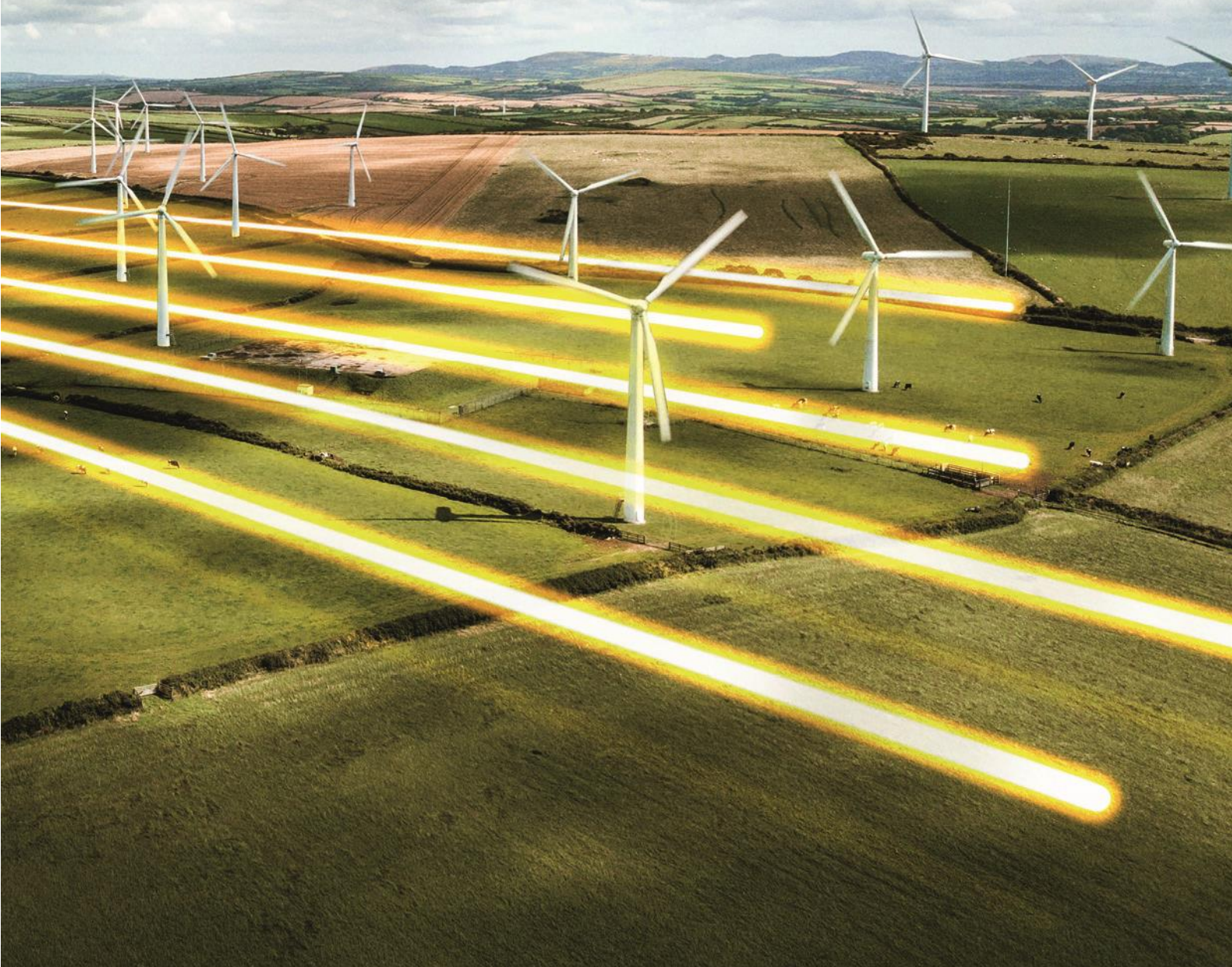


# Response Reform webinar

29.04.2021

Feedback on Dynamic Moderation and Dynamic  
Regulation service design



## Response Reform webinar: survey feedback

On 29 April 2021, we ran a Response Reform webinar in which we discussed our plan for Response Reform this year and provided the opportunity for you to help shape the new response services. The slides and recording from this webinar are located on our Future of Balancing Services [webpage](#).

During the session, we shared the delivery plan for the launch of our two new response services - Dynamic Moderation (DM) and Dynamic Regulation (DR). We discussed the system need that drives the design of these services and asked attendees to provide feedback on the initial service design for both DM and DR.

Many thanks to those who provided feedback during the session. We have since been reviewing your feedback and exploring internally the challenges with the service design. Below is a summary of the key themes that emerged during the webinar. Please note that baselines, aggregation and stacking are topics that we are looking into across the suite of the new response services, including Dynamic Containment as well as DM and DR:

- **Launch** – there was no real preference over whether DM and DR are launched together. We will be working with our operational colleagues nearer to the launch date to understand the optimum approach and timelines.
- **Aggregation** – we recognise GSP is a barrier to aggregated assets participating in the service and this is one of the key challenges we are facing in Response Reform. In response to stakeholder feedback, we will host separate engagement activities on the visibility challenge. Webinar participants have called for aggregation methodology to be consistent across response products.
- **Baselines** – the majority of respondents said submitting baselines in the current format doesn't make it difficult to participate. However, a small number of providers said that the requirement to submit a baseline an hour ahead of each relevant settlement period is challenging. This is another challenge across Response Reform that we will explore with industry.
- **Stacking** – participants were generally in favour of stacking but suggested the design of DM will make it difficult to stack with other services. There is more exploration for us to do here and we have started having conversations with industry forums.
- **Performance metering** – we've had mixed feedback on this topic, and we'd like to discuss this further; some participants felt that 20Hz for DR could be a barrier to non-battery assets, however other respondents said having this the same as DC wouldn't be an issue.
- **Bundling procurement** - participants expressed varying preference on bundling procurement and asked to see illustrated examples. We will work on these examples and invite you to review and feedback.

We welcome the opportunity to engage on these topics further over the coming weeks. If you wish to contact us directly to explore any of the above topics in more detail, please contact: [box.futureofbalancingservices@nationalgrideso.com](mailto:box.futureofbalancingservices@nationalgrideso.com)