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NESO Operational Transparency Forum

16 October 2024

Introduction | Sli.do code #OTF

Slido code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF.

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please provide your name or organisation.** This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum, please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions in advance** (before 12:00 on Monday) at: <https://forms.office.com/r/k0AEfKnai3>
- **Ask questions anytime** whether for inclusion in the forum or individual response at: box.nc.customer@nationalenergyso.com

Stay up to date on our webpage: <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum> (OTF Q&A is published with slide packs)

Future deep dive / focus topics

Slido code #OTF

Today

Winter Outlook – Today

Future

Clean Power 2030 – 6 November

Initial National Demand Outturn – TBC

Information share on FRCR 2025 (scope, deep dives and key dates) – TBC

If you have suggestions for future deep dives or focus topics, please send them to us at: box.nc.customer@nationalenergyso.com and we will consider including them in a future forum

Implementation of FRCR 2024 Policy

- **Frequency Risk and Control Report 2024 (FRCR 2024) policy recommends to**
 - Maintain the minimum inertia requirement at 120 GVA.s.
 - Secure all BMU-only risks as baseline.
 - **Apply additional Dynamic Containment - Low (DC-L) requirement to further reduce residual risks.**
- Ofgem approved FRCR 2024 and its recommendations on Friday 27 September.
- NESO will implement FRCR 2024 policy with **100 MW additional DC-L** on the procurement date of **Wednesday 16th October 2024** for the delivery on **17th of October 2024**, subject to system condition changes. DC volume change will also be indicated in DC forecast publication.

Please refer to Ofgem's [decision paper](#) for details

FRCR 2024 Full Report and other Documents, please go to [NESO website](#)

Future of Mandatory Frequency Response (MFR) Webinar

Slido code #OTF

Join us for the Future of MFR webinar on **16 October 2pm – 3:30pm**

This webinar will set out the current GB frequency response arrangements and talk through the opportunities and risks we plan to address over the next 3-5 years.

Sign up [here](#).

If you have any questions contact: box.futureofbalancingservices@nationalenergyso.com

BOA Flag Amendment

Slido code #OTF

- We were made aware of a possible flagging error concerning two BOAs taken on SGRWO-1 & SGRWO-4 on 13th September 2024. These BOAs were originally flagged as Energy.
- The BM Liaison & Compliance Team investigated the incident and consequently agreed these BOAs were flagged as Energy in error.
- A BSCP18 request was sent to BSC Desk (Elexon) to reflag these BOAs as System.
- The BSCP18 request was successfully processed ahead of the Settlement Final Run being carried out for the settlement date 13th September 2024.
- If you come across BOAs that you feel may have been flagged in error, please contact the BM Liaison & Compliance Team:

bm.liaisonandcompliance@nationalenergyso.com

Quick Reserve

Slido code #OTF

Informal Quick Reserve phase 2 request for input closing 1 November
Reserve Webinar – 21 October
Quick Reserve phase 1 mock auctions and weekly drop-in sessions

Following the launch of our informal request for input on the enduring phase 2 Quick Reserve service which can be found [here](#). Join us for our next [Reserve webinar](#) on **21 October** where along with an update on all Reserve services we will have a deep dive on the design summary, non-BM requirements, revenue stacking and crossovers for phase 2 of Quick Reserve.

As we continue towards our mock auctions between **28 October and 8 November** for phase 1 of Quick Reserve, join us for our [weekly drop-in sessions](#) each Thursday, these sessions are for providers to ask the team any questions regarding Quick Reserve and during the session on **24 October** we will cover the end-to-end process for participation in the service.

LCP Delta – skip rate methodology (OTF)

Slido code #OTF

Many participants will recall that the previous webinar to demonstrate an independent skip rate calculation methodology was postponed.

Today we are highlighting that the methodology is due to be demonstrated to industry during the week commencing 04/11.

The actual date and time will be advertised at next weeks' OTF. This initial session will be to explain the methodology employed by LCP to determine skip rates. It will be an MS Teams event, and the expectation is that it will be 45 minutes.


An expressions of interest will also be circulated on next week's OTF giving 2 weeks to register.

Queries can be sent to .box.battery-storage-strategy@nationalgrideso.com and Box.Battery-Storage-Strategy@uk.nationalenergyso.com.

We will be publishing the full report in November following the webinar.

Future Event Summary

Slido code #OTF

Event	Date & Time	Link
Future of Mandatory Frequency Response (MFR) Webinar	16 October 2024 (14:00-15:30)	Sign Up
Phase 2 Quick Reserve Webinar	21 October 2024	Sign Up
Phase 1 Weekly Drop In Sessions	17 October 2024 – 07 November 2024	Sign Up
Markets Forum	11 November 2024 (10am)	Sign Up 

Winter Outlook Report

Helping to inform the electricity industry and prepare for the winter ahead

October 2024



NESO
National Energy
System Operator



Key Messages: Winter Outlook 2024/25 at a Glance

Margins

Our analysis shows that margins are expected to be adequate and within the Reliability Standard.

The current Base Case de-rated margin is 5.2 GW (representing 8.8% of peak cold spell demand). The associated loss of load expectation (LOLE) is below 0.1 hours. This is higher than the 4.4 GW (7.4%) published in the *Winter Outlook Report* for 2023/24 and remains comparable to the *Early View* published in June.

The higher year-on-year margin is driven by new interconnection, growth in battery storage capacity and an increase in generation connected to the distribution networks. In combination, these changes more than offset generation retirements and other temporary capacity reductions.



Operations

We are confident that we can continue to meet the challenge of reliably operating a changing electricity system as new technologies and diverse forms of capacity contribute to security of supply.

We expect there to be sufficient operational surplus throughout winter, allowing for natural variations in demand, wind and outages.

We may still see some tight days where we need to use our standard operational tools, including the use of system notices.



Markets

Global energy markets show signs of finding a new equilibrium, but uncertainties remain. We will continue to monitor risks and take necessary steps to build resilience.

A rebalancing in European energy markets has further increased the resilience of interconnector imports to supply-side shocks. As a prudent system operator, we continue to systematically and comprehensively monitor risks in global energy markets, working closely with the government, Ofgem and National Gas to establish any actions necessary to build resilience.





Comparison to Previous Winters

The de-rated margin for this winter represents the highest forecast since 2019/20 and is broadly in line with recent winters.

The de-rated margin in our Base Case for this winter is 5.2 GW (8.8% of Average Cold Spell peak demand), which is higher than last year's margin of 4.4 GW (7.4% of the assessed Average Cold Spell peak demand for the corresponding period).

The year-on-year change is due to increased interconnector capacity, returning generation availability, growth in battery storage capacity and the effects of increased generation connected to the distribution networks. In combination, these changes more than offset generation retirements and other temporary capacity reductions.

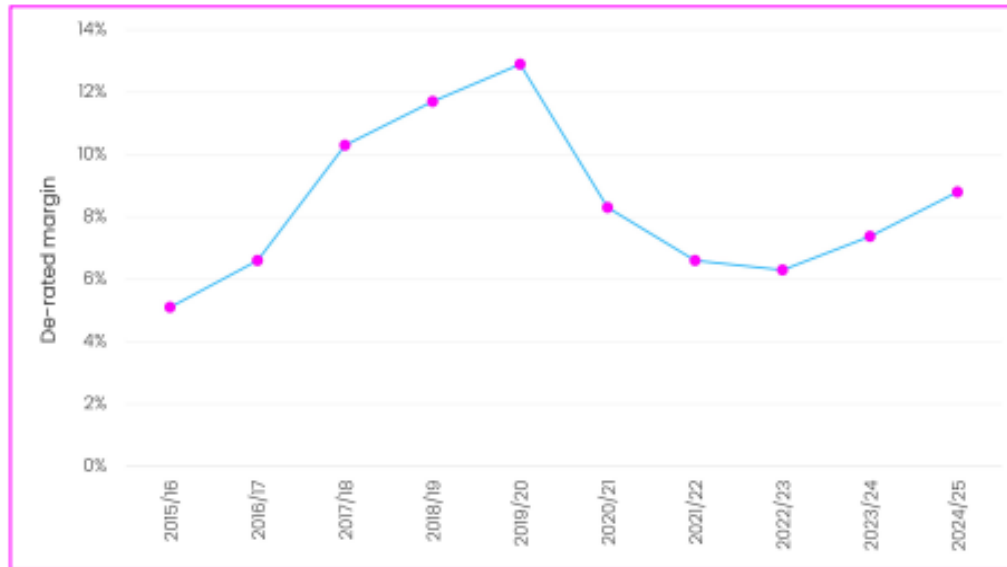


Figure 3: Historic de-rated margin forecasts made ahead of each winter in the Winter Outlook Reports

Figure 3 shows the de-rated margins included in previous Winter Outlook Reports. Our de-rated margin forecast for winter 2024/25 is the highest since 2019/20 and is comparable to recent winters.

Figure 4 highlights our expectation that the daily operational surplus is forecast to be higher this year compared with last year's forecast. The red shaded region shows the credible range for this year and the grey shaded region shows the corresponding range for last year. More details on our operational surplus analysis are available in [Appendix E](#). This analysis is underpinned by our expectations of available supply and likely demand, which can be found on [pages 12-13](#).

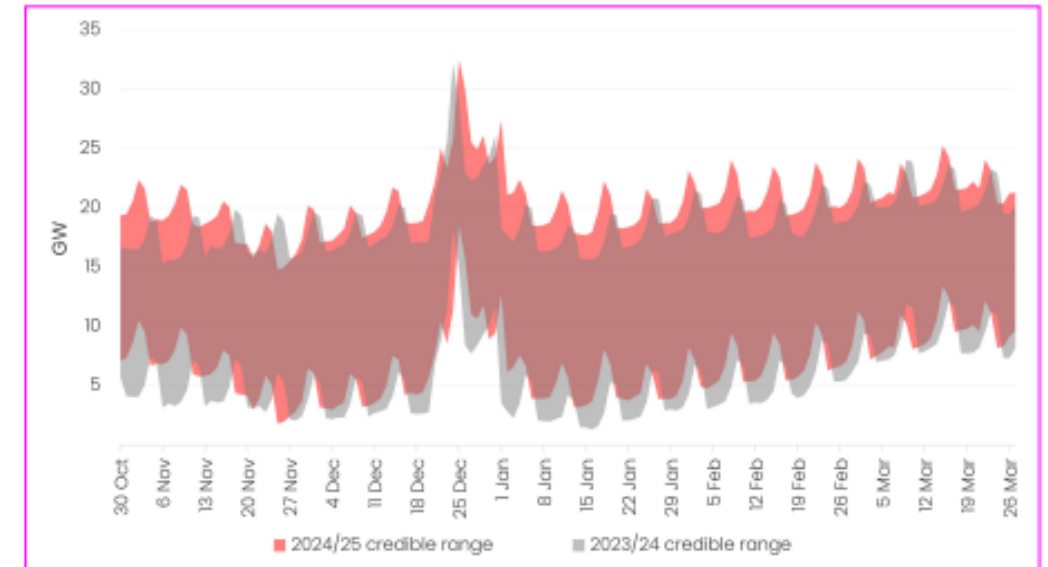


Figure 4: Daily credible range of operational surplus for this winter (red plume) compared with the credible range in last year's Winter Outlook Report (grey plume)

Wholesale Power Prices and Spreads

Energy markets are showing signs of finding a new equilibrium. Wholesale prices for Great Britain are trading at a slight premium to other major European markets, which, along with interconnector auction results, indicate an import bias this winter.

Power flows through interconnectors are primarily driven by price arbitrage between the two markets. We expect GB to be a net importer this winter due to premium pricing compared to other interconnected markets. Analysing the results from long-term interconnector capacity auctions allows us to identify how market participants are valuing import and export capacity (see Figure 10). This further reinforces our view that GB will typically import this season, with import capacity in Q4 2024 valued significantly higher than export capacity on every interconnector with long-term auctions. Note that actual flows will be driven by prices, events and prevailing conditions closer to real time.

As a prudent system operator, we continue to monitor global energy markets and act as necessary to ensure continued security of supply. We use peak load prices (delivery weekdays 7am to 7pm) to assess how GB is pricing in relation to neighbouring markets at times of higher demand, when tight margins are mostly likely to occur, as seen in Figures 11 and 12.



Figure 10: Most recent interconnector long term auction results Q4 2024¹

¹ JAO Auctions

² Prices sourced from Argus. Lower liquidity means no peak load forward prices were available for Belgium, Denmark or Norway.

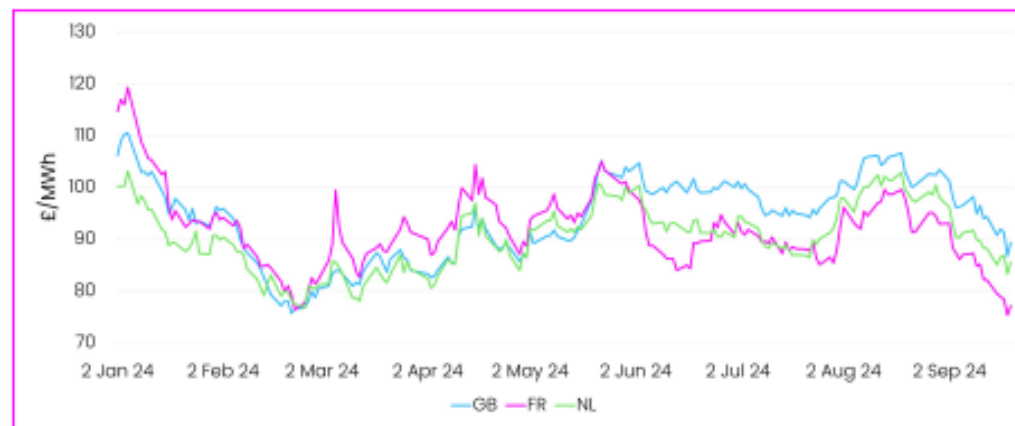


Figure 11: Price evolution of the Q4 2024 peak load power contract²

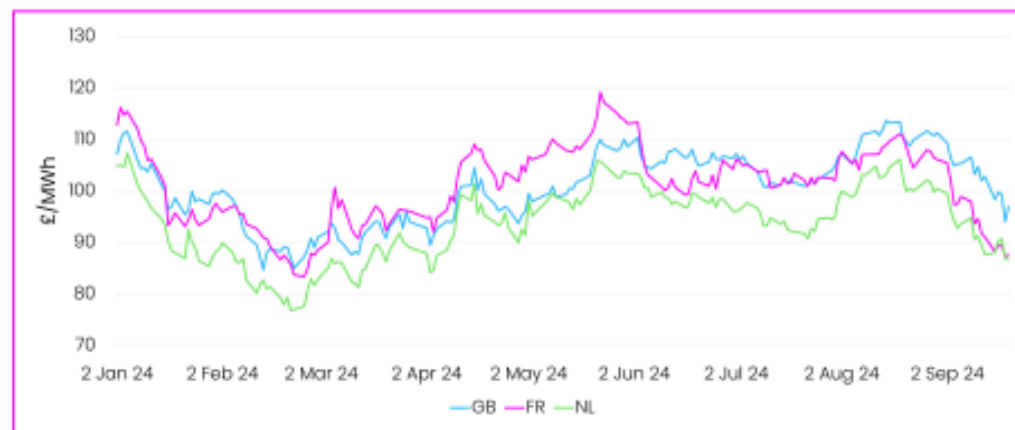
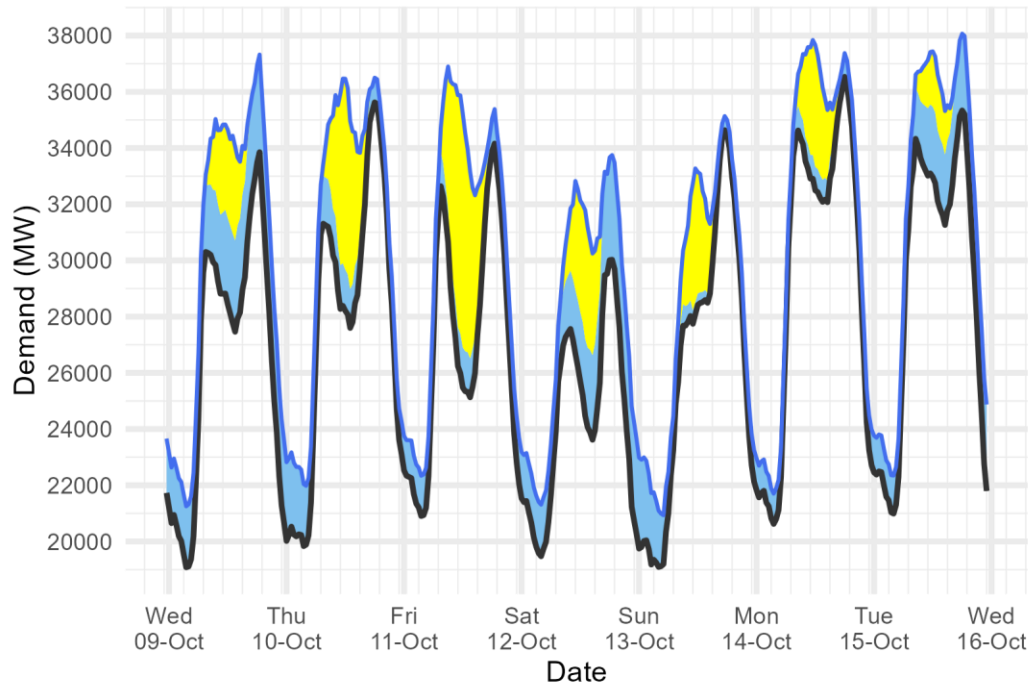


Figure 12: Price evolution of the Q1 2025 peak load power contract²

Demand | Last week demand out-turn

Slido code #OTF

NESO National Demand outturn 09-15 October 2024



Renewable type
■ Distributed_PV
■ Distributed_Wind

Demand type
— National Demand (ND) transmission connected generation requirement within GB
— ND + est. of PV & wind at Distribution network

Distributed generation

Peak values by day

Date	OUTTURN	
	Daily Max Dist. PV (GW)	Daily Max Dist. Wind (GW)
09 Oct 2024	3.5	3.5
10 Oct 2024	6.8	2.9
11 Oct 2024	8.5	1.6
12 Oct 2024	4.6	3.9
13 Oct 2024	4.7	3.4
14 Oct 2024	4.3	1.2
15 Oct 2024	2.0	3.1

National Demand

Peaks and troughs

Date	Forecasting Point	FORECAST (Wed 09 Oct)		OUTTURN	
		National Demand (GW)	Dist. wind (GW)	National Demand (GW)	Dist. wind (GW)
09 Oct 2024	Evening Peak	33.2	3.3	33.9	3.4
10 Oct 2024	Overnight Min	19.1	2.4	19.8	2.2
10 Oct 2024	Evening Peak	35.4	1.0	35.6	0.9
11 Oct 2024	Overnight Min	20.9	1.6	20.9	1.4
11 Oct 2024	Evening Peak	34.2	1.3	34.2	1.2
12 Oct 2024	Overnight Min	20.1	1.4	19.5	1.8
12 Oct 2024	Evening Peak	31.9	1.5	30.0	3.7
13 Oct 2024	Overnight Min	19.7	0.9	19.1	2.0
13 Oct 2024	Evening Peak	32.7	1.3	34.6	0.5
14 Oct 2024	Overnight Min	19.0	2.3	20.6	1.1
14 Oct 2024	Evening Peak	35.0	1.6	36.5	0.8
15 Oct 2024	Overnight Min	20.0	1.7	21.0	1.4
15 Oct 2024	Evening Peak	34.3	2.1	35.3	2.7

The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

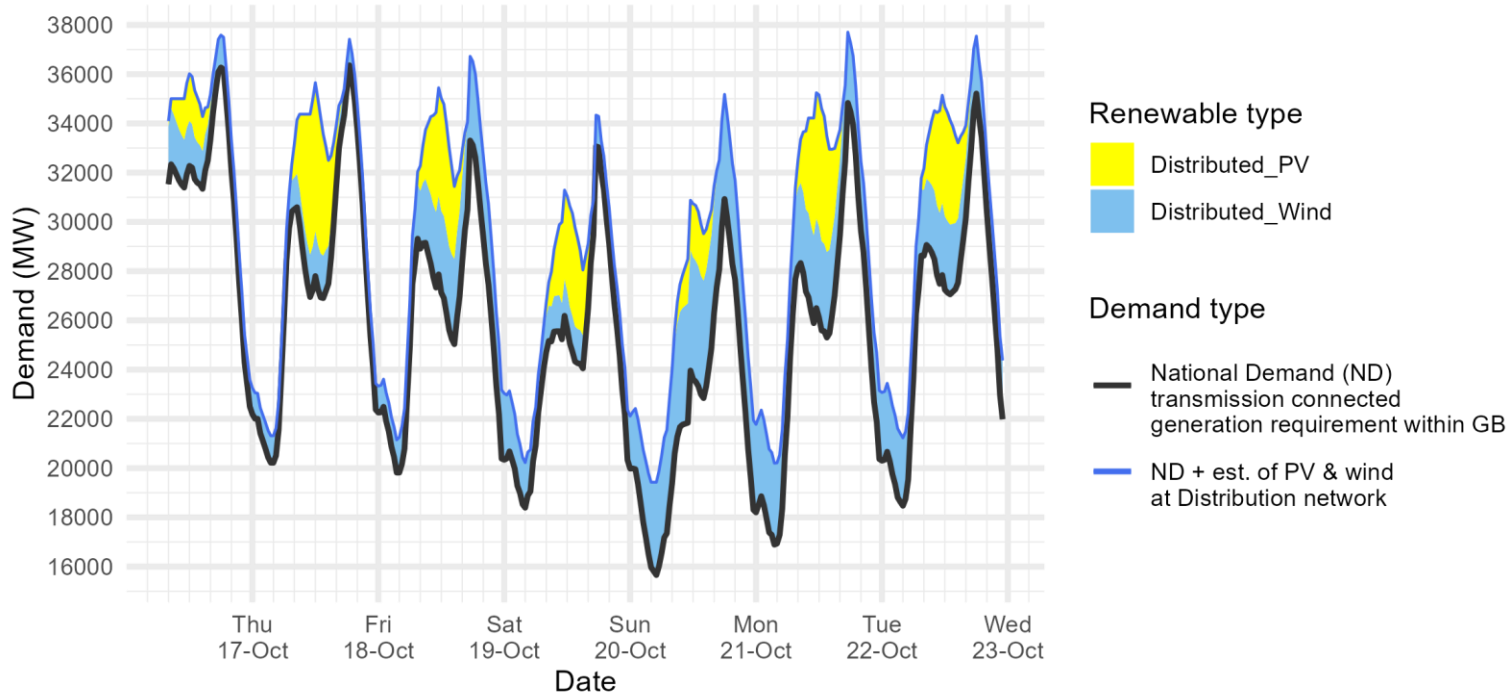
Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the [NESO Data Portal](#) in the following data sets: [Historic Demand Data](#) & [Demand Data Update](#)

Demand | Week Ahead

Slido code #OTF

NESO Demand forecast for 16-22 October 2024



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

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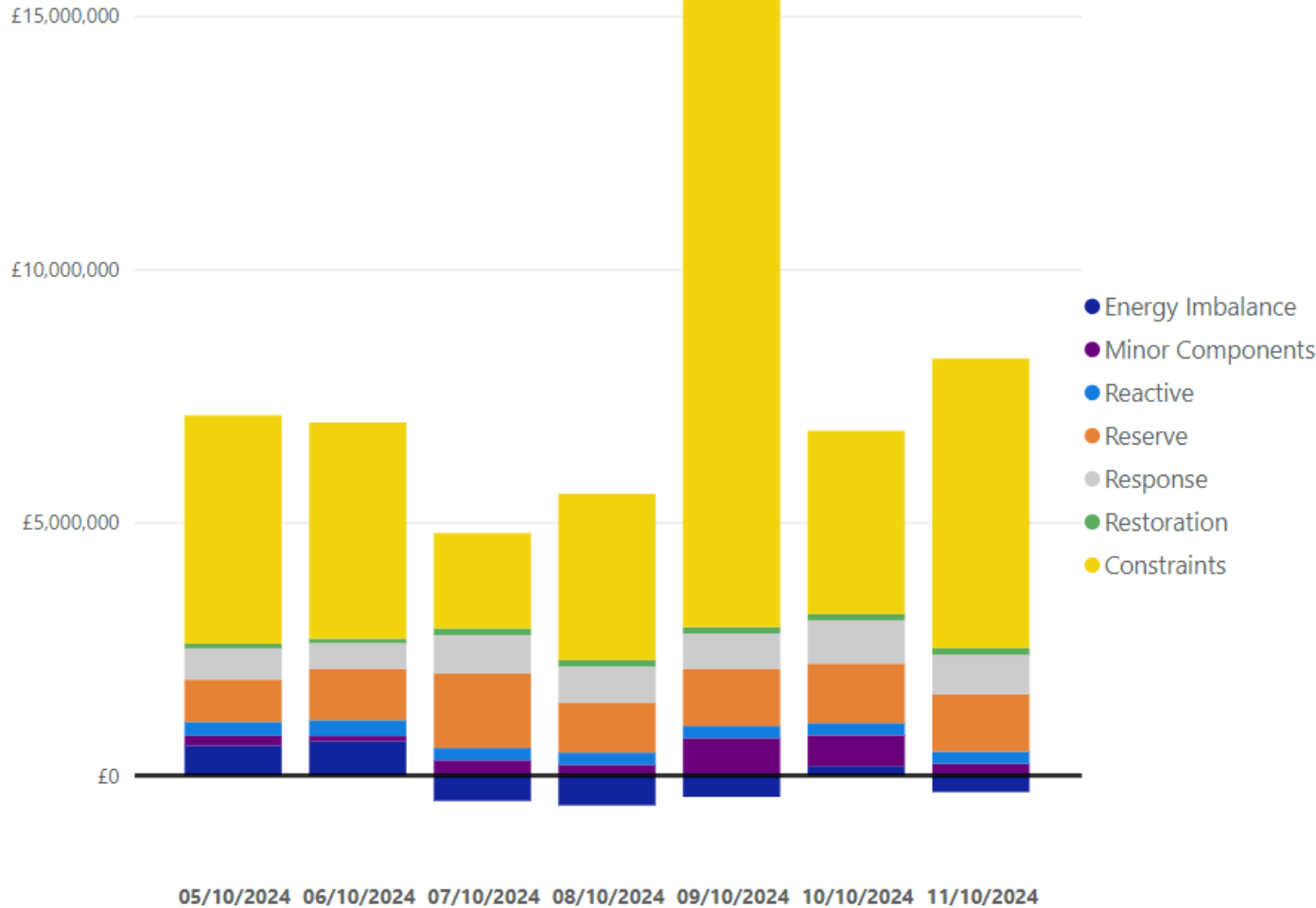
National Demand
Peaks and troughs

Date	Forecasting Point	FORECAST (Wed 16 Oct)	
		National Demand (GW)	Dist. wind (GW)
16 Oct 2024	Evening Peak	36.3	1.3
17 Oct 2024	Overnight Min	20.2	1.1
17 Oct 2024	Evening Peak	36.4	1.1
18 Oct 2024	Overnight Min	19.8	1.3
18 Oct 2024	Evening Peak	33.3	3.4
19 Oct 2024	Overnight Min	18.4	1.8
19 Oct 2024	Evening Peak	33.1	1.3
20 Oct 2024	Overnight Min	15.7	3.8
20 Oct 2024	Evening Peak	30.9	4.2
21 Oct 2024	Overnight Min	16.9	3.3
21 Oct 2024	Evening Peak	34.8	2.9
22 Oct 2024	Overnight Min	18.5	2.8
22 Oct 2024	Evening Peak	35.2	2.2



NESO Actions | Category Cost Breakdown

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£53.08M

Weekly Total

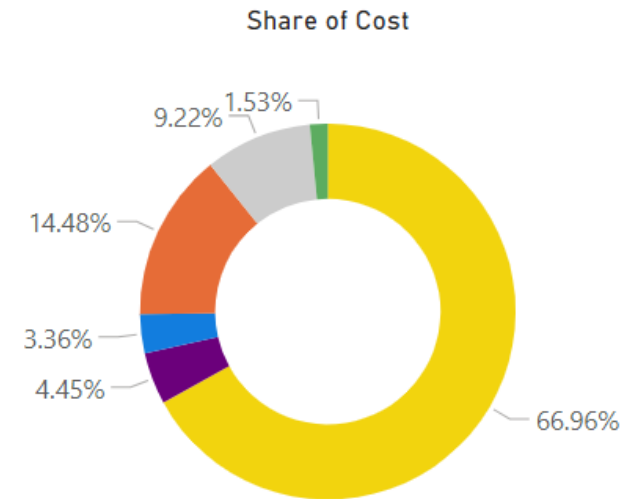
£32.67M

Previous Week Total

£5.74M

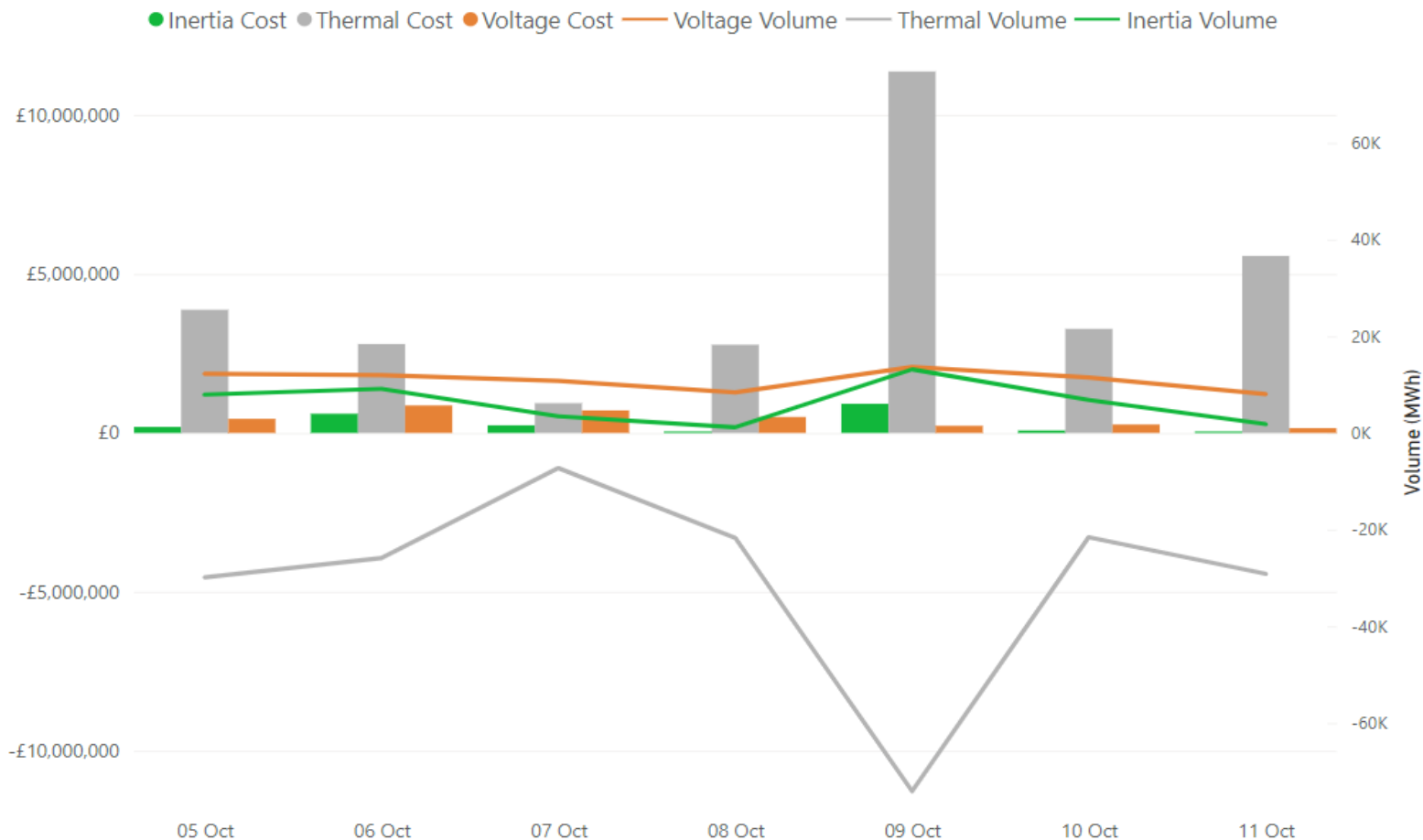
Past 30 Days Average

Date	Total (£)
05/10/2024	£7,109,541
06/10/2024	£6,970,629
07/10/2024	£4,286,366
08/10/2024	£4,973,333
09/10/2024	£15,022,565
10/10/2024	£6,806,031
11/10/2024	£7,909,127
Total	£53,077,593



NESO Actions | Constraint Cost Breakdown

Slido code #OTF



£3.2M

Sum of Voltage Cost

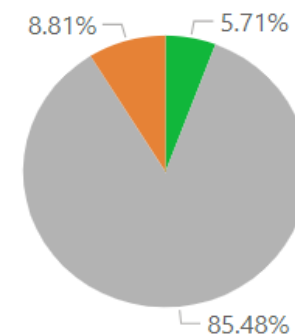
£2.0M

Sum of Inertia Cost

£30.6M

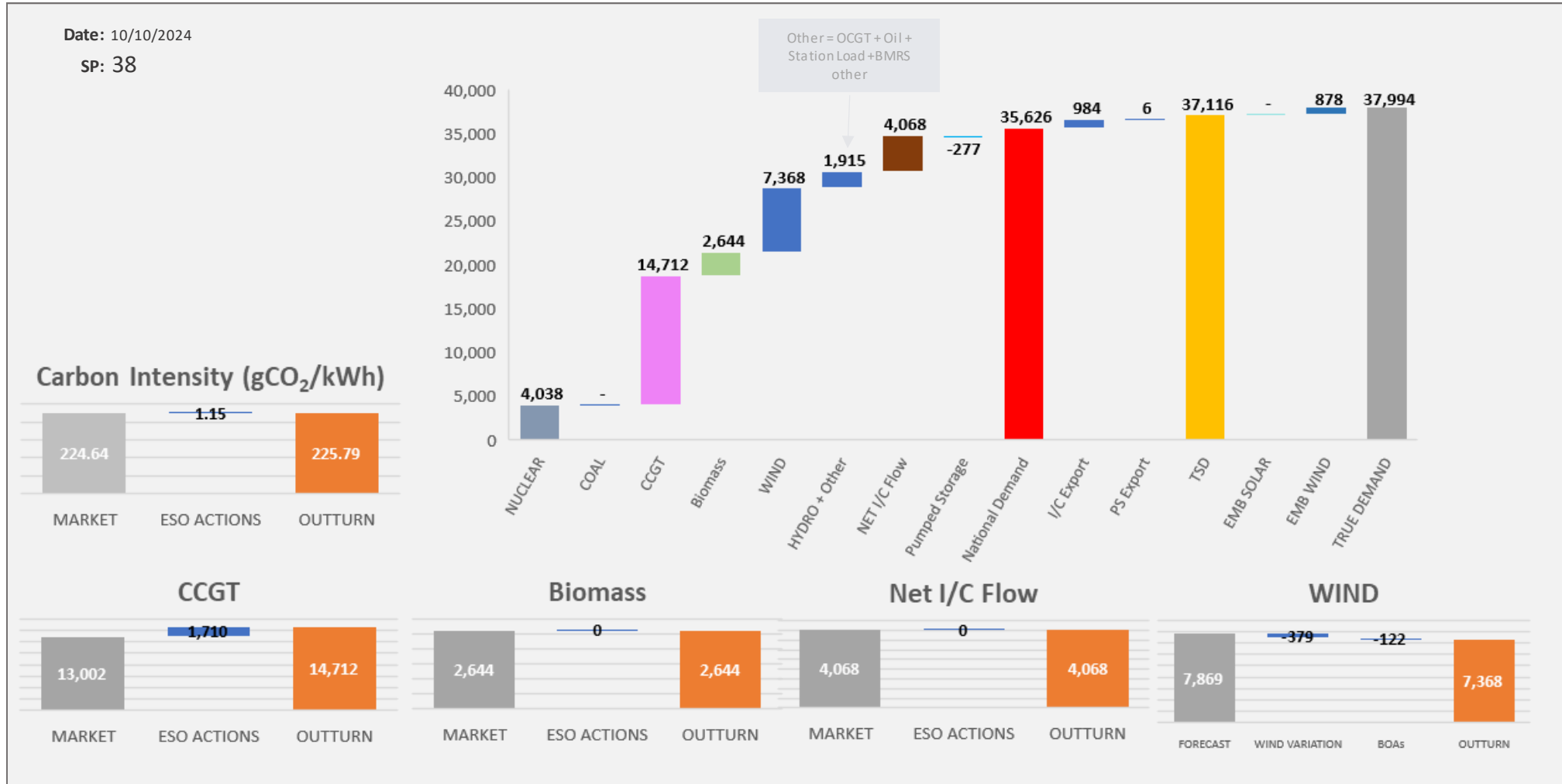
Sum of Thermal Cost

Share of cost



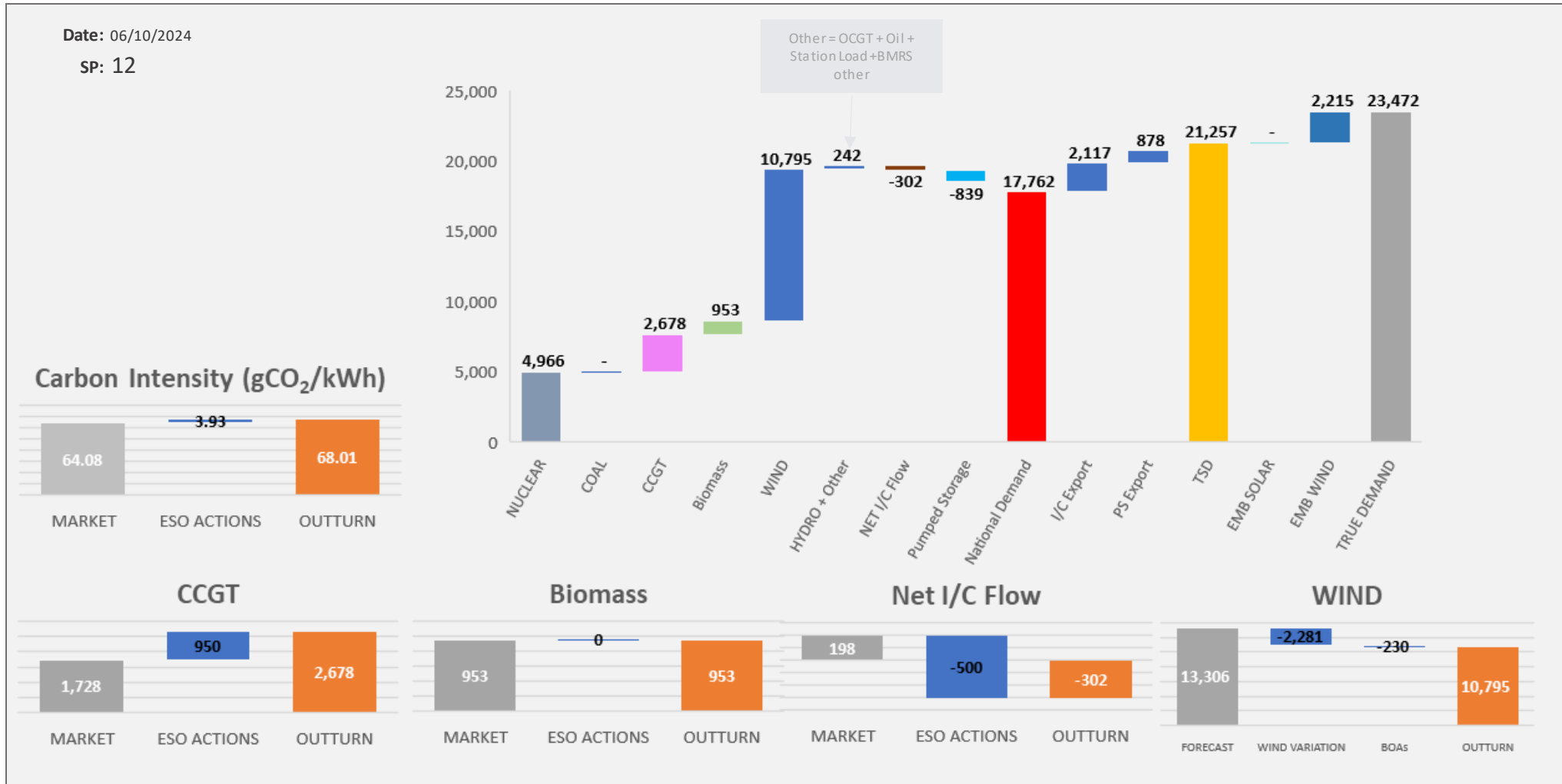
NESO Actions | Peak Demand – SP spend ~ £74k Thursday 10th October

Slido code #OTF



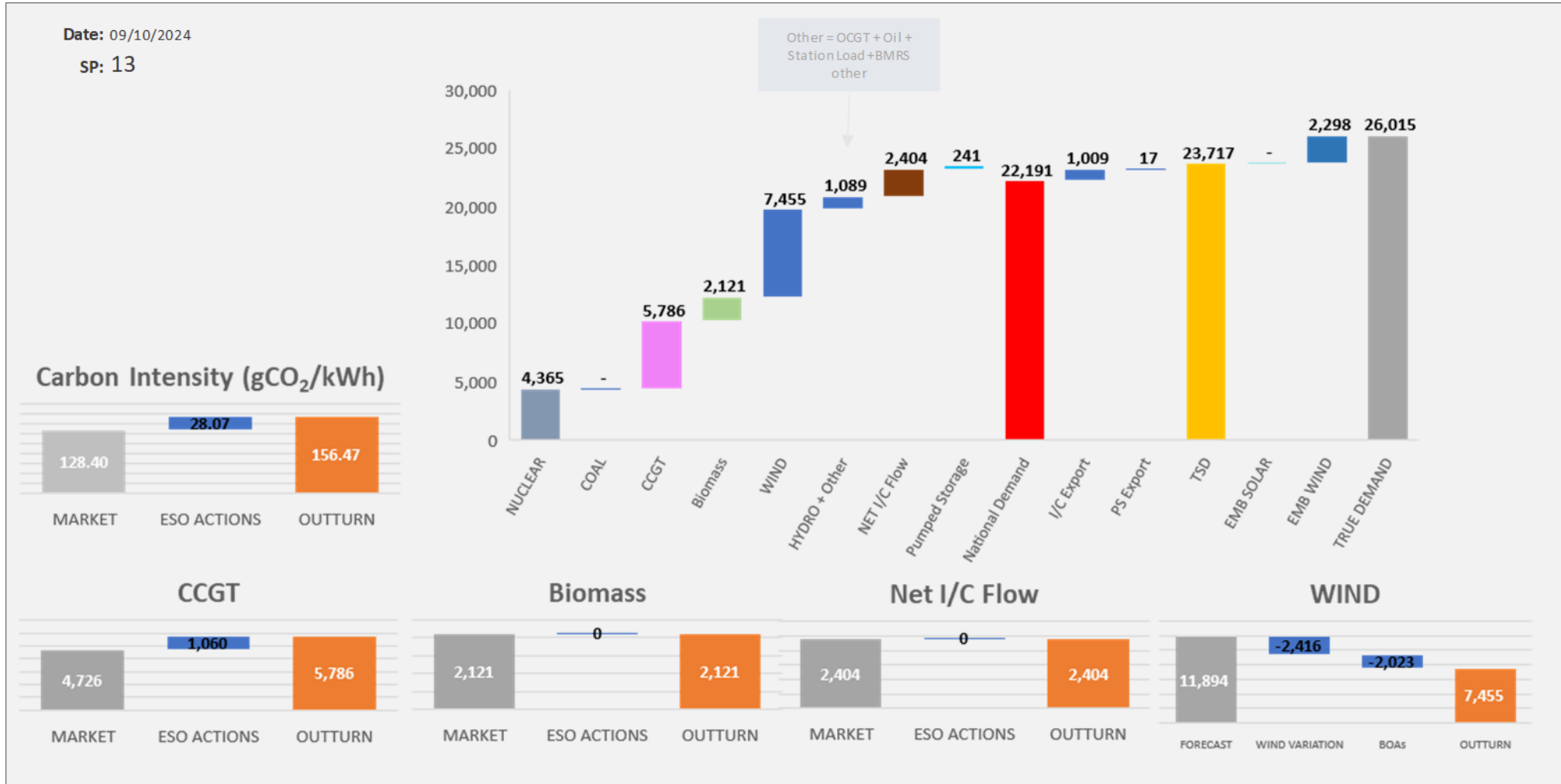
NESO Actions | Minimum Demand – SP spend ~ £135k Sunday 6th October

Slido code #OTF



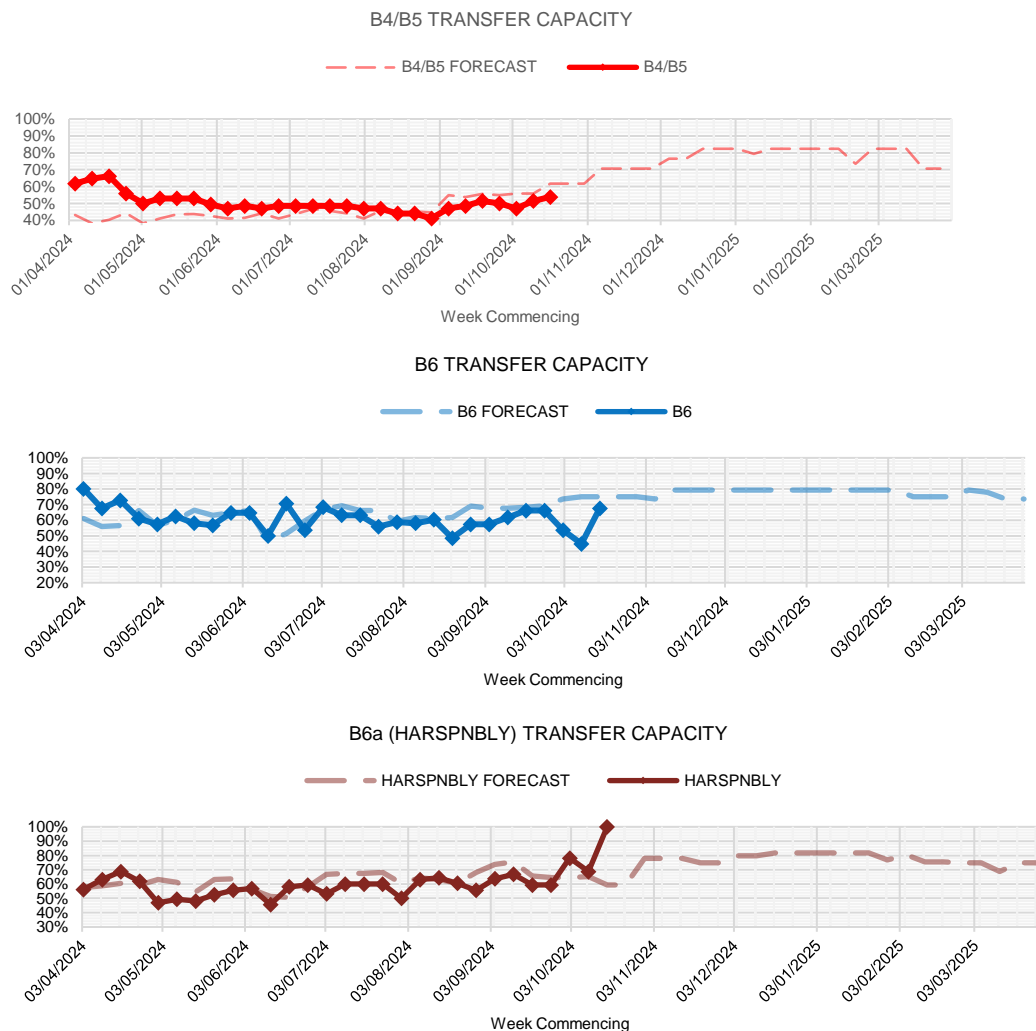
NESO Actions | – Highest SP spend ~ £429k Wednesday 9th October

Slido code #OTF

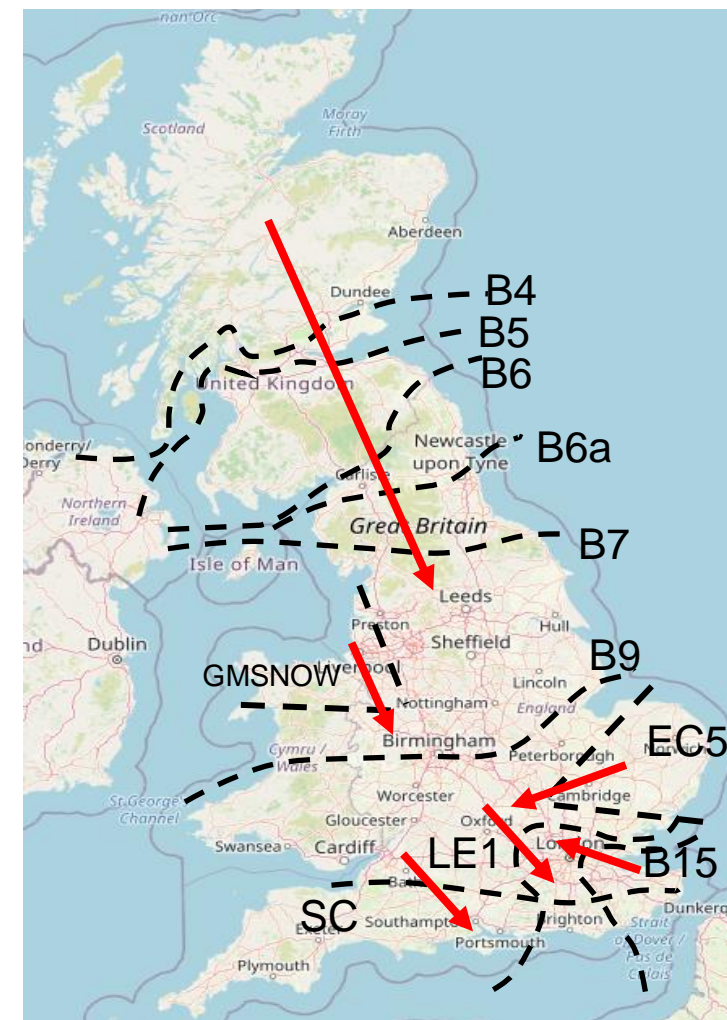


Transparency | Network Congestion

Slido code #OTF



Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	54%
B6 (SCOTEX)	6800	68%
HARSPNBLY	8000	100%
B7 (SSHARN)	8325	60%
GMSNOW	4700	80%
EC5	5000	100%
LE1 (SEIMP)	8500	43%
B15 (ESTEX)	7500	69%
SC1	7300	100%



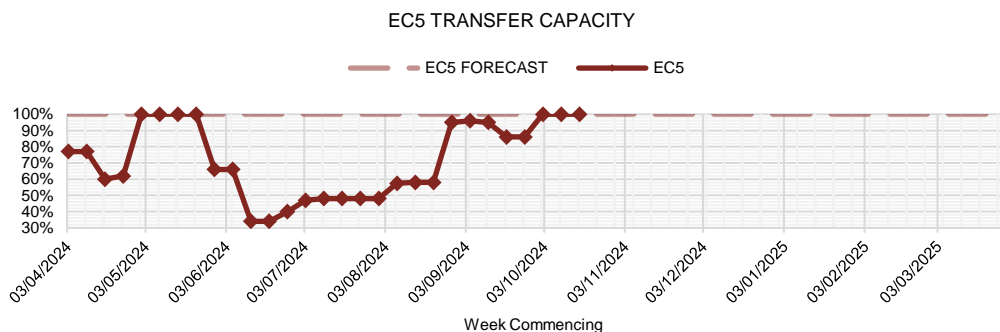
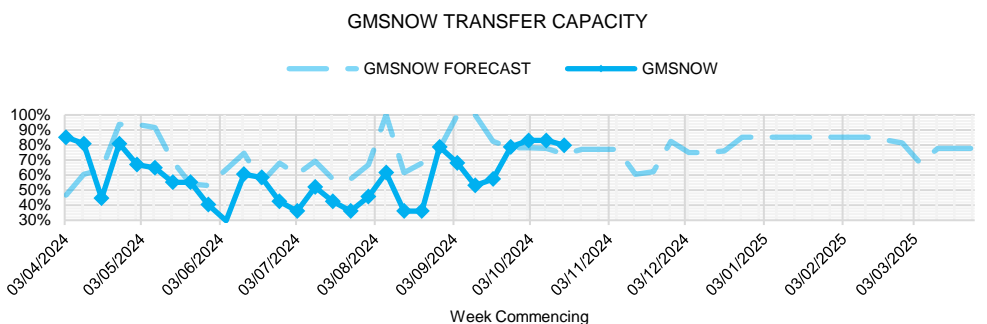
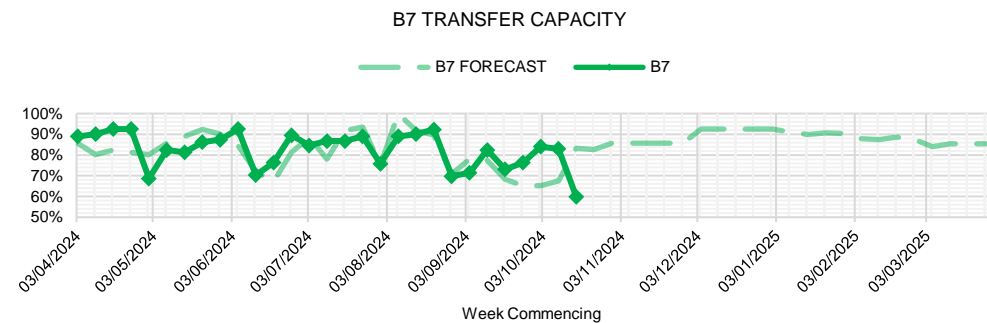
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: [Constraints Management](#)

(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)

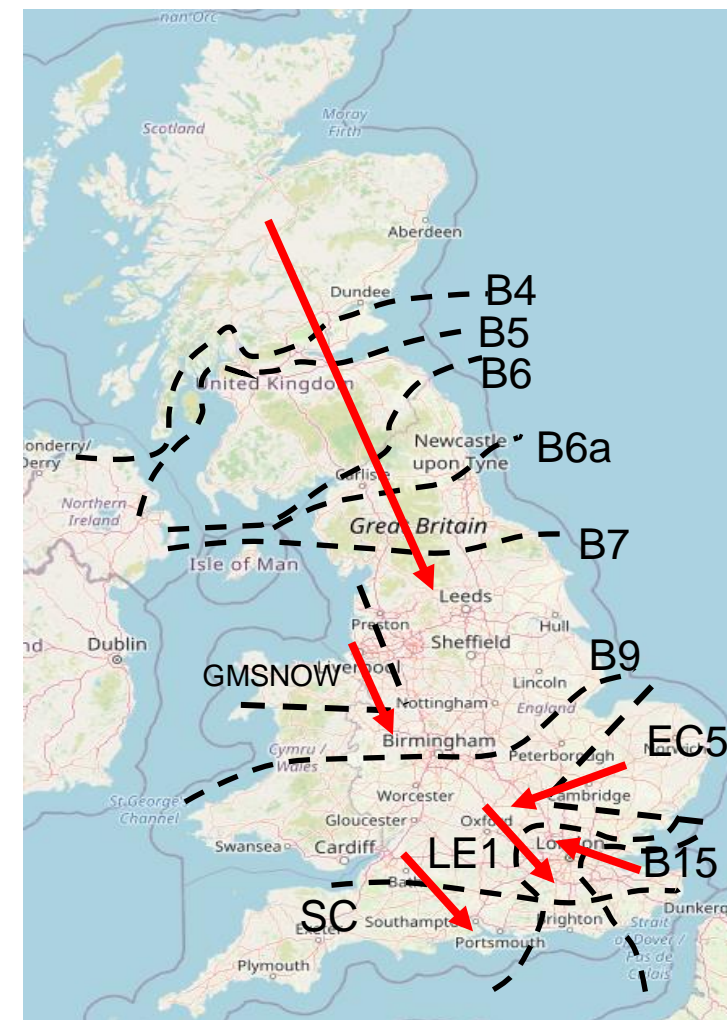


Transparency | Network Congestion

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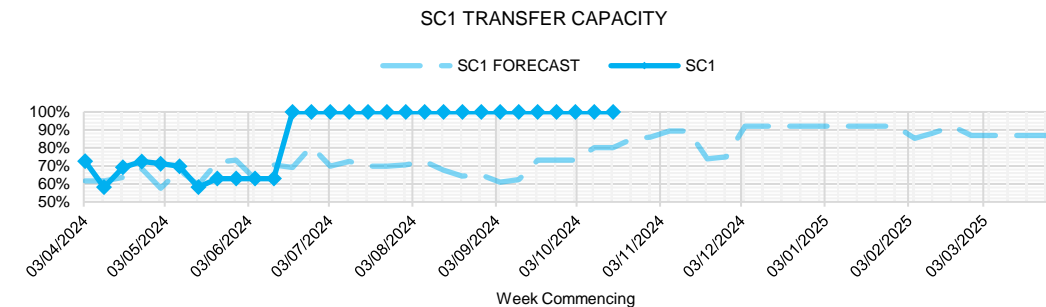
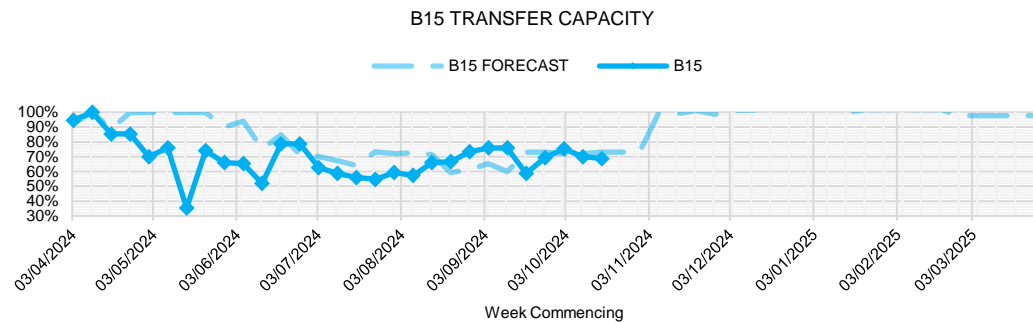
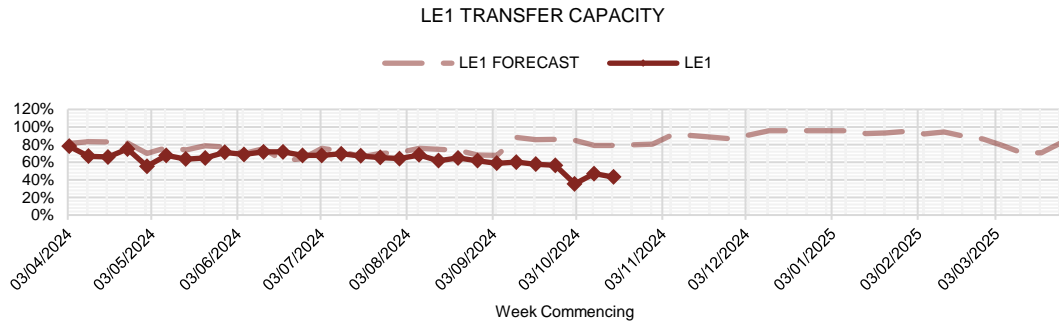


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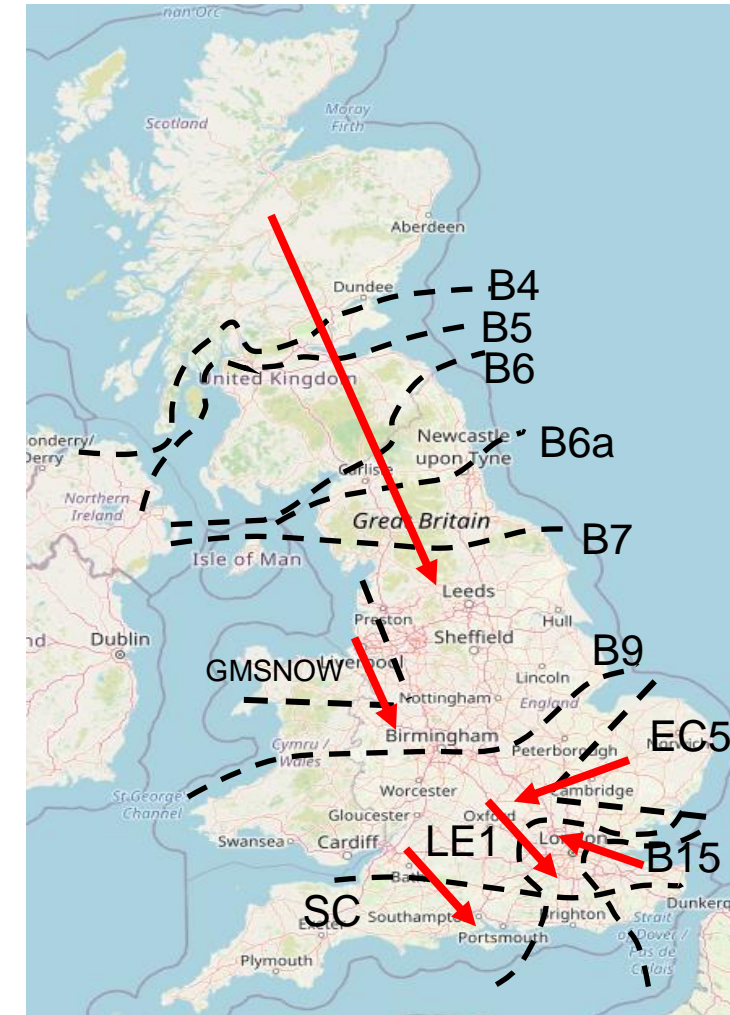
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Transparency | Network Congestion

Slido code #OTF



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(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)



Previously Asked Questions

Q: On 24 July we were told that we would no longer see erroneous BSAD reporting of CTPT trades. However, we have again been seeing apparent Moyle upregs at £0 entering the BSAD data including this morning in SPs 4-12. Are you aware of this issue and, if so, is there work underway to resolve it?

A: Our IT team has deployed a fix which has successfully resolved the issue. Settlements team will manually correct the erroneous files that were sent out.

Q: So when it comes to NESO network requirement analysis to support Clean Power 2030, distribution network build-out is being included? How are DNOs being engaged on this?

A: No, we are not making specific recommendations on network needed at the distribution level. DNOs and the ENA are actively involved in ongoing discussions with us, as part of us producing our Clean Power Advice.

Previously Asked Questions

Q: There were lots of delays with the FRCR implementation over the last two years, can you make sure you set an ambitious plan for 2025 and commit to deliver it in time?

A: As a prudent National Energy System Operator, ensuring security of supply is one of our top priorities before we implement any policy change. We are looking to set a robust plan that addresses past challenges and ensures efficient implementation.

Q: On 8th October following an outage to NSL, several BOAs were offered for OCGTs at £750, but these weren't published via IRIS until approximately an hour after the event, what was the cause of the delay and the reason such high price BOAs were accepted?

A: These units form part of NESO's emergency reserve fleet of generating units which automatically trigger when the frequency falls below 49.6Hz with a second set which trigger at 49.5Hz. A BOA is then sent to these units to confirm their activation once triggered. We suggest contacting Elexon directly regarding any delays in publishing the data.

Previously Asked Questions

Q: Regarding finding data as part of the NESO website update can you make the search tool look in zip files within the NESO website. This relates to searching through the history of grid code working groups.

A: We will feed this through to the website team.

Q: Re: unwinds question, the ESO shouldn't be arbitrarily changing the stack weeks afterwards to remove BOAs that were actually made. Otherwise that means there is unlimited risk for the market and no way to hedge based on real-time data. Octopus may be powerful, but bad trades are their problem.

A: Thanks for the comment and agree with the statement. To reiterate we are investigating this BOA and will take action post event where this is necessary. We won't be arbitrarily removing BOA actions.

Previously Asked Questions

Q: FYI the download invites only works if you happen to use one of the email systems offered. Can you just please email invites.

A: A joining link to the NESO Operational Transparency Forum is sent via email every week to those who have subscribed to receive communications. We encourage those who don't have functionality to download the calendar invite to set their own placeholder calendar reminders.

Q: I agree with Phillips comment on the API's. It will be a lot of work/expense for each market participant to update, as well as likely some sub-optimal results in ancillary services if people have been unable to use their API's to submit orders via SMP. Was this cost taken into account before changing?

A: Thank you for this we'll take back to our team and provide the feedback.

Previously Asked Questions

Q: What are your major challenges in South West zone in distribution and network? And how your clean power pathways align to solve the issues.

A: The final report will discuss GB wide challenges and solutions to solve them.

Q: If possible can some examples of cpl be provided to explain the scenario a bit?

A: We will publishing further information on our pathways later this week, this will explain what they are and how they have changed based on stakeholder feedback.

Q: What role would you say previous government's nuclear RAB initiative would play on this government's "Clean power 2030" target ?

A: Our figures for nuclear in 2030 will include a range based on expected new build, and plant closures / life extensions. Matters relating to how funding is secured such as RAB are for the Government to decide

Q: Does CP2 rely on a change to central dispatch?

A: Scenarios are based on assumptions, and our current assumption is a national, self-dispatch wholesale market for 2030, given that this is the current arrangement and the government has not yet made a decision on whether to move to a different model.

Outstanding Questions

Slido code #OTF

Q: How can I track your progress in terms of carbon report, energy demand and forecast, weather impacts in articulate zone wise, especially for South West UK, Wales and North zones

Advance Questions

Slido code #OTF

Q: The NESO publish market provided inertia (GW.s) on a settlement period basis and we have reviewed this data for 18 months from 1 April 2023 to 30 Sept 2024. The minimum required GB system inertia (from FCRC) was 140GW.s until 19 June 2024 and 120GW.s thereafter. We have calculated that NESO needed to provide additional inertia beyond the market for 32% of that time. From operational data we note that Stability Pathfinders Phase 1 (SPP1) are run close to 100% of the time when available i.e. for 68% of the time when they were not needed for inertia.

Taking the contracted consumption data from the SPP1 tender results (totalling 25.34MW) and using system imbalance prices paid to the SPP1 suppliers, we have calculated that the cost to NESO of running the SPP1 synchronous machines was ~£19M during the 68% of time in the 18 month period when these machines were not required for inertia.

Can the NESO explain why it has been running SPP1 assets when there has been sufficient inertia provided by the market? Is it because the assets are meeting other needs such as the system strength provided by synchronous machines?

Advance Questions

Q: Again, there are MOYLE actions being sent to the market via iris/settlement files (similar to what we had in June/July) since 1.10.2024. Can you please permanently fix this issue and confirm the guidance that these should be completely ignored (i.e. no impact on NIV, no impact on imbalance price)?

Q: How much is the Wider Access API used? In number of BMUs and total MWs

If a technology supplier already has an EDL line, what would the advantages be to have the WA API as well?

Reminder about answering questions at the NESO OTF

Slido code #OTF

- **Questions from unidentified parties will not be answered live.** If you have reasons to remain anonymous to the wider forum, please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum>
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

slido



Audience Q&A

① Start presenting to display the audience questions on this slide.

Feedback

Slido code #OTF

Please remember to use the feedback poll in Sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address:
box.nc.customer@nationalenergyso.com

Appendix

Participation in the Operational Transparency Forum

Slido code #OTF

Thank you to everyone who participates in the OTF, whether you join weekly, monthly, on specific occasions or follow up with the webinar recordings and published slides. We hear from participant feedback and our NESO colleagues that all of us value the opportunity to share information, ask questions and share the answers.

One of the reasons this format works so well is the professional courtesy we see demonstrated every week.

However, in recent weeks there have been some Slido questions and comments in the Q&A session directed at specific market participants suggesting their actions are not appropriate. This is concerning because:

- The statements are being made in a public forum without the opportunity to reply
- The negative comments may impact these businesses directly, or indirectly e.g.: through social media, etc.
- The individuals asking questions could not be traced using the details provided in Slido
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalenergyso.com

Remember, if you have reasons to remain anonymous to the wider forum or have concerns your question may not be one to ask in public, you can use the advance questions or email options.

Purpose and scope of the NESO Operational Transparency Forum

Slido code #OTF

Purpose

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short-term future (1-2 weeks). The OTF will also signpost other NESO events, provide deep dives into focus topics, and allow industry to ask questions.

Scope

Aligns with purpose, see examples below:

In Scope of OTF

Material presented i.e.: regular content, deep dives, focus topics
NESO operational approach & challenges
NESO published data

Out of Scope of OTF

Data owned and/or published by other parties
e.g.: BMRS is published by Elexon
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ
Data owned by other parties
Details of NESO Control Room actions & decision making
Activities & operations of particular market participants
NESO policy & strategic decision making
Formal consultations e.g.: Code Changes, Business Planning, Market development

Managing questions at the NESO Operational Transparency Forum

Slido code #OTF

- OTF participants can ask questions in the following ways:
 - Live via Slido code #OTF
 - In advance (before 12:00 on Monday) at <https://forms.office.com/r/k0AEfKnai3>
 - At any time to box.nc.customer@nationalenergyso.com
- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: [Operational Transparency Forum | NESO](#)
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack.

NESO Information Request Statement

The Energy Act 2023 and the power to request information.

Section 172 of The Energy Act 2023 provides NESO, as the Independent System Operator and Planner, with the power to require information, from anyone carrying out a relevant activity, to allow it to carry out any of its functions. This power will come into effect once NESO is operational.

In advance of this we are consulting on what the Information Request Statement will contain and what an Information Request issued by NESO may look like.

The Information Request Statement and Notice.

The Statement will be available on our website and will contain sections on why a request has been issued, the process of responding to a request, what happens if a recipient does not provide the information and how we will manage any data provided. A draft template of an Information Request Notice is also shared on our website.

The Consultation

We are running a consultation from **May 3rd to May 31st** which can be found at <https://www.neso.energy/about/operational-information/information-request-statement-consultation> and would welcome feedback from across industry to make sure we develop a statement which is clear and accessible.

Following the consultation period Ofgem will determine if the draft Statement is approved or if any changes are necessary.