nationalgridESO

Single Markets Platform Show & Listen Session 7

Workshop date

27 01 22

Facilitators

Chris Lewis – Product Manager
Alexia Pope – Product Analyst
Lisa Gaston – Business Analyst Consultant

Agenda

1. Introduction
2. Timeline of Activities
3. Complete demo
4. Support Model
5. Scope of Release 1.2
6. Answers to all questions raised from Show & Listen events
7. Feedback

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. Throughout the session
   Speak up, think big, raise concerns, be patient, don't use acronyms or industry language.
2. During questions
   Ask clarifying questions before we begin, good energy in - good results out.
3. Recording
   Recording is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the mural MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your trackpad to zoom in and out of the mural. Some people may need to check **Zoom Settings** in the bottom right.

The minimap
Track your view all the MURAL and zoom percentage in the minimap on the bottom right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it hold shift while clicking additional objects to move their one at once

Move Objects
After selecting the objects you want to move, simply drag them to the desired location on the MURAL.

CONTRIBUTING

Sticky Notes
Add sticky notes by right-clicking, then selecting **Add Sticky Note** or by double clicking on an empty space or the background.

2 Timeline of Activities

Opportunity to understand the key dates over the coming weeks

5 mins

User Acceptance Testing	27th & 28th January Timetable schedule with timings for slots between 10am and 2pm
Demonstration Recording & User Manual	2nd to 4th February Resources shared with end users to consult, review and digest in advance of Go Live
Collaborative Sessions	4th February - Q&A Sessions 10-12pm and 12.30-2.30pm Forum for Users to raise questions and issues live
Go Live	**10th February: SMP Portal available for End Users and DC accounts migrated**
Drop in Surgeries	10th and 11th February 10-12pm and 12.30-2pm Forum for User to raise issues, challenges and share feedback of features and functionality
Show and Listen	17th February Future topics Asset Versioning, Re-qualification rules, API options, Prioritisation of Features for future release

*Please note all the timeline of activities listed above are subject to change due to unforeseen circumstances outside of our control e.g. Project team severely impacted by Covid

3 Complete demo

Opportunity to understand the end to end flow

5 mins

Questions

Feedback

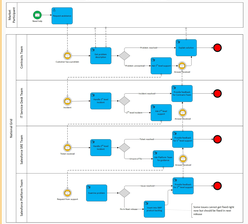
4 Support Model

Discussion on support model

5 mins

Business Process Modelling Notation Key

High level Business Process for Release 1.1


Product Owner
Product Owner
Customer Team
Product Owner Team
Service Ops Team
Technical Platform Team
Resolved at L2
Customer Requirement
Product Owner
Product Owner
Product Owner