

Note to BSUoS Parties - Delayed email Invoices

National Grid BSUoS Charging Circular

26th March 2018

Dear BSUoS customers, due to a technical issue downstream of our billing system, today's BSUoS invoices will be delayed.

Our IS teams are working on the issue, have identified the cause and hope to have it resolved very soon, whereupon invoices will be sent out via the normal process.

We are hopeful that this issue will be resolved very shortly but if this is not the case a further update will be issued at 14:30 today.

Please accept our apologies for this delay, follow up actions will be taken to prevent reoccurrence but in the meantime if you would like further information on this or any other BSUoS related issue please contact the team using the details below.

BSUoS Circulars

ADD ME: If you wish to receive BSUoS circulars via email please send an email to BSUoS.Queries@nationalgrid.com asking to be added to our distribution list. Please mark your email with the subject line "Please ADD me to BSUoS Circulars"

REMOVE ME: If you currently receive BSUoS circulars but no longer wish to do so, please email BSUoS.Queries@nationalgrid.com asking to be removed from the distribution list. Please mark your email with the subject line "Please REMOVE me from BSUoS Circulars"

Further Questions?

If you have any queries regarding this issue please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com¹

Tel: 01926 654 613

Website: <http://www.nationalgrid.com/bsuos/>

¹ Please help us keep our records up to date by informing us of any changes in contact details via the email address