

# Storage Stakeholder Group Terms of Reference

## Remit

- Align internal balancing enhancements with industry expectations
- Active involvement in sessions to identify and work through problems and opportunities
- Work together on potential grid code changes to allow for smooth transitions
- Provide an empathic voice for storage market participants within the balancing programme
- Work together to understand the current pain points of market participants
- Work with the group to put forward changes to current processes such as the “15min battery workaround”
- Align our internally generated personas with market participants
- Agree future ways of working and operational parameters for limited storage units

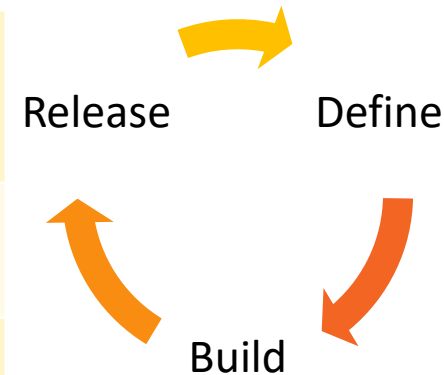
## Engagement

Engage with stakeholders **monthly** on an ongoing basis. We will have a mix of remote and in person events. We will also be available to have a 1:1 meeting if any stakeholder would like this.

We welcome your input to ensure we develop plans that are ambitious and achievable and have considered the priorities of our stakeholders.

We propose to have dedicated collaborative forum events to gather your views as set-out below:

<b>Phase 1 - Define</b>	<ul style="list-style-type: none"><li>• Outline current ESO and industry capabilities</li><li>• Understand and feedback on market participant challenges and pain points</li></ul>	<ul style="list-style-type: none"><li>• Capture future requirements</li><li>• Review transformation and new capabilities to be developed</li><li>• Challenge and clarify assumptions</li></ul>
<b>Phase 2 - Build</b>	<ul style="list-style-type: none"><li>• Prioritise capabilities that will give the greatest benefits</li><li>• Consider costs of development</li></ul>	<ul style="list-style-type: none"><li>• Understand how to transition from existing to new capabilities</li></ul>
<b>Phase 3 - Release</b>	<ul style="list-style-type: none"><li>• New capabilities that support the roadmap for the balancing programme</li><li>• Maintain clarity on current and future developments</li></ul>	<ul style="list-style-type: none"><li>• Plan for future industry engagement to progress together</li><li>• Keep stakeholders involved and informed on a regular basis</li></ul>



## Logistics

- The stakeholder group will be an open forum for new attendees to join at any point.
- Sign up details will be through MS forms and will be shared on the website and via email.
- We will send meeting details by email and on the website.
- We will share the outcome of each event following the 1st phase, as well as questions and answers on the ESO website.