

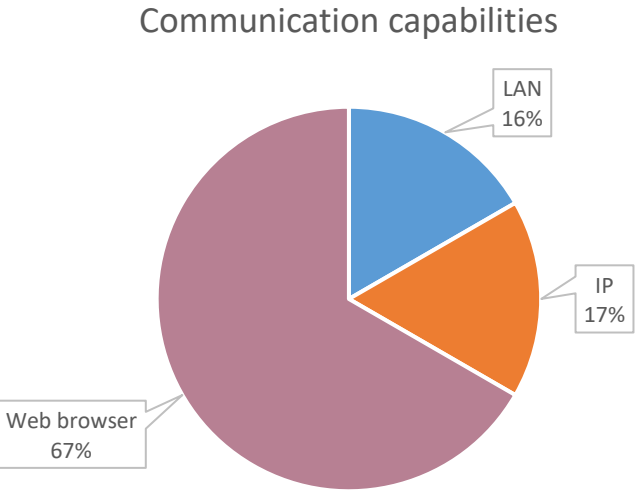
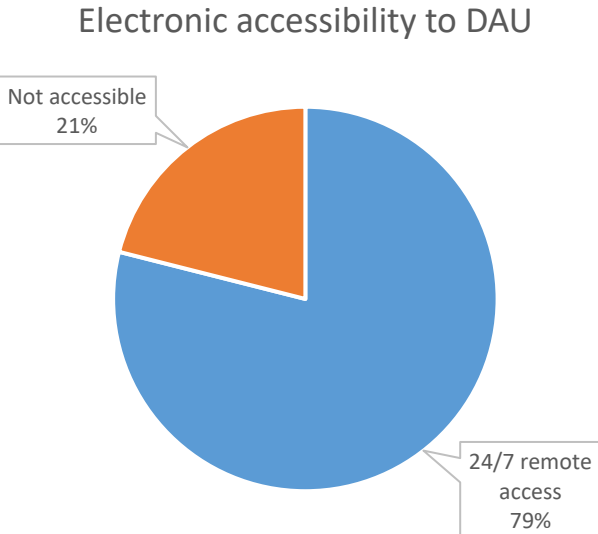
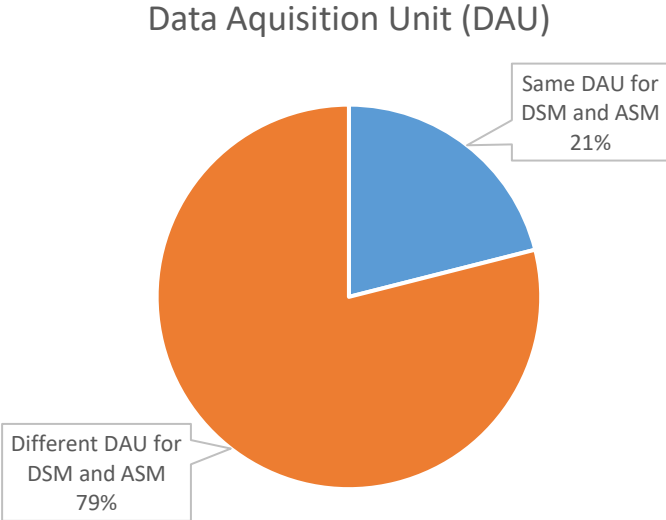
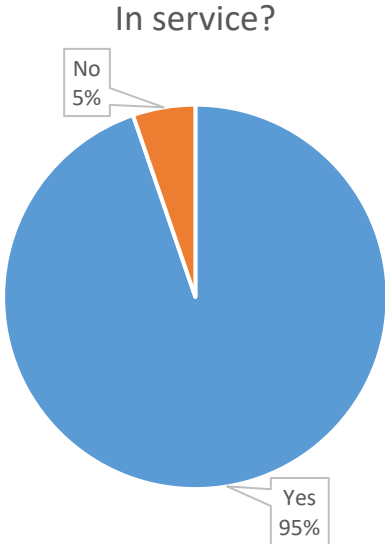


May 2024

System Monitoring (DSM/ASM) Questionnaire Feedback

System Monitoring (DSM/ASM) Questionnaire Feedback

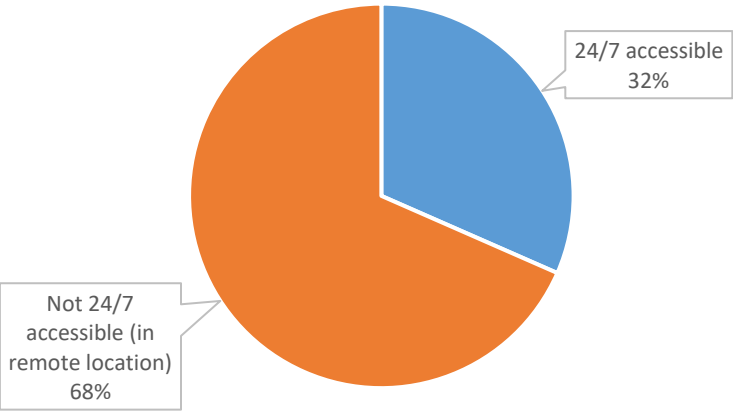
*Based on 19 responses from GC users



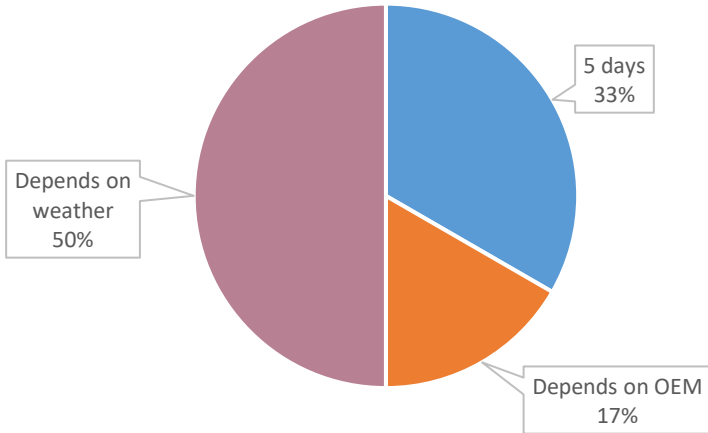
System Monitoring (DSM/ASM) Questionnaire Feedback

*Based on 19 responses from GC users

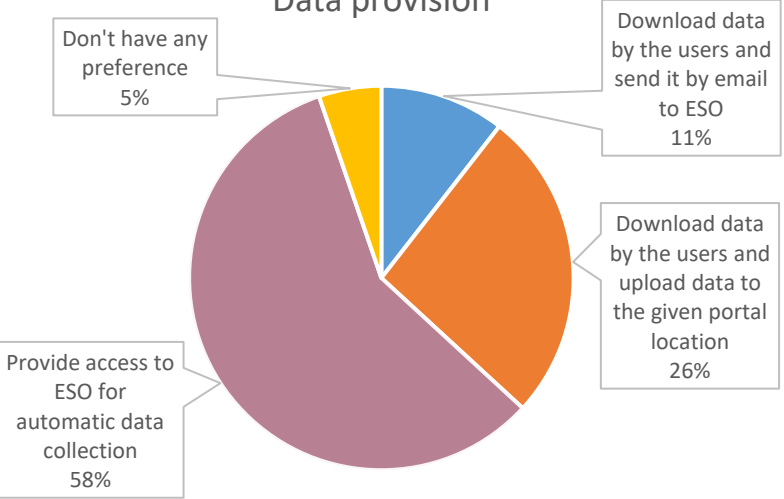
Physical accessibility to DAU



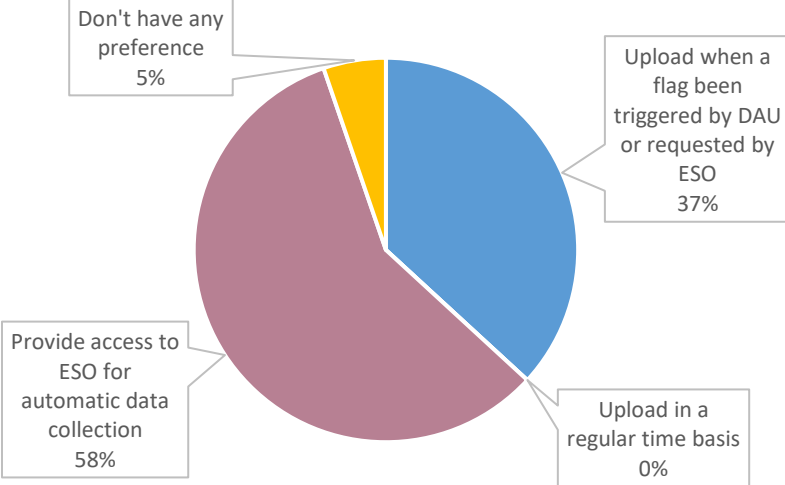
Waiting time if not fully accessible



Data provision

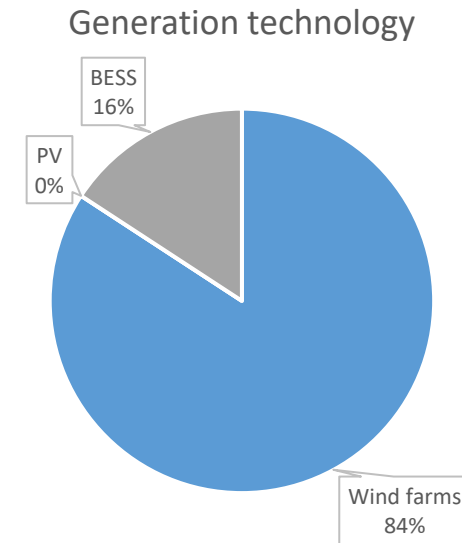
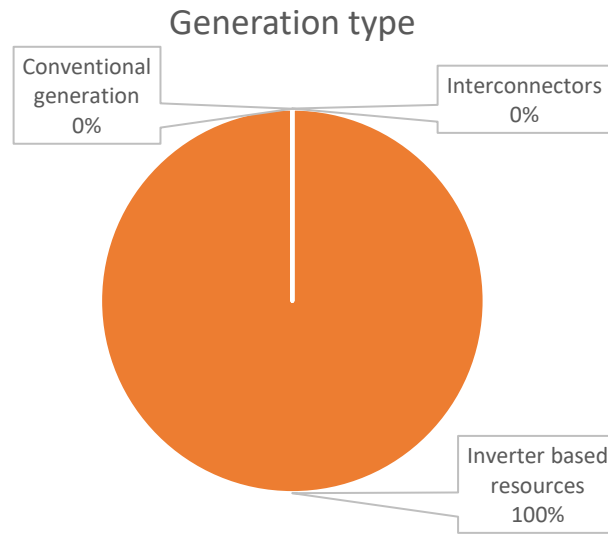


Frequency preference for data provision



System Monitoring (DSM/ASM) Questionnaire Feedback

*Based on 19 responses from GC users



ESO's System Monitoring Next Steps

- Finalising internal technical and business requirements for the System Monitoring tool
- Present the requirements to internal ESO stakeholders
- Potentially go for a tender depending on the proposed solution
- contact detail:
box.SystemMonitoring@nationalgrideso.com