



# CONNECTIONS PORTAL DNO STAKEHOLDER WORKSHOP

18<sup>th</sup> September 2023

The session will begin promptly at 11:02

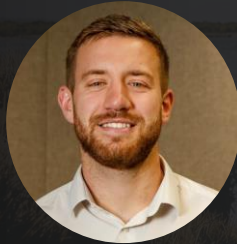
**ESO**

# INTRODUCTION



**Greg Hunt**  
Product Owner &  
GBCPS Team Manager

# AGENDA



**George Hayes**  
Project Lead

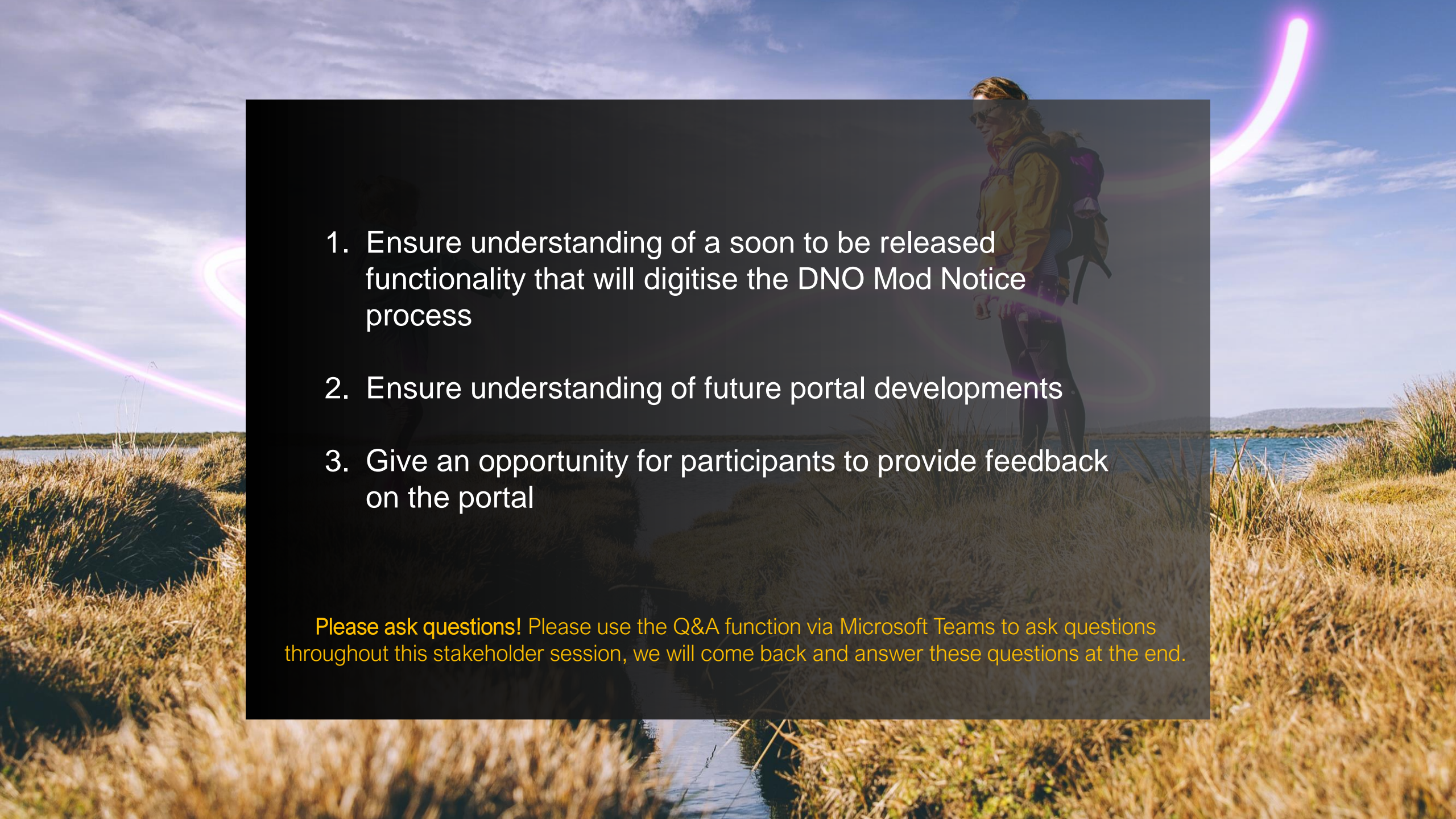
1. Objectives of today's session
2. DNO Mod Notice Release
3. Live Demo
4. Feedback Activity
5. Support
6. Q&A



# OBJECTIVES

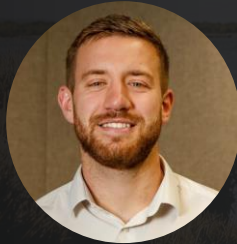


**George Hayes**  
Project Lead

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1. Ensure understanding of a soon to be released functionality that will digitise the DNO Mod Notice process
  2. Ensure understanding of future portal developments
  3. Give an opportunity for participants to provide feedback on the portal

**Please ask questions!** Please use the Q&A function via Microsoft Teams to ask questions throughout this stakeholder session, we will come back and answer these questions at the end.

# PORTAL OVERVIEW



**George Hayes**  
Project Lead

# ESO Connections Portal Feature Release Timeline

Spring  
2023

BETA testing and live release of the Connections Portal as a minimum viable product for Customers.



Release of the **Fee Calculator, Fee Reconciliation** and **Portal Feedback** features for Customers. As well as robust **Offer Governance** updates for the ESO Connections team.

Summer  
2023

Autumn  
2023

New features to the Connections Portal include **Queue Management** – allowing for more efficient offer dates and **Consultant Access** – increasing the effectiveness of consultant portal users.



Alignment of the Connections Portal with the ESO **Digital Engagement Platform** – making queries easier for customers to submit, track and manage.

Winter 2023

Spring 2024

Release of the **Digital DRC** and **Unlicensed Apps** features – increasing information automation and overall Portal efficiency. As well as working towards **TO Integration** with the Connections Portal.



New **User Management, E-Signing** and **FAQ** features to be added to the Connections Portal.

Summer  
2024

Spring 2025

Development of **DNO Integration** with the Connections Portal, in addition to continued integration updates at the Transmission Owner level.

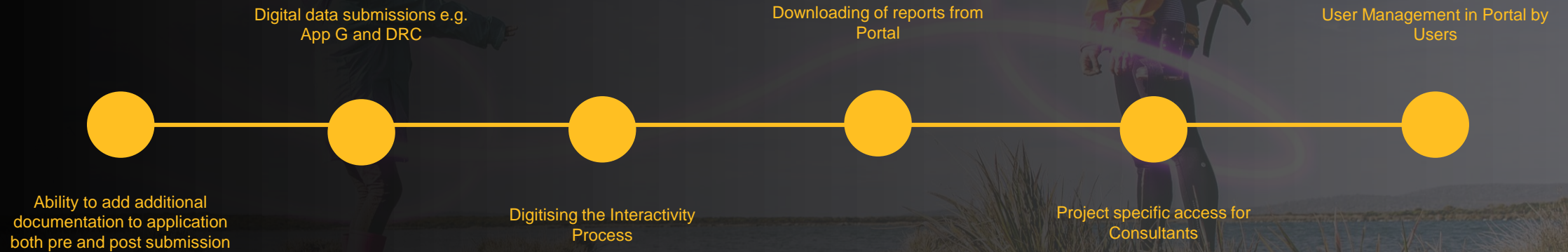


In addition to the planned feature updates to the Connections Portal, we will seek to continuously improve the experience of the Portal for our Customers and will look to add to future developments based off of stakeholder feedback.

Continuous  
Improvement



# High Level Priorities



We continue to grow the Improvement Backlog and look for suitable space in our release program to drop smaller Features at the same time as a larger Epic

Your feedback directly impacts the priorities in our Improvement Activities

# DNO MOD NOTICE



**Greg Hunt**  
Product Owner &  
GBCPS Team Manager

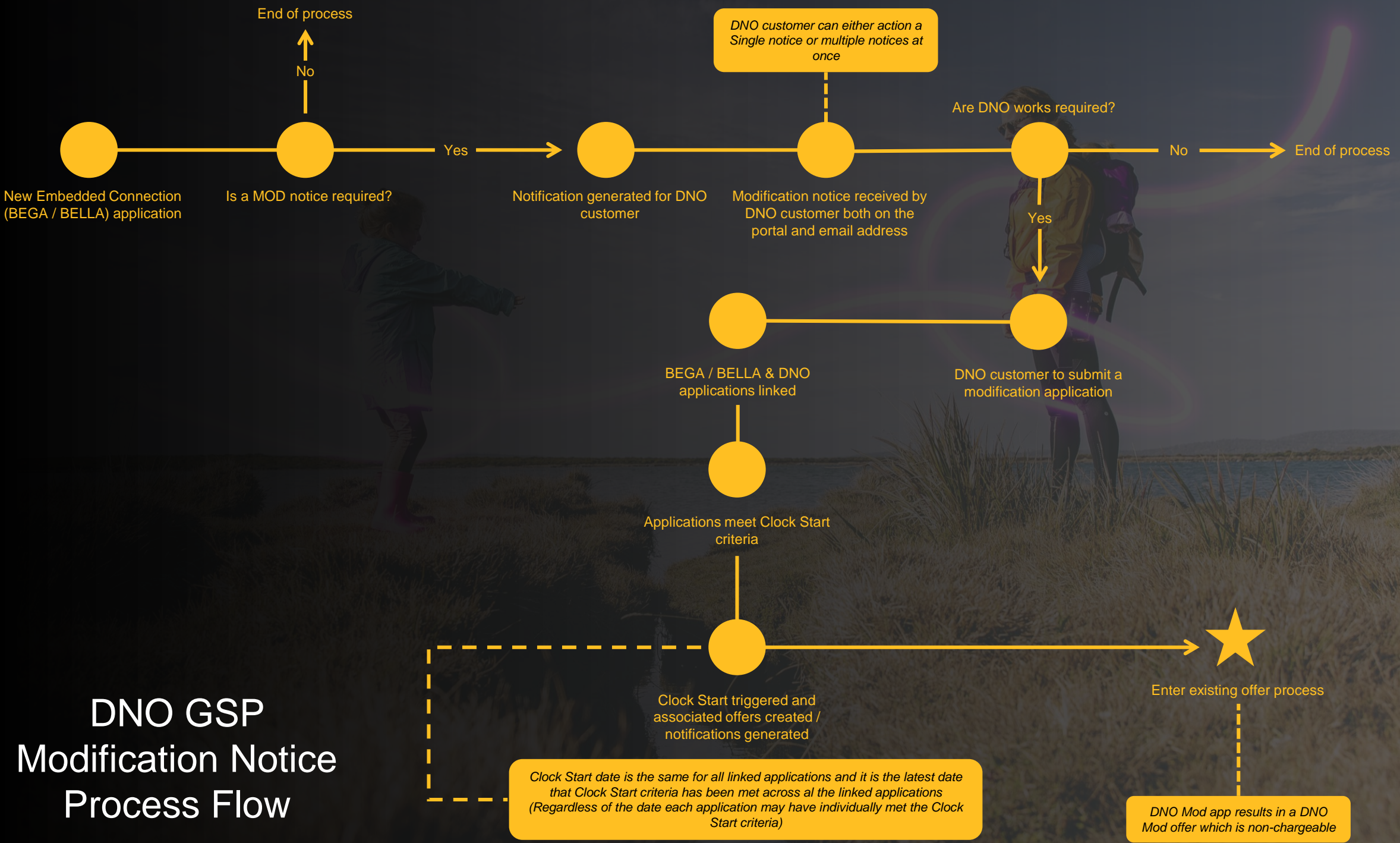
The DNO Mod Notice feature will look to:

1. Digitise the current Mod Notice process
2. Allow DNO accounts to be able to manage Mod Notices in the Connections Portal
3. Introduce clock-start alignment to ensure associate Applications do not clock-start without Mod Notice response

The aim is to increase efficiency for both our DNO Customers as well as for internal ESO users in reducing the amount of manual effort and duplication in the current process.



# DNO GSP Modification Notice Process Flow



# DEMO



**Greg Hunt**  
Product Owner &  
GBCPS Team Manager

# FEEDBACK ACTIVITY



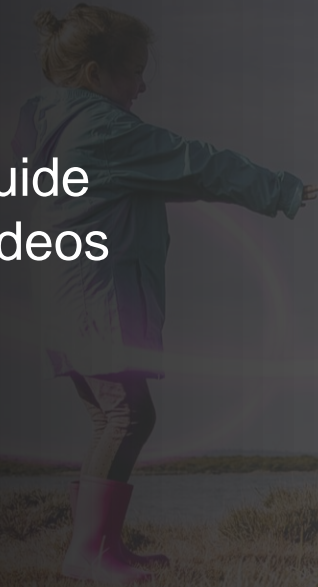
**George Hayes**  
Project Lead

# SUPPORT



**Vikas Garg**  
Project Lead

- Webinars
- ELS
- Training Guide
- Training Videos





A woman wearing a yellow jacket and a purple backpack stands on the right, looking towards a child on the left. They are in a field of tall grass next to a body of water. A faint rainbow is visible in the sky. The text 'Q&A' is centered in the foreground.

# Q&A