

Charging and Settlement Forum 15th/16th October 2018



For the last few years we have held a customer focused event on how we settle Ancillary Services and BSUoS charges for the external people that we regularly interact with.

These events have proved extremely popular and have developed considerably over the years following feedback from past attendees.

For this year's event, we have taken on board the feedback from last year and will be running our event over two separate days. A lot of the materials used will be similar for each day but by tailoring each day towards our customer's businesses we hope to more accurately match their requirements.

15th October 2018 – Generation & Ancillary Service focus

16th October 2018 – Demand/Supplier focus

The event is aimed at customers we deal with for charging and settlement of BSUoS, TNUoS and Ancillary Services.

Registration is not yet open for this event but we know customer's diaries are often booked far in advance so wanted to put the date out there early.

We will announce registration opening via a news post to our website and an email circular to the BSUoS distribution list.

SFTP Changes

BSUoS invoices are sent out via email and additional to this Balancing Services Charging Reports (BCR) and Balancing Party Charging Advice (BPA) reports, and data files, are available to customers from our SFTP.

It was recently necessary to complete some planned upgrades to this service to mitigate a security risk on our network. Part of this mitigation involved changing the IP address of the server that customers connected to.

We made extensive plans for this transition, however we appreciate some customers did experience disruption whilst we were working through the series of changes that needed to be carried out.

For customers that were affected by this we worked very hard to get them reconnected as quickly as possible whilst also supplying data via email for customers that couldn't access it via the SFTP.

It was a challenging time and we would like to thank customers that were affected by this change for their patience and understanding whilst we were working through these issues.

The service is now fully operational and all customers that contacted us are once again able to connect.

All customers should now be using the address below to connect to our SFTP server.

[shareservicesftp.natgrid.co.uk](https://www.nationalgrid.com/bsuos)

BSUoS Circulars

We publish all information, news and circulars to the BSUoS section of the national grid website that can be found via the following link.

<https://www.nationalgrid.com/bsuos>

We also maintain an email distribution list for BSUoS related information that we send circulars to directly at the same time as they are posted to our website.

If you would like to subscribe to the BSUoS email distribution list, then please email BSUoS.Queries@nationalgrid.com with the following as the subject.

Please ADD me to BSUoS Circulars

Thanks for taking the time to read this far!

Got any feedback? please complete our single question survey about the content of this circular by clicking the link below.

[News Roundup Survey Here](#)

For further information regards this circular please contact: -

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