transparency Forum

Slido code #OTF

- OTF participants can ask questions in the following ways:
  - Live via Slido code #OTF
  - In advance (before 12:00 on Monday) at https://forms.office.com/r/k0AEfKnai3
  - At any time to box.nc.customer@nationalenergyso.com

- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: Operational Transparency Forum | NESO
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack.

NESO National Energy System Operator

NESO Information Request Statement

The Energy Act 2023 and the power to request information.

Section 172 of The Energy Act 2023 provides NESO, as the Independent System Operator and Planner, with the power to require information, from anyone carrying out a relevant activity, to allow it to carry out any of its functions. This power will come into effect once NESO is operational.

In advance of this we are consulting on what the Information Request Statement will contain and what an Information Request issued by NESO may look like.

The Information Request Statement and Notice.

The Statement will be available on our website and will contain sections on why a request has been issued, the process of responding to a request, what happens if a recipient does not provide the information and how we will manage any data provided. A draft template of an Information Request Notice is also shared on our website.

The Consultation

We are running a consultation from **May 3rd to May 31st** which can be found at https://www.neso.energy/about/operational-information/information-request-statement-consultation and would welcome feedback from across industry to make sure we develop a statement which is clear and accessible.

Following the consultation period Ofgem will determine if the draft Statement is approved or if any changes are necessary.