

# Technology Stakeholder Forum Terms of Reference

**Forum Purpose:** Facilitate open & honest discussions between the ESO & Industry Partners re: Balancing Programme technology developments.

- Forum Remit:**
- Work together to understand and address current / future business and technology pain points and define roadmaps to resolve these
  - Align balancing technology enhancements with industry expectations
  - Active involvement in sessions to identify and work through challenges and opportunities
  - Provide details on delivery plans, milestones and technology roadmaps
  - Look for opportunities to collaborate on pre-release testing
  - Review and discuss data exchange principles and designs
  - Review and discuss service levels and security
  - Review and discuss current and future integration and data sharing protocols and patterns

- Logistics**
- **Regularity:** Quarterly with more frequent engagement based on demand
  - **Location:** Remote & in-person (meeting invite will specify)
  - **Accessibility:** The stakeholder group will be an open forum for new attendees to join at any point.
  - **Group Sign-up:** Sign up details will be through [MS forms](#) and will be shared on the website and via email.
  - **Meeting Invites:** We will send meeting details by email.
  - **Information Sharing:** We will share the outcome of each event following the 1st phase, as well as questions and answers on the ESO website.
  - **Chair:** Nisha Bhamidimarri, OBP Programme Manager.

## Engagement

We propose to have dedicated collaborative Technology Stakeholder forums to gather your views as set-out below:

<b>Phase 1 - Define</b>	<ul style="list-style-type: none"> <li>• Outline current ESO DD&amp;T and industry capabilities</li> <li>• Outline roadmap of capabilities planned for transformation</li> </ul>	<ul style="list-style-type: none"> <li>• Understand and feedback on Market technology challenges and pain points</li> <li>• Capture future requirements</li> <li>• Challenge and clarify assumptions</li> </ul>
<b>Phase 2 - Build</b>	<ul style="list-style-type: none"> <li>• Prioritise capabilities that will give the greatest benefits</li> <li>• Share delivery plans, look to collaborate</li> </ul>	<ul style="list-style-type: none"> <li>• Understand how to transition from existing to new capabilities</li> <li>• Understand and address impact of change on industry stakeholders</li> </ul>
<b>Phase 3 - Release</b>	<ul style="list-style-type: none"> <li>• Deploy new capabilities that support the roadmap for the balancing programme</li> <li>• Collaborate on testing</li> <li>• Maintain clarity on current and future developments</li> </ul>	<ul style="list-style-type: none"> <li>• Plan for future industry engagement and collaboration</li> <li>• Keep stakeholders involved and informed on a regular basis</li> </ul>

