

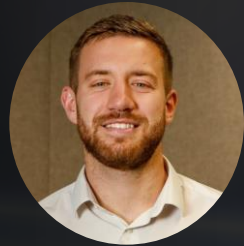
# Connections Portal

Queue Management Showcase

22 January 2024

Thank you for joining – we will start promptly at 1402

# WELCOME



**GEORGE HAYES**

**Project Lead**



**ADAM TOWL**

**Senior Project Lead**



**VIKAS GARG**

**Senior Technical Lead**

# AGENDA



**George Hayes**  
Project Lead

1. Objectives of today's session
2. Queue Management Deployments
3. Live Demo
4. Notifications
5. Q&A
6. Support



# OBJECTIVES



**George Hayes**  
Project Lead

1. Ensure understanding of a soon to be released functionality
2. Understand how to submit milestone evidence via the Portal
3. Understand how to apply for exceptions via the Portal

Please ask questions! Please use Chat or raise you hand

# QUEUE MANAGEMENT DEPLOYMENTS



**George Hayes**  
Project Lead

The Queue Management functionality will:

1. Enable the digital implementation of CMP 376 via the connections portal
2. Allow for milestone evidence submission for your project(s).
3. Provide automated notifications when milestone dates are approaching, as well as notifications for milestone status change.

The aim is to ensure that those projects which are progressing can connect in line with their contracted completion date.





# LIVE DEMO



**Vikas Garg**  
Senior Technical Lead

# NOTIFICATIONS



**Adam Towl**  
Senior Project Lead

Automatic notifications will be triggered by milestone events and be sent through to the **user who submitted evidence** against project milestones. Where no action has yet been taken to submit any evidence, then the notification will go to the **Commercial Lead**.

Email notifications will include:

- 30 / 60 day evidence submission reminders
- Milestone achieved
- Milestone not achieved
- Remediation period entered

# 30 / 60 day evidence submission reminders

## Milestone due date approaching

Agreement ref.	00034810
Project	Biggleswade BESS
Connection site	Central Bedfordshire Council
Customer	Central Bedfordshire Council

Your milestone [Milestone name] for project [Project name] is approaching its deadline of [milestone date]. You have **30 days** to provide the evidence required.

Thank you!

National Grid (E) Connections Portal

How to get in touch:

[transmissionconnections@nationalgrideso.com](mailto:transmissionconnections@nationalgrideso.com)

<https://www.nationalgrideso.com>

Mailing Address:

ESO Connections  
Faraday House  
Warwick Technology Park  
Gallows Hill  
Warwick  
CV34 6DA  
United Kingdom

## Milestone due date approaching

Agreement ref.	00034810
Project	Biggleswade BESS
Connection site	Central Bedfordshire Council
Customer	Central Bedfordshire Council

Your milestone [Milestone name] for project [Project name] is approaching its deadline of [milestone date]. You have **60 days** to provide the evidence required.

Thank you!

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# Milestone achieved / not achieved

## Milestone achieved

**Agreement ref.** 00034810  
**Project** Biggleswade BESS  
**Connection site** Central Bedfordshire Council  
**Customer** Central Bedfordshire Council

This is to confirm that the recent submission of evidence for Milestone **[Milestone name]** has been accepted and the Milestone has been achieved.

Thank you,

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Warwick  
CV34 6DA  
United Kingdom

## Milestone not achieved

**Agreement ref.** 00034810  
**Project** Biggleswade BESS  
**Connection site** Central Bedfordshire Council  
**Customer** Central Bedfordshire Council

This is to inform you that the recent submission of evidence for Milestone **[Milestone name]** has not been accepted and the Milestone has not been achieved. The reason why your evidence has not been accepted is as follows:

'Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit.'

If you wish to appeal the decision, please follow the [CUSC Section 7.4](#). If you would like to discuss this further please contact your ESO Connections Contract Manager.

If new evidence is not submitted by the Milestone date you will automatically enter a Remediation period and your Project will be at risk of termination.

Thank you,

National Grid (ESO) - Connections Portal

✓ S1-M1 Consents Submitted

9 Nov 2023

Submission of planning application to the relevant Statutory Authority.

Update milestone

● Achieved

Milestone achieved, no further action required.

: milestone achieved.

10 Nov 2023: documentation uploaded.

# Remediation Period Entered

## You have entered Remediation

**Agreement ref.** 00034810  
**Project** Biggleswade BESS  
**Connection site** Central Bedfordshire Council  
**Customer** Central Bedfordshire Council

Your milestone [Milestone name] for project [Project name] has reached its deadline without you submitting evidence against it, and it has entered the Remediation period.

Thank you!

National Grid (ESO) - Connections Portal

### How to get in touch:

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<https://www.nationalgrideso.com>

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nationalgridESO

### S1-M1 Consents Submitted

5 Dec 2023

Submission of planning application to the relevant Statutory Authority.

### Update milestone

Remediation

You have 23 days to submit the required evidence. Failure to do so will put your Project at risk of termination.

### \* Documentation

Files Or drop files

9 Dec 2023: milestone entered remediation.

If you have an issue with this milestone you can apply for an exception.

Pending approval

18 Dec 2023: applied for exception.

Show details



# At risk of termination

## S1-M2 Consents Achieved

6 Dec 2023

Planning decision notice confirms planning permission has been granted and that this permission allows the User to meet the terms included in its Construction Agreement.

### Update milestone

 Overdue 

Your milestone is overdue and your project is at risk of termination. Connect with your CCM to resolve the issue.

11 Dec 2023: milestone overdue.

11 Dec 2023: milestone entered remediation.

Project termination as a result of Queue Management will be strictly an offline process. Projects at risk of termination will be highlighted in your portal account.

# ENGAGEMENT & SUPPORT



Webinars

ELS

User Guides / Videos /  
Resource Centre



The background is a dark blue gradient. In the center, there is a faint, semi-transparent image of a hand plugging a cable into a port. The text "Q&A" is overlaid on this image in a bold, white, sans-serif font.

**Q&A**