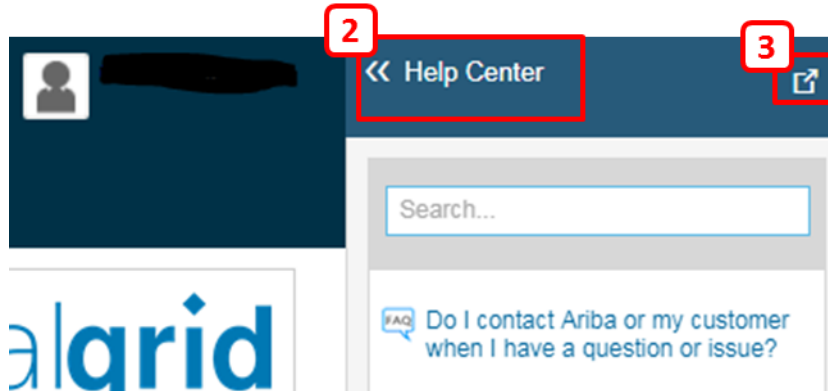


Ariba Help Center:

Step 1: Log into Ariba

Step 2: Click “Help Center”

Step 3: Click the little box icon on the right of the blue ribbon



Step 4: Click “Support”

Step 5: Enter what you need help with and click “Start”

A screenshot of the Ariba Support Center form. The form has a title 'Support Center'. Below the title, there is a text input field with the placeholder text 'I need help with'. The input field contains the text 'creating a question'. To the right of the input field is a yellow button labeled 'Start'. Below the input field, there is a section titled 'Examples:' with the following text: 'Creating an event', 'Updating my user information', and 'Completing a task'.

Step 6: Look to see if there is any documentation that may be able to answer your questions

Step 7: Choose the form of communication you to proceed with email, by phone, or live chat

Step *: Depending on the form of communication you choose complete the prompted questions. Ariba will then look into you request and respond to you by the form of communication you chose.