

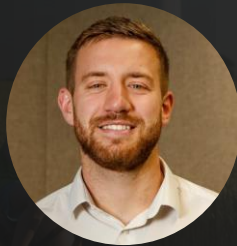
CONNECTIONS PORTAL STAKEHOLDER WORKSHOP

28th September 2023

This session will begin promptly at 11:32

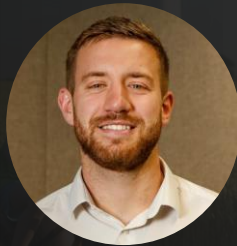
You have been joined in listen only mode, there will be opportunity to participate throughout the workshop

INTRODUCTION



George Hayes
Project Lead

AGENDA

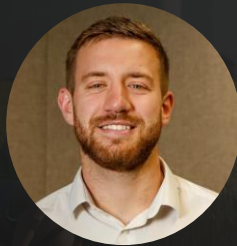


George Hayes
Project Lead


1. Objectives of today's session
2. Portal Overview
3. Stakeholder Engagement
4. Feedback Activity
6. Guidance & Support
7. Q&A



OBJECTIVES



George Hayes
Project Lead

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1. Ensure understanding the portal journey so far
 2. Ensure understanding of future portal developments
 3. Provide an opportunity for participants to provide feedback on the portal

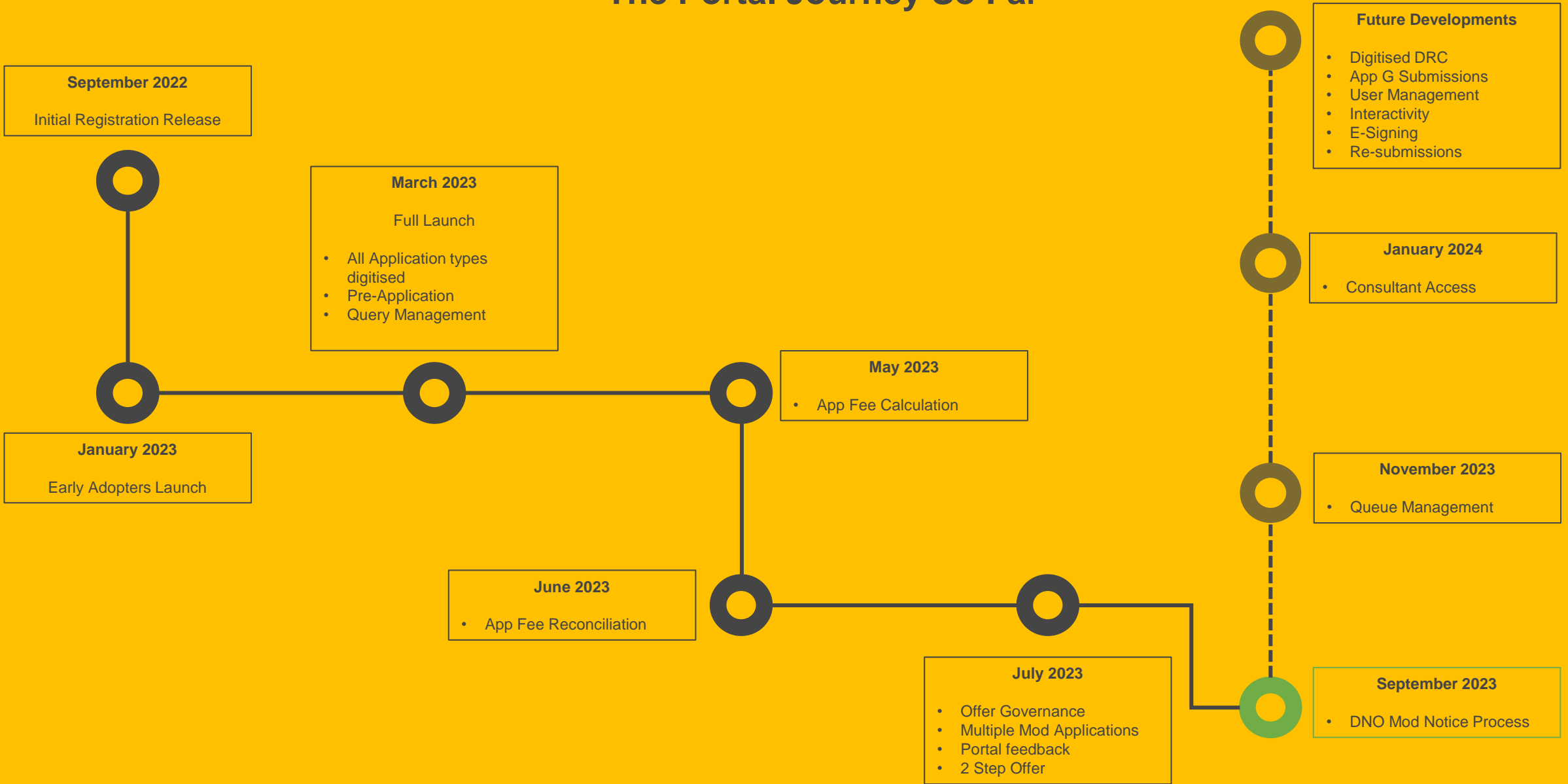
Please ask questions! Please use the Q&A function via Microsoft Teams to ask questions throughout this stakeholder session, we will come back and answer these questions at the end.

PORTAL OVERVIEW

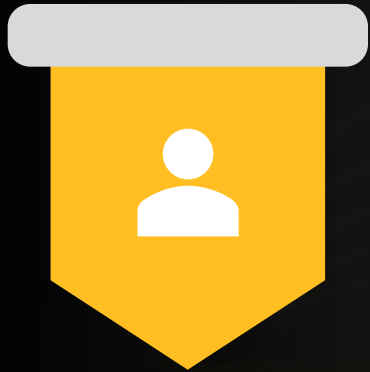


Adam Towl
Senior Project Lead

The Portal Journey So Far



What impact has the Portal had?



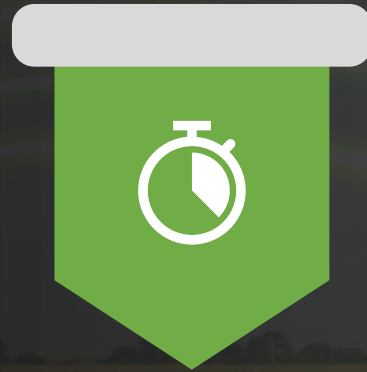
Active Users

600



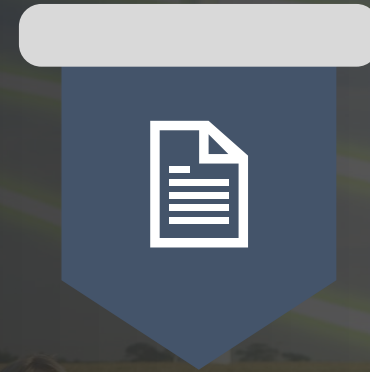
Queries

700



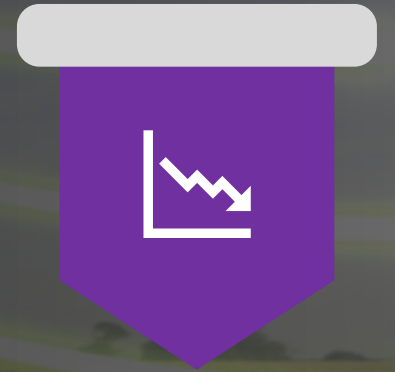
SLA

4 days



Applications

1750



Clock-start

20%

Stakeholder Engagement

Re-uploading or changing DRC submissions or re-submission of applications

Query linking to application number and chat functionality within the portal

Visibility of Pre-App Meeting Date and ability to amend / comment on the portal

Surfacing more key dates on portal

Word count addition on free text in Portal

Higher Effort

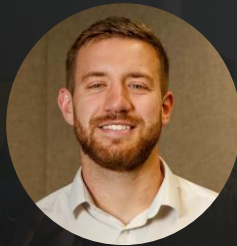
Lower Effort

Interim Release

We continue to grow the Improvement Backlog and look for suitable space in our release program to drop smaller Features at the same time as a larger Epic and Interim Releases

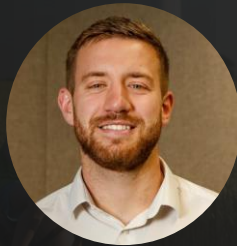
Your feedback directly impacts the priorities in our Improvement Activities

FEEDBACK ACTIVITY



George Hayes
Project Lead

GUIDANCE & SUPPORT



George Hayes
Project Lead

Q&A

