

Final submission: Redaction statement

It has been necessary to redact certain pieces of confidential information from our Business Plan. This summary statement explains the reasons for our redactions.

Chapter 9 – Financing our plan, section 9.7 and Annex 5 Section D.

Certain elements of the pensions section of the business plan and accompanying annex have been redacted from publication given the ongoing nature of the 2019 triennial valuation process.

Chapter 10 – Technology underpinning our ambition, section 10.5.1

This information has been redacted because it contains operationally sensitive information.

Chapter 11 – Innovation at all levels of our business, section 11.1.2

Certain elements of this section have been redacted because we do not have permission from a third party to share information relating to them.

Annex 9 – Business IT security plan

This annex has not been published because it contains operationally sensitive information.