nationalgridESO

Single Markets Platform Show & Listen Session 29

Workshop date

07 12 23

Facilitators

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Agenda

1. Introduction
2. Update on Releases
3. ITE Certificate Queries for Global Versioning
4. Demo of Pre-Qualification Dashboard Phase 1
5. ESO / DSO Visibility Proof of Concept
6. Call for Volunteers to support User Personas creation
7. Feedback

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. Throughout the session
   Speak up. Write big, take comments, be patient, don't use acronyms or insider language
2. During workshop
   Ask clarifying questions before we begin, (good energy in - good results out)
3. Post-session
   Your session is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your trackpad to zoom in/out. When changing devices you may need to check **Zoom Settings** in the bottom right

The minimap
Track your view of the MURAL and zoom percentage on the minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it, hold shift while clicking objects to select more than one at once

Move Objects
After selecting the objects you wish to move, simply drag them to the desired location on the MURAL.

CONTRIBUTING

Sticky Notes
Add sticky notes by right clicking, then selecting **Add Sticky Note** or by double clicking on an empty space or the background.

2 Update on Releases

Latest status:

1 min

12th December - Release 2.11

1. Enhancements to Read API - This will enable a Registered Service Provider to read the accurate account information from SMP via API and use that in subsequent transaction for Asset/Unit update via API.
2. Global Versioning (including Asset Versioning Phase 1) - into the production environment to allow a Unit Manager / Entity Manager to version a Unit or an Asset to improve track and document changes over it's lifecycle.
3. Pre-Qualification Phase 1 - implementation of the box Salesforce components to allow the Unit Manager to view which units and services are qualified in a user friendly manner.

19th January - Release 2.12

1. Account Managers Screens Phase 2 - This will improve visibility of key information and automate workflows to reduce manual input.

Review Questions and seek clarification

Questions

Feedback

3 ITE Certificate Queries for Global Versioning

Feedback on scenarios:

5 min

Proposed Business Rules for Asset Testing Data Requirement from Portal Users in the context of Global Versioning
Only the original asset(s) that formed part of the Unit being re-evaluated under Global Versioning will require revised Tested Capacity Values
If a new asset is added to the logical grouping or new formation of the Unit, then a Tested Capacity Value is required and the Date of the Tested Capacity is required.
A Tested Capacity Value is required when the following conditions are met:
1. Where a new asset is added to the logical group or new formation of the Unit
2. Where an existing asset's Demand or Generation Capacity is being modified
3. Where either an existing asset or a newly added asset's is participating in the service for the first time.

If any of these conditions are met, then it will be made mandatory for Market Providers to upload an electronic copy of the ITE Certificate as part of the Global Versioning 'Application Form'

Review Questions and seek clarification

Questions

Feedback

4 Demo of Pre-Qualification Dashboard Phase 1

Opportunity to provide on developed screens

5 min

Review Questions and seek clarification

Questions

Feedback

5 ESO / DSO Visibility Proof of Concept

Closer working with DNOs

5 min

Review Questions and seek clarification

Questions

Feedback

6 Call for Volunteers to support User Personas creation

User Research

5 min

1-2-1 sessions with Registered Service Providers during January to understand:

- who logs onto which ESO platforms
- what the expectations are from each platform
- pain points / frustrations with each platform
- ease scores / frustrations
- attitudes / motivations
- where the journey starts, stops and continues
- A typical day of using the platforms

This information will enable SMP and other ESO platforms to develop a better and to end customer experience.

Review Questions and seek clarification

Questions

Feedback

7 Feedback

Opportunity to provide instant feedback

5 min

Please post what we did well:

Please post what we could do better:

Actions